April 2013 NHTSA Recall 13V-092

### **IMPORTANT SAFETY RECALL NOTICE**

Dear Honda Pilot Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2005 model year Pilot vehicles. The Vehicle Stability Assist electronic control unit may have been damaged during the manufacturing process. If the control unit was damaged, the VSA system may apply a small amount of braking force even if the driver has not pressed the brake pedal. If the driver applies the brakes during a malfunction, the VSA system may cause the vehicle to come to an abrupt stop. The unexpected and unnecessary application of brake assist while driving may increase the risk of a crash

In addition, a portion of the 2005 model year Pilots subject to the recall described above may have a VSA system electrical connector bolt that was not tightened to specification which may cause improper operation of the VSA system. Improper operation of the VSA system may cause braking force to be applied while driving, without illumination of the brake lights, when the driver has not applied the brake pedal, increasing the risk of a crash.

#### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's VSA system inspected and, if necessary, repaired *at no cost to you*. The complete process may take approximately 30 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

### Who to contact if you experience problems:

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

## What to do if you feel this notice is in error:

Registration records indicate that you are the current owner or lessee of a 2005 Honda Pilot involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

### What if you already had your vehicle repaired for this issue?

If you previously paid to have the Vehicle Stability Assist control unit repaired or replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

# **Lessor Information:**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

## If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4. U.S. customers can also locate a dealer online at *Hondacars.com*. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,