

TMS-NTC-13113  
May 14, 2013

Recall Management Division  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: Toyota Safety Recall 13V-098 Owner Notification Letter (Interim)

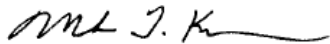
To whom it may concern:

Please find attached, for your records, representative copies of the previously approved Owner Notification Letter for Safety Recall 13V-098 on the following Toyota vehicles:

2007 through Late 2013 Model Year FJ Cruiser

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,



Quality Compliance Assistant Manager

Attachments:

- Toyota 13V-098 (DOC) Owner Notification (Interim)



Toyota Motor Sales, U.S.A., Inc.  
19001 South Western Avenue  
P.O. Box 2991  
Torrance, CA 90509-2991

**INTERIM NOTICE**

We are currently preparing the remedy. We will notify you again when the remedy is available.

**2007 through late 2013 Model Year FJ Cruiser Vehicles  
Access Door Inner Panel  
SAFETY RECALL NOTICE (Interim Notice)**

[VIN]

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in 2007 through late 2013 model year FJ Cruiser vehicles.

The purpose of this letter is to explain the details of the recall and to keep you informed of Toyota's implementation plan. We are currently making preparations to implement the Safety Recall remedy. **We will send you another notification when the remedy is available.**

**What is the condition?**

The retractors for the front driver and passenger seat belts are mounted in the access door panels of the vehicle. Due to insufficient strength of the access door panel, cracks may develop in the panel if the access door is repeatedly and forcefully closed over an extended period of time. If cracks occur in the panel around the lower retractor anchor, the seat belt retractor could become detached, which could increase the risk of injury to an occupant in the event of a crash.

**What should you do in the interim?**

We appreciate your patience while we prepare the remedy. In the meantime, if you hear an abnormal rattling noise from the access door, or if you cannot pull the seat belt from or return it to the retractor, please contact your local authorized Toyota dealer for diagnosis and repair. If the condition is related to this Safety Recall, the repair will be performed when remedy parts are available at **NO CHARGE** to you.

**You will receive a second owner notification letter when the remedy is available.**

If you would like to update your vehicle ownership or contact information, please go to [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions?**

- Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can find additional information and locate a Toyota dealer in your area by going online and visiting [www.toyota.com/recall](http://www.toyota.com/recall).
- Additional information is also available by contacting the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**What if you have previously paid for repairs to your vehicle for this specific condition?**

If you have previously paid for repairs to your vehicle for this specific condition prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.