

April 11, 2013

Ms. Nancy L. Lewis Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Ave. S.W. Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 13V-118

Enclosed are representative copies of communications relating to the 2011 and 2012 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of April 15, 2013 and to begin owner notification during the week of April 22, 2013. The exact number of The Experian Automotive Company currently registered vehicles in the recall is 119,526.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

Unitin Kalodin

Kristin J. Kolodge Regulatory Affairs – Product Investigations & Campaigns Enclosure: Dealer and Owner Letter for Recall N07

cc: F. Borris



## SAFETY RECALL N07 / NHTSA 13V-118 SEAT WIRING HARNESS CONNECTORS

on service schedules.

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2011 and 2012 model year Chrysler 300, Dodge Challenger and Dodge Charger vehicles.

The problem is...
The front seat airbag wiring electrical connectors on your vehicle (VIN: xxxxxxxxxxxx) may have an intermittent electrical connection. If an intermittent electrical connection exists during a side impact, the front seat airbag located at the outboard side of the seatback may not deploy as intended. This could cause additional injury to front seat occupants during a side impact collision.
What your dealer will repair your vehicle free of charge (parts and labor). To do this, your dealer will install new front seat airbag wire harnesses. The work will take about one hour to complete. However, additional time may be necessary depending

*What you must do to ensure your safety...* Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Please bring this letter with you to your dealer.

*If you need* If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.chrysler.com/ownersreg or www.dodge.com/ownersreg

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations Chrysler Group LLC Notification Code N07

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.