



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Ave, SE
Washington, DC 20590

February 19, 2014

Joy Hotchkiss
General Motors, Inc.
30001 Van Dyke
Warren, MI 48090

NVS-215mr
13V-315

Dear Ms. Hotchkiss:

During a recent audit of our recall files we identified a considerable discrepancy in safety recall 13V-315 between the numbers of products General Motors, Inc. reported it would be recalling, and the number it reported in its quarterly completion as campaigned. Specifically, General Motors, Inc. notified us that 843 of products were being recalled, but the 3rd quarter report indicates 1,445 of products were campaigned.

Please explain this discrepancy and confirm the correct number of products being recalled so that we may adjust our recalls as necessary. A copy of the information you provide will be posted in the public file for this recall. If General Motors, Inc. did notify us of an adjustment to the population but our files were not updated, we sincerely apologize, and request a copy of your notification.

We respectfully request that General Motors, Inc. review its population totals and other information it has reported on its recall on a periodic basis so as to avoid future discrepancies, and so we can continue to work as productively as possible in ensuring safety critical campaigns are as successful as possible. General Motors, Inc. is reminded that it is obligated to notify our office within five business days of when it has new information that update or corrects the products it told us it intends to recall, the number of those products, the planned remedy, or the estimated date(s) for notifying owners and purchasers.

Thank you for your kind and prompt attention,

A handwritten signature in black ink that reads "Michelle Rice".

Michelle Rice
Recall Management Division
Office of Defects Investigation
Enforcement