



SAFETY RECALL

January 14, 2013

Dear ARBOC Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ARBOC Specialty Vehicles, LLC has determined that a defect which relates to motor vehicle safety exists in certain 2012 MY Spirit of Mobility, models 21-G, 23-G, 23-D, 26-G, 26S-DC, 26-GC, 26-D, 28-G, and 28-GC. The affected vehicles were manufactured by ARBOC between May 14th 2012 and September 26, 2012.

SAFETY DEFECT

On the affected units, the passenger seat base rear bolts are missing the reinforcement plates under the floor. Should the bus be in an accident, the seat could potentially come loose from the floor base resulting in either personal injury or death. *Do not put the bus in service without first seeking repairs from your ARBOC dealer.*

REPAIRS

PLEASE TAKE YOUR UNIT PROMPTLY TO YOUR ARBOC DEALER. At no charge to you, the dealer will perform the necessary repairs. The required repair procedure should not take more than .5 hours per seat location.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to ARBOC Specialty Vehicles, LLC 51165 Greenfield Parkway, Middlebury, Indiana 46540.

We regret the inconvenience this situation may have caused you. However ARBOC Specialty Vehicles believes in the early detection and immediate correction of safety issues. Thank you for your understanding.

If the dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact ARBOC Specialty Vehicles at 574-825-4880. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration,

ARBOC SPECIALTY VEHICLES LLC, 51165 Greenfield Parkway, MIDDLEBURY, INDIANA 46540
574-825-4880 (PHONE) * 574-825-1750 (FAX)
www.ARBOCsv.com



1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Sincerely,

ARBOC Specialty Vehicles, LLC