

Schuler, Kelly (NHTSA)

From: Joy Hotchkiss <joy.m.hotchkiss@gm.com>
Sent: Friday, December 20, 2013 7:24 AM
To: Schuler, Kelly (NHTSA); RMD.ODI (NHTSA)
Subject: 13V-XXX Upcoming Safety Recall 13420 - Fuel Transfer Pump

**GM CUSTOMER CARE AND AFTERSALES
DCS3109
URGENT - DISTRIBUTE IMMEDIATELY**

Date: December 11, 2013

Subject: Upcoming Safety Recall 13420
Fuel Transfer Pump

Models: 2012-2013 Chevrolet Silverado Chassis Cab
2012-2013 GMC Sierra Chassis Cab
Equipped with 6.6L Diesel Engine (LML/LGH) and Dual
Fuel Tanks (N2N)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

UPCOMING SAFETY RECALL 13420

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall that involves certain 2012-2013 model year Chevrolet Silverado and GMC Sierra chassis cab vehicles equipped with a 6.6L diesel engine (LML/LGH) and dual fuel tanks (N2N). The total number of involved U.S. vehicles is 7,840.

The transfer pump, which moves fuel from the rear tank to the front tank, may malfunction. This malfunction could cause the fuel gauge to indicate an inaccurate reading, illuminate the Service Engine Soon lamp, reduce engine power, prevent the vehicle from starting, or cause the vehicle to stall. If the vehicle stalls, it could increase the risk of a crash. To correct this condition, dealers are to replace the fuel transfer pump.

Dealers will be advised when the recall bulletin and customer notification letter are scheduled for release. The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released.

The fuel transfer pumps involved in this recall were also used as a service part for various vehicles equipped with a 6.6L diesel engine (LML/LGH) and dual fuel tanks (N2N). These suspect parts will be addressed by a separate safety recall bulletin.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

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