



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

SAFETY RECALL NOTICE

Dear Elantra Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2011-2013 model year Hyundai Elantras that were produced during the period beginning on November 10, 2010 through March 05, 2013.

What is the problem?

- An investigation by Hyundai has determined that during the deployment of a side curtain airbag, a support bracket attached to the headliner can become displaced. This condition may pose a risk of injury to the vehicle occupant if contact is made between the occupant and the headliner support bracket during a side impact collision.

What will Hyundai do?

- The Hyundai dealer will repair the headliner in your vehicle. This procedure will be performed at no charge to you. When you make an appointment, please confirm the dealer's schedule to determine how much time will be required to perform the work so you may plan appropriately.

What should you do?

- Contact your Hyundai dealer to schedule an appointment so the dealer may repair the headliner in your vehicle. This procedure will be performed at no charge to you. The actual time required to perform the procedure will take approximately 1 hour, however your vehicle may be needed longer depending on the dealer's work load; therefore, we recommend scheduling a service appointment to minimize inconvenience.

To help facilitate the process, you can schedule an online appointment. Please visit hyundaiusa.com, click on "Find a Dealer" and input your zip code. When your preferred dealer appears, click on "Schedule Service" under their address.

- If you have a password for online scheduling:
 1. Enter your user name and password, click on “Log In”
 2. Then click on “Repair” and select “Campaign (if applicable)”
 3. In the “Repair Service” box, type “CAMP109” and click on “OK”
 4. Follow additional instructions to complete scheduling your appointment

- If you do not have a user name and password for online scheduling:
 - Complete the information under “new customer”
 - Model / Year / Trim / Driving Conditions (if applicable)
 - Click on “Repair” and select “Campaign (if applicable)”
 - In the “Repair Service” box, type “CAMP109” and click on “OK”
 - Follow additional instructions to complete scheduling your appointment

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

If you have an active Blue Link Essentials subscription, you can also use the Blue Link feature, Service Link, to schedule your appointment. Simply press the Blue Link button and when prompted for a command, say “Service Link”. An agent will work with you to schedule your appointment. To ensure you are scheduled accurately, provide the campaign code, CAMP109, when prompted for appointment type.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Connect Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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