



Mark Pelletier
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May 24, 2013

To Jake Ferderer Product Safety and Compliance
Kenworth Truck Company
10630 NE 38th Place
Kirkland, WA 98033

Re: SAFETY RECALL NOTICE

Ignition Switch

Part number 31-110 **Pollak 31-110**

Shipment dates: 4/23/13 4/25/13 4/29/13

Part number 16-09149 **Pollak 31-400**

Shipment dates: 4/23/13 4/29/13

Part number P27-1048 **Pollak 31-397**

Shipment dates: 4/25/13 4/29/13

Part number 16-09150 **Pollak 31-397**

Shipment dates: 4/23/13

As a valued customer we are informing you of a potential issue with our ignition switch product family.

This notice is being sent to you to make you aware of a potential safety issue the ignition switches recently sold to you as described above.

The nature of the problem is as follows. A downward shift in the retention force data on the rivet that holds the contact wiper assembly together inside the switch was identified. This situation presents itself with a limited probability for retention forces to fall below the design criteria. Should this result in the rivet becoming displaced, a short circuit between the BAT and ST contacts could occur.

The circumstance described above can lead to a risk of unintended ignition.

The potentially affected products demonstrating the shift in the retention force data have been isolated to a single date of manufacture that can be identified by a date code of 183. The location of the date code on the potentially affected ignition switches is depicted in the attachment. The part numbers of the potentially affected ignition switches are also listed in the attachment.

We request that you immediately stop any sale, distribution use or installation of these parts and take all appropriate measures to quarantine these parts so that they are not inadvertently used or distributed. Within the next two weeks we will be providing you with further instructions as to how to return these products for credit or replacement.

We are in the process of reporting this issue to the National Highway Traffic Safety Administration (NHTSA). Please note that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by a safety defect notification.

As always, we are available to provide additional information on our product. We appreciate your understanding in this matter.

Sincerely,

Mark Pelletier
Quality Manager

POLLAK P/N	CUST P/N	NAME	Ship Date / QTY				
			4/23/2013	4/25/2013	4/29/2013	4/30/2013	5/2/2013
31-110	31-110	PACCAR AUSTRALIA, LTD.		270			
31-110	31-110	DIA Paackaging	90		180		
31-397	P27-1048	PACCAR (KENWORTH CHILLCOTHE)			630		
31-397	P27-1048	PACCAR (KENWORTH RENTON)		90			
31-397	16-09150	PACCAR (PETERBILT DENTON)	90				90
31-397	P27-1048	PACCAR OF CANADA,LTD.			90		
31-400	16-09149	DYNACRAFT DIV., PACCAR			540		
31-400	16-09149	PACCAR (PETERBILT DENTON)				90	
31-400	16-09149	PACCAR OF CANADA,LTD.			90		

