



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Ave, SE  
Washington, DC 20590

February 19, 2014

William Coleman  
Corporate Recall Administrator  
Blue Bird Body Company  
P.O. Box 937  
Fort Valley, GA 31030

NVS-215mr  
13V-226


Dear Mr. Coleman:

During a recent audit of our recall files we identified a considerable discrepancy in safety recall 13V-226 between the numbers of products Blue Bird Body Company reported it would be recalling, and the number it reported in its quarterly completion as campaigned. Specifically, Blue Bird Body Company notified us that 346 of products were being recalled, but the 2nd quarter report indicates 450 of products were campaigned.

Please explain this discrepancy and confirm the correct number of products being recalled so that we may adjust our recalls as necessary. A copy of the information you provide will be posted in the public file for this recall. If Blue Bird Body Company did notify us of an adjustment to the population but our files were not updated, we sincerely apologize, and request a copy of your notification.

We respectfully request that Blue Bird Body Company review its population totals and other information it has reported on its recall on a periodic basis so as to avoid future discrepancies, and so we can continue to work as productively as possible in ensuring safety critical campaigns are as successful as possible. Blue Bird Body Company is reminded that it is obligated to notify our office within five business days of when it has new information that update or corrects the products it told us it intends to recall, the number of those products, the planned remedy, or the estimated date(s) for notifying owners and purchasers.

Thank you for your kind and prompt attention,

  
Michelle Rice  
Recall Management Division  
Office of Defects Investigation  
Enforcement