

**Mitsubishi Motors North America, Inc.**

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

AFFECTED VEHICLES

MODELS: 2013 Outlander Sport AWD vehicles built from June 11, 2012 – December 11, 2012

Date: April, 2013

Dear Mitsubishi Owner,

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2013 Outlander Sport AWD vehicles. Due to improper part selection during the assembly process, some 2013 Outlander Sport AWD vehicles may have been built without installation of the fuel sending unit harness for the sub-sending unit.

Absence of the proper fuel sending unit harness may result in a false fuel tank reading. As a result, the vehicle operator may believe the vehicle still has $\frac{3}{4}$ of a tank of fuel when the tank is, in fact, empty. This could cause the vehicle engine to stall due to insufficient fuel, which could result in a vehicle crash without prior warning.

What you should do: If your fuel gauge goes to full after completely refueling and travels to $\frac{1}{2}$ or less after typical driving, your vehicle is not exhibiting the symptom of this issue and you may continue to drive it. On your next service visit, your Authorized Mitsubishi dealer can reconfirm presence of the correct fuel sending harness.

If your fuel gauge has not or does not travel below $\frac{3}{4}$ full, please contact your local Authorized Mitsubishi dealer and schedule an appointment to have the vehicle inspected and repaired if necessary. If you are unsure if the fuel gauge is displaying properly, you may also arrange to bring your vehicle to a dealer for inspection.

When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/repair to your vehicle, free of charge).

What your dealer will do: The dealership will inspect your vehicle to determine if the correct fuel sending unit harness is installed. If necessary, the dealer will install a new harness.

How long will it take? The time needed for this repair is approximately 45 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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