


From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: UPDATE 1Voluntary Recall: Front Passenger Air Bag Seat Occupancy Sensor Mat, Customer Notification with updated Warranty Information
Date: Thursday, January 09, 2014 5:51:37 PM

Publish Date: January 09, 2014 From: Technical Service Expiration Date: January 23, 2014 Subject: UPDATE 1Voluntary Recall: Front Passenger Air Bag Seat Occupancy Sensor Mat, Customer Notification with updated Warranty Information	DCSnet Message Urgent 
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To: General Managers, Sales Managers, Service Managers, Service and Parts Directors, Parts Managers, Service Advisors, Shop Foremen,

BMW of North America, LLC has decided to amend the 2008 voluntary Recall (NHTSA ID: 08V-384) involving the front passenger air bag seat occupancy sensor mat. The amended Recall involves certain model year 2006-2007 models depending upon seat type and production date. Customer notification letters were mailed today, informing customers of the issue. A copy of the letter is attached to this message along with a Q&A.

At present parts are not available to begin this recall. **The Key Reader, ISPA and DCS inquiry do not currently display the open recall.** If a customer receives a letter, their vehicle is affected.

Once parts stock is available, a second customer notification letter will be mailed and a Service Information bulletin along with an updated DCS message will be published.

Should a front passenger air bag seat occupancy sensor mat fail on an affected vehicle, the mat should be replaced according to current repair instructions.

If the vehicle still has eligible warranty coverage, please use the information below for claim submission.

Defect Code:	65 77 08 15 00
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Note: Use vendor 00 for warranty if applicable, or the “two-letter” vendor code that applies to the extended coverage program.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN).

Click on the “Search” button on the left side, type “Sensor Mat” the text field at the top and press the “enter” button.

Open the Main Group “65” folder to view and select the labor operation to replace the sensor mat that applies to the seats the vehicle is equipped with.

If the sensor mat labor operation indicates programming/encoding is not included, the following additional labor operations are required.

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

and		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
and		
61 00 710	Refer to KSD2	Programming / encoding control unit(s) (not including CAS)
or		
61 00 720	Refer to KSD2	Programming / encoding control unit(s) (with CAS)

Sincerely,
Randal Ellis

Quality Analysis and Reporting Manager

Technical Service

Attachments:

-  13V-564-SeatMat_QA [811831a1].pdf
-  13V-564Interim[811831a0].pdf  13V-564-SeatMat_QA [811831a1].pdf
-  13V-564Interim[811831a0].pdf

Recipients: BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel