

VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: January 8, 2014

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Revision to Safety Recall 97Z9 Fuse (Plug-in Position F16)

2009-2011 Model Year Volkswagen Tiguan

Revision to Safety Recall 97Z9

We would like to inform you that the work procedure and claiming instructions for Safety Recall 97Z9 have been revised. Please refer to the updated campaign circular posted in HST and in ServiceNet for additional information.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Product Compliance