

Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue, S207 Torrance, CA 90509-2991

TMS-NTC-13128 June 6, 2013

Recall Management Division National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

Re: Toyota Safety Recall 13V-163 Owner Notification Letter (Remedy)

To whom it may concern:

Please find attached, for your records, representative copies of the previously approved Owner Notification Letter for Safety Recall 13V-163 on the following Toyota vehicles:

2007 through 2013 Model Year FJ Cruiser

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

Mrt J.K

Quality Compliance Assistant Manager

Attachments:

• Toyota 13V-163 (D0G) Owner Notification (Remedy)



**Toyota Motor Sales, U.S.A., Inc.** 19001 South Western Avenue P.O. Box 2991 Torrance, CA 90509-2991

URGENT SAFETY RECALL

This is an important Safety Recall. If necessary, the remedy will be performed at **NO CHARGE** to you.

## Genuine Toyota Auxiliary Light Kit Accessory Designed to fit 2007 to 2013 Model Year FJ Cruiser Vehicles SAFETY RECALL NOTICE

[VIN]

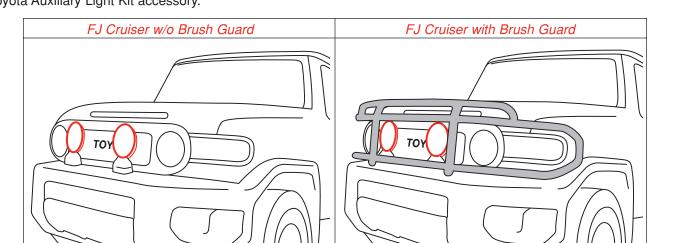
Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that 2007 to 2013 Model Year FJ Cruiser vehicles equipped with a Genuine Toyota Auxillary Light Kit Accessory fail to conform to Federal Motor Vehicle Safety Standard No. 108, Lamps, reflective devices, and associated equipment. We are sending you this notice in the event your vehicle is equipped with this accessory.

# What is the condition?

The subject Genuine Toyota Auxiliary Light Kit is specifically designed for 2007 to 2013 Model Year FJ Cruiser vehicles. The Auxiliary Light Kit consists of two 6-inch 55 Watt lights which are mounted on the front bumper inboard of the headlamp assemblies. The Auxiliary Light Kit can be illuminated when the driver activates the vehicle's high beam lights. The illumination of the Auxiliary Light Kit with the vehicle's high beams causes the vehicle to exceed one of the allowable lighting thresholds specified in FMVSS 108. Light intensities above the maximum allowable limit could cause increased glare for oncoming traffic and increase the risk of a crash.

# What should you do?



You can inspect your vehicle referencing the images below to determine if it is equipped with an *optional* Genuine Toyota Auxiliary Light Kit accessory.

If your vehicle is equipped with a Genuine Toyota Auxiliary Light Kit shown above, please contact your local authorized Toyota dealer to make an appointment to have the remedy performed at **no charge** to you.

If your vehicle does **NOT** have the optional Genuine Toyota Auxiliary Light Kit, it is **NOT** involved in this Safety Recall and no additional action is necessary.

If you are not comfortable doing this inspection yourself, any authorized Toyota dealer will perform the inspection at **no charge**.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at <u>www.toyota.com/ownersupdate</u>. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

### What will Toyota do?

If your vehicle is equipped with an optional Genuine Toyota Auxiliary Light Kit, any authorized Toyota dealer will replace the Auxiliary Light Brackets and Bulbs at **no charge** to you. The repair will take approximately 2 hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time

### What if you have other questions?

- Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can find additional information and locate a Toyota dealer in your area by going online and visiting <u>www.toyota.com/recall</u>.
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

#### What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc. Toyota Customer Experience, WC10 19001 South Western Avenue Torrance, CA 90509

Please note that the dealer must complete the Safety Recall remedy before reimbursement consideration requests can be processed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.



**Toyota Motor Sales, U.S.A., Inc.** 19001 South Western Avenue P.O. Box 2991 Torrance, CA 90509-2991



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### What is the condition?

The subject Genuine Toyota Auxiliary Light Kit is specifically designed for 2007 to 2013 Model Year FJ Cruiser vehicles. The Auxiliary Light Kit consists of two 6-inch 55 Watt lights which are mounted on the front bumper inboard of the headlamp assemblies. The Auxiliary Light Kit can be illuminated when the driver activates the vehicle's high beam lights. The illumination of the Auxiliary Light Kit with the vehicle's high beams causes the vehicle to exceed one of the allowable lighting thresholds specified in FMVSS 108. Light intensities above the maximum allowable limit could cause increased glare for oncoming traffic and increase the risk of a crash.

# What will Toyota do?

Any authorized Toyota dealer will replace the Auxiliary Light Brackets and Bulbs at **NO CHARGE** to you.

# What should you do?

#### This is an important Safety Recall

Please contact, any authorized Toyota dealer and make an appointment to have the Safety Recall remedy performed.

Replacement of the Auxiliary Light Brackets and Bulbs will take approximately 2 hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at <u>www.toyota.com/ownersupdate</u>. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

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