



March 28, 2013

Ms. Nancy L. Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave. S.W.  
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 13V-038

Enclosed is a representative copy of a communication relating to the 2009 through 2012 model year vehicles involved in the referenced recall. Chrysler expects to notify owners with an interim letter on April 05, 2013.

The exact number of The Experian Automotive Company currently registered vehicles in the recall is 278,229.

Sincerely,

A handwritten signature in cursive script that reads "Kristin Kolodge".

Kristin J. Kolodge  
Regulatory Affairs – Product Investigations & Campaigns

Enclosure: Advanced Field Action Communication and Interim Owner Letter for Recall N08

cc: F. Borris

2013 APR - 2 A 10: 05  
OFFICE OF PRODUCTS & INVESTIGATIONS



**SAFETY RECALL N08 / NHTSA 13V-038  
REAR AXLE PINION NUT**

Dear: (Name)

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2009 model year Chrysler Aspen and Dodge Durango vehicles; and 2009 through 2012 model year Dodge Dakota and Ram 1500 series trucks equipped with a 9.25" rear axle.**

***The problem is...*** The rear axle pinion nut on your truck (VIN: xxxxxxxxxxxxxxxxxxxx) may have been built without an adhesive patch on the pinion nut threads. The lack of this adhesive patch could allow the rear axle pinion nut to loosen and/or the rear driveshaft to separate from the rear axle. A loose pinion nut could cause the rear axle to seize and a separated driveshaft could cause a loss of motive power. Either situation could cause a crash without warning.

***What Chrysler is doing...*** Chrysler intends to repair your vehicle free of charge (parts and labor). The parts required to provide a permanent remedy for this condition are currently not available. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

***What you must do to ensure your safety...*** Once you receive your follow-up recall notice in the mail, simply **contact your Chrysler, Jeep, or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.

***If you need help...*** If you have questions or concerns, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.chrysler.com/ownersreg](http://www.chrysler.com/ownersreg) or [www.dodge.com/ownersreg](http://www.dodge.com/ownersreg).

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC  
Notification Code N08

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*