

Important Safety Recall Notice
Subaru Recall Campaign WQG-43
NHTSA Recall No. 13V-110
May 2013



Subaru of America, Inc.
Subaru Plaza
PO Box 6000
Cherry Hill, NJ 08034-6000
800-782-2783
www.subaru.com

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that a defect, which relates to motor vehicle safety, exists in some 2005 - 2009 model year Subaru Legacy and Outback vehicles currently or formally registered in at least one of the following states:

Connecticut	Maine	New Hampshire	Vermont
Delaware	Maryland	New Jersey	West Virginia
District of Columbia	Massachusetts	New York	Wisconsin
Illinois	Michigan	Ohio	
Indiana	Minnesota	Pennsylvania	
Iowa	Missouri	Rhode Island	

DESCRIPTION OF THE SAFETY DEFECT

Subaru has determined that your vehicle may have been manufactured with brake lines that could, over time, corrode in the area of the four-way joint connector if exposed to salt.

Depending on driving conditions, salt water could splash on the brake lines in the area of the four-way joint connector resulting in corrosion of the lines. Excessive corrosion could eventually cause perforation of a brake line(s) resulting in a brake fluid leak.

DESCRIPTION OF THE SAFETY HAZARD

Your vehicle has a dual circuit braking system. Each circuit works independently and diagonally across the vehicle. If one circuit of the brake system fails, the other half of the system still works. Should a brake line corrode to the point of developing a perforation, brake fluid will leak from the line(s) causing the related circuit to eventually lose effectiveness. In this situation, there would be an increase in the amount of brake pedal travel distance and foot pressure required to slow or stop the vehicle. This might cause the driver to misjudge the amount of brake pedal travel required to achieve the desired stopping distance, increasing the risk of a crash.

INSPECTION / REPAIR

Subaru will inspect and test the current condition of your vehicle's brake lines. If they are found to be acceptable, anti-rust material will be applied to the areas of concern as a preventative measure. If any of the lines are found to be unacceptable, they will be replaced and anti-rust material will be applied to the uncoated brake line areas. These repairs will be performed at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru Dealer for an appointment to have the brake lines inspected and repaired as indicated in the "Inspection / Repair" section of this letter.

There are several important precautions you should take until this repair has been performed:

- If you experience the condition described above while braking, continue to apply steady pressure on the brake pedal until the vehicle comes to a stop. Immediately contact your Subaru dealer for assistance.
- If you notice fluid leaking from the vehicle, do not operate the vehicle. Immediately contact your Subaru dealer for assistance.
- If the brake system warning light remains illuminated on the instrument panel with the parking brake fully released, do not operate the vehicle. Immediately contact your Subaru dealer for assistance.
- Always maintain a safe distance from other vehicles while driving. The normally recommended minimum distance is one car length of space for every 10 mph of speed.
- As a precautionary measure, it is highly recommended that you use extra care while operating the vehicle in confined areas such as parking lots and while parking your vehicle in a garage, car port or other structure.

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HOW LONG WILL THE REPAIR TAKE?

The time to inspect the brake lines and apply anti-rust material is approximately 18 minutes. If it is determined that the brake lines require replacement, the total estimated repair time is 5 hours. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your dealer flexibility in scheduling. Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR

If you have already paid for repairs associated with this condition, you may be eligible for reimbursement. Reimbursement consideration will be based on the amount an authorized Subaru dealer in your area would charge for the same repair.

Please send the original service repair order, which has the name of the repair facility, date of repair, mileage at the time of repair, complete vehicle identification number (17 digits), and your name, with correct mailing address and telephone number to the address listed below.

**Subaru of America, Inc.
Customer Dealer Services Department
Attention: WQG-43 Recall
P.O. Box 6000
Cherry Hill, NJ 08034-6000**

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but it may take up to 60 days for this process to be completed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru Dealer you can access our website at www.subaru.com and select "Find a Dealer".

For additional information and for the most Frequently Asked Questions, please go to:

- <http://www.wqg43.service-campaign.com>

If you need additional assistance, please contact us directly:

- E-mail: Go to www.subaru.com and select "Contact Us".
- Telephone: 1-800-SUBARU3 (1-800-782-2783)
Monday through Thursday between 7:30 a.m. and 8:00 p.m. ET.
Friday between 10:30 a.m. and 5:00 p.m. ET
Saturday between 9:00 a.m. and 3:30 p.m. ET
- U.S. Postal mail: Write us at Subaru of America, Inc.
Attn: CDS Department, P.O. Box 6000, Cherry Hill, NJ 08034-6000.

Please contact us immediately if the dealer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,
Subaru of America, Inc.

Notice to Lessors: Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

A subsidiary of Fuji Heavy Industries Ltd.