

**Mitsubishi Motors North America, Inc.**

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
www.mitsubishicars.com

**AFFECTED VEHICLES**

**MODELS:** 2013 Outlander Sport vehicles built from June 11, 2012 – December 11, 2012

Date: April, 2013

Dear Mitsubishi Owner,

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Reason for notice:**

(1) Mitsubishi Motors North America, Inc. (MMNA) has decided that certain 2013 Outlander Sport AWD vehicles fail to conform to S5.5.4 of Federal Motor Vehicle Safety Standard 108, "Lamps, reflective devices, and associated equipment," and S5.3 of Federal Motor Vehicle Safety Standard 114, "Theft protection and rollaway prevention." Due to an inappropriate manufacturing process, the brake stop lamps may illuminate continuously or intermittently and the shift lever could be moved out of Park without depressing the brake pedal.

Improper illumination of stop lamps during brake application may not signal following drivers of the operator's intent to slow or stop and could result in a vehicle crash without prior warning. Also, if the shifter can be moved out of Park without requiring the brake pedal to be depressed, the vehicle may roll causing personal injury.

(2) Some of these vehicles may also contain a separate and unrelated defect which relates to motor vehicle safety. Due to improper part selection during the assembly process, certain 2013 Outlander Sport AWD vehicles may have been built without installation of the fuel sending unit harness for the sub-sending unit. Absence of the proper fuel sending unit harness may result in a false fuel tank reading.

A false fuel tank reading may lead the vehicle operator to believe the vehicle still has  $\frac{3}{4}$  of a tank of fuel when the tank is, in fact, empty. This could cause the vehicle engine to stall due to insufficient fuel, which could result in a vehicle crash without prior warning.

**What you should do:**

Please contact your authorized Mitsubishi dealer and schedule an appointment to have both the stop lamp switch and the fuel sending unit harness on your vehicle inspected. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make these inspection/repairs to your vehicle, free of charge).

**What your dealer will do:**

The dealership will remove and reinstall the stop lamp switch in an appropriate manner and ensure proper operation of the stop lamp switch. Also, an inspection of the fuel sending unit harness will be completed, and a new harness installed if necessary.

**How long will it take?**

The time needed for this repair is approximately 30 minutes - 1 hour. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

**Notice to Lessors:** If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.