



May 22, 2013

Ms. Nancy L. Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 13V-122

Enclosed is a representative copy of a communication relating to the 2013 model year vehicles involved in the referenced recall. Chrysler expects to notify owners with an interim letter on May 31, 2013.

The exact number of vehicles in the recall is 6,142.

Sincerely,

A handwritten signature in black ink that reads "Kristin Kolodge".

Kristin J. Kolodge
Regulatory Affairs – Product Investigations & Campaigns

Enclosure: Advanced Field Action Communication and Interim Owner Letter for Recall N19

cc: F. Borris



**SAFETY RECALL N19 / NHTSA 13V-122
ENGINE COVER**

Dear: (Name)

This interim notification letter is sent to you accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2013 model year RAM trucks equipped with a Cummins Turbo Diesel engine.**

The problem is... **The engine cover on your truck (VIN: xxxxxxxxxxxxxxxxxxxx) may experience a condition where it insulates the area on the passenger side of the engine. This could cause engine components under the engine cover to overheat and possibly cause an underhood fire.**

What your dealer will do... **Chrysler intends to repair your vehicle free of charge (parts and labor). The parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making all reasonable efforts to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.**

What you must do to ensure your safety... **Once you receive your follow-up recall notice in the mail, simply **contact your Chrysler, Jeep or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.**

If you need help... **If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.**

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code N19

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



04/04/2013

New Safety Recall Advanced Communication – N19040413

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2013 model year:

- **(DJ) RAM Truck (2500 series)**
- **(D2) RAM Truck (3500 series)**

Some of the above vehicles equipped with a 6.7L diesel engine may experience a condition where the Noise, Vibration, and Harshness (NVH) engine cover insulates the area on the passenger side of the engine. This could cause engine components under the NVH cover to overheat and possibly ignite.

Chrysler will conduct a voluntary safety recall on all affected vehicles to replace the engine cover.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC