

Toyota Motor Engineering & Manufacturing North America, Inc.

Vehicle Safety & Compliance Liaison Office Mail Code: S-104 19001 South Western Avenue Torrance, CA 90501

May 1, 2013

Ms. Jennifer Timian Recall Management Division National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

Re: Toyota Safety Recall 12V-373

Dear Ms. Timian:

This confirms our recent conversation concerning Recall 12V-373. As discussed, Toyota intends to renotify owners of the subject vehicles who have already presented their vehicles for repair and request that they return to a Toyota dealer to confirm at a minimum that the remedy was applied correctly. The re-inspection will likely include a revised inspection process and criteria to help better ensure repair effectiveness.

We are currently working on a schedule for the issuance of the revised remedy procedures and the renotification process and will provide this to you at a later date. A draft of the owner letter for this renotification will be provided to you for review and approval.

It is our intention to re-start quarterly completion rate reporting and not count any of the vehicles as having been completed unless they have been returned and remedied again. We are prepared to discuss the details of this with you to assure accuracy of our reporting. We also intend to submit six required quarterly reports starting from the date of the re-notification. Additional information about our plans will be provided when finalized.

If you have any questions regarding this matter, please feel free to contact me.

Sincerely,

Vinnie Venugopal General Manager

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