

International Corporate Headquarters:

**The Braun Corporation**  
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**SAFETY RECALL – TOE PAN PANNEL ACCELERATOR PEDAL INNERFERANCE ON 2011-2013  
TOYOTA RAMPVAN CONVERSIONS MANUFACTURED BY THE BRAUN CORPORATION**

February 7, 2013

Vehicle Identification Number:  
NHTSA Recall Identification Number: 13V012

Dear Rampvan Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Braun Corporation has decided that certain 2011-2013 BRAUN Rampvan mobility conversions may contain a defect which relates to motor vehicle safety. This defect may cause the accelerator pedal to contact and possibly catch the front plastic toe pan causing unwanted acceleration. As a result, passengers, pedestrians, or other motorists may be injured or killed.

**Your vehicle, identified above, is affected.** To correct this condition please take your vehicle to the mobility dealer from whom you purchased the vehicle. If this is not possible, please call 800-488-0359 and a Braun Customer Experience Representative will direct you to a Braun approved mobility dealer who can perform the required repair as needed, at no charge. An approved Braun Dealer service technician will perform any additionally required action.

Please contact your mobility dealer service center and schedule an appointment. Please bring this Owner Notification letter with you at the time of your appointment and give it to your mobility dealer. This form identifies the vehicle and the service that is required. Once again, an approved Braun service technician will perform the inspection and any additionally required action. This Recall remedy will take less than 1 hour to perform.

We regret any inconvenience this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the Braun Customer Experience Group at (800) 488-0359.

Thank you for your attention to this matter.