



NISSAN NORTH AMERICA, INC.

Corporate Office
P.O. Box 685001
Franklin, TN 37068-5001
Telephone 615.725.1000

OWNER NOTIFICATION

NHTSA RECALL 13V-094

Dear Nissan Titan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in 2013 Model Year Titan vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

2013 Model Year Titan vehicles are equipped with a brake shift interlock ("BTSI") that requires the brake pedal to be depressed before the transmission can be shifted out of the Park position. On some of the affected vehicles, the BTSI might not function correctly and the shifter could be shifted out of the "Park" position without depressing the brake pedal. If the vehicle is unintentionally shifted out of park, it could roll away and lead to personal injury or a vehicle crash.

What Nissan Will Do

Your Nissan dealer will remove the foam dampener from the shifter mechanism. This service, free for labor, should take about an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact any Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you to your service appointment.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.



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OWNER NOTIFICATION

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Dear Nissan NV owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in 2013 Model Year NV vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

2013 Model Year NV vehicles are equipped with a brake shift interlock ("BTSI") that requires the brake pedal to be depressed before the transmission can be shifted out of the Park position. On some of the affected vehicles, the BTSI might not function correctly and the shifter could be shifted out of the "Park" position without depressing the brake pedal.

If the vehicle is unintentionally shifted out of park, it could roll away and lead to personal injury or a vehicle crash.

What Nissan Will Do

Your Nissan Commercial Vehicles dealer will remove the foam dampener from the shifter mechanism. This service, free for labor, should take about an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Only certified Nissan Commercial Vehicles dealers are authorized to perform the repairs needed, therefore it is important that you schedule an appointment accordingly at your earliest convenience. Nissan Commercial Vehicles dealer locations may be found at www.NissanCommercialVehicles.com. **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your dealer.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 877-647-6821. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.