



North American
Bus Industries, Inc.

SAFETY RECALL NOTICE

March, 2013
Dear NABI Customer:

NHTSA Campaign # 13V-011
NABI Recall # 20131

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. North American Bus Industries, Inc. (NABI) has decided that a defect which relates to motor vehicle safety exists in Certain Blue Bird L4RE model city transit buses manufactured by NABI, Inc., between July 1, 2007 and October 31, 2009.

Our records identify you as the owner of the vehicle(s) affected by this recall.

REASON FOR THIS RECALL

NABI has decided that certain Blue Bird L4RE model city transit buses manufactured by NABI, Inc. may develop cracks in the bracket that secures the power steering gear to the bus frame. Cracks may also develop in the bus frame around the bolts that attach the steering gear bracket to the bus frame. If left unchecked, the cracks may propagate resulting in a partial separation of the steering gear from the bus frame. Should this occur, a loss of steering control could occur and result in a vehicle crash.

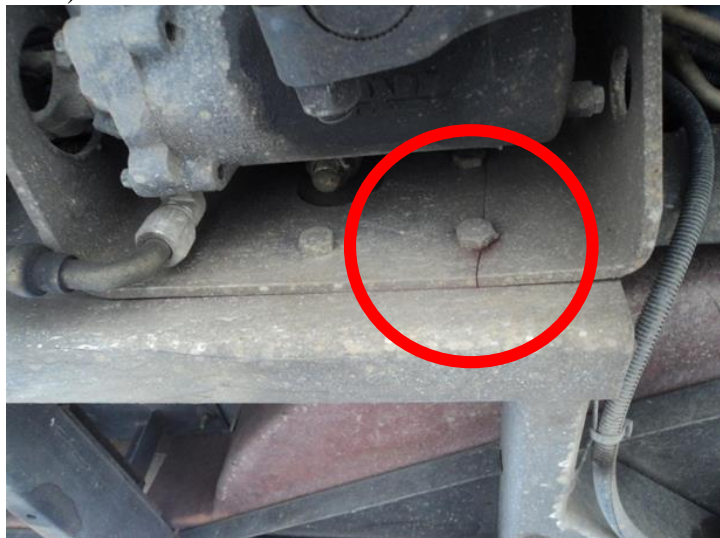
ACTION YOU SHOULD TAKE

Please contact NABI to arrange for an inspection and repair of the vehicle(s).

NABI will repair the vehicles free of charge.

NABI anticipates these repairs will be completed in June 2013.

Prior to the inspection and repairs being arranged by NABI, we request that you inspect this bracket for signs of cracks in the area that it is bolted to the bus frame and notify NABI if any cracks are longer than 1 1/2" or if multiple cracks are present. A picture of this bracket (with a crack) as installed on a bus is shown below.





**North American
Bus Industries, Inc.**

Buses exhibiting cracks that are longer than 1/1/2” should be removed from service until the cracks can be repaired. You may elect to have the cracks welded by your service personnel or a reputable welding shop and return the bus to service, until the final repairs can be completed by NABI.

If NABI does not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at (256) 241-1298 or (256) 241-1243. If you believe that NABI has failed to remedy the vehicle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free DOT Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800424-9153; or contact NHTSA at <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this matter may cause you.

North American Bus Industries, Inc.