



PORSCHE

Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, Georgia 30328
1-800-PORSCHE

Porsche Recall AD01 (NHTSA Recall 13V-058)

Miami, FL 33155

June 21, 2013

Re: **Your Porsche 2012 911 Carrera Coupe**
VIN WPOAA2A

Dear

This notice is being sent in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. We also are following up on our letter dated May 9, 2013, to you.

Porsche has decided that a defect which relates to motor vehicle safety exists in certain model year 2012 and 2013 Porsche 911 Carrera (991 generation) and model year 2013 911 Carrera 4 (991) vehicles. Our records indicate that you are the owner or lessee of such a vehicle.

The rear mufflers of the standard muffler system that were installed in production between November 3, 2011, and November 14, 2012, may fracture on vehicles with higher mileage. This may subsequently result in the separation and loss of the exhaust tailpipe. If the exhaust tailpipe separates from the muffler, it may become a hazard for other vehicles on the road, increasing the risk of a crash.

Porsche has decided to conduct a voluntary safety recall. Your authorized Porsche dealer will replace the components with properly welded rear mufflers at no charge to you.

The repair will take approximately two to three hours. Since it will be necessary for you to leave your vehicle with your authorized Porsche dealer's service department, Porsche has made it possible for your authorized dealer to provide you with a Porsche vehicle to drive during this period.

Please note that Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

As you will no doubt recall, due to supplier capacity restrictions, parts required to complete this recall have not been available. However, that situation has now changed and we request you make contact with your authorized Porsche dealer to schedule an appointment to have the recall work completed. If your authorized Porsche dealer is for some reason unable to perform this procedure within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.
Attention: Customer Commitment
980 Hammond Drive, N.E., Suite 1000
Atlanta, GA 30328
Telephone: 1-800-PORSCHE (1-800-767-7243)

At your option, you may also notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We sincerely regret any inconvenience this recall notification may cause. We hope you understand that we are concerned for your safety and that we wish to perform this work as soon as possible so that you can be satisfied with your Porsche automobile. Please accept our apologies for this unplanned service visit.

Very truly yours,
PORSCHE CARS NORTH AMERICA, INC.

A handwritten signature in black ink, appearing to read 'Tim Quinn', with a stylized flourish at the end.

Tim Quinn
Vice President, AfterSales