

SAFETY RECALL NOTICE

Dear Hyundai [Model] Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain [RANGE] model year Hyundai [model]s that were produced during the period beginning on [BEGINNING DATE] through [ENDING DATE]. Our records indicate that your vehicle falls within this production date range.

What is the problem?

• An investigation by Hyundai has determined that the stop lamp switch in the affected vehicles may intermittently malfunction. A stop lamp switch malfunction may result in intermittent operation of the push-button start feature, intermittent ability to remove the vehicle's shifter from the Park position, illumination of the "ESC" (Electronic Stability Control) indicator lamp in the instrument cluster, intermittent interference with operation of the cruise control feature, and may also cause the brake lights to not illuminate when the brake pedal is depressed. Intermittent operation of the stop lamps could increase the risk of a crash. A malfunction of the stop lamp switch does not affect the performance of the vehicle's braking system.

What will Hyundai do?

- Your Hyundai dealer will replace your vehicle's stop lamp switch. This procedure will be performed at no charge to you.
- The actual time required to perform the procedure will take approximately 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.
- There may be a delay when making your appointment due to service parts availability. We appreciate your patience.

What should you do?

• For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign110

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the three closest dealers will appear. Click on "Schedule Service" for your preferred dealer.
 - If you have a password for online scheduling:
 - 1. Enter your user name and password, click on "Log In"
 - 2. Then click on "Repair" and select "Stop Lamp Switch Recall Campaign"
 - 3. In the "Repair Service" box, type "CAMP110" and click on "OK"
 - 4. Follow additional instructions to complete scheduling your appointment
 - If you do not have a user name and password for online scheduling:
 - 1. Complete the information under "new customer"
 - Model / Year / Trim / Driving Conditions (if applicable)
 - 2. Click on "Repair" and select "Stop Lamp Switch Recall Campaign"
 - 3. In the "Repair Service" box, type "CAMP110" and click on "OK"
 - 4. Follow additional instructions to complete scheduling your appointment
- If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

What if you have other questions?

• If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Care Center at 1-855-671-3059. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

Reimbursement Notification

- Hyundai has a program for reimbursement of owners of [RANGE] model year Hyundai [model]s that were produced during the period beginning on [BEGINNING DATE] through [ENDING DATE] who paid to have the stop lamp switch replaced after March 29, 2012 and prior to receiving this recall notification letter.
- To obtain information about reimbursement from Hyundai, please call the Hyundai Customer Care Center at 1-855-671-3059. Ask about reimbursement information for campaign 110.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America