

GM CUSTOMER CARE AND AFTERSALES
DCS3825
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 28, 2015

Subject: 13365A – Noncompliance Recall
Fuel Label Compliance - UPDATE

Models: 2013-2014 Chevrolet Express, Silverado HD
2013 GMC Savana
2013-2014 GMC Sierra HD
Compressed Natural Gas Vehicles

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager

This bulletin was originally launched on November 12, 2013. On November 27, 2013, vehicles that were sold were closed in IVH by GM. These customers were not contacted. Dealers were instructed to complete this recall on all vehicles in their inventory. We are now re-opening the sold vehicles in IVH. Customers will be mailed the two labels to complete this recall.

Labels are not currently available, but when they become available, dealers will be advised when the revised bulletin is released.

This is a courtesy notification to dealers.