



March 2013

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2011 model year Chevrolet Express Compressed Natural Gas (CNG) vehicles equipped with a four-tank configuration. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

Why is your vehicle being recalled?

Your vehicle was built with a pressure relief device and pressure relief vent pipe with a configuration used early in production. Your vehicle may have been manufactured with a misbuilt pressure relief vent pipe. If a pressure relief device activates with a misbuilt vent pipe, there is a possibility the vent pipe could vent compressed natural gas into the passenger compartment. This could cause an explosion or a fire if an ignition source were present.

What action is being taken?

You were previously contacted by phone, and on GM's behalf, Impco Automotive inspected the pressure relief vent pipe to verify correct positioning. The service procedure specified that if required, Impco Automotive would rework or replace the pipe. This service was performed for you at no charge.

Do you have questions?

If you have questions or concerns, please contact the Fleet Action Center 1-800-353-3867.

If after contacting the Fleet Action Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 13V080.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney
General Director,
Customer and Relationship Services