

GM CUSTOMER CARE AND AFTERSALES
DCS3854
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 23, 2015

Subject: 13365A - Noncompliance Recall
Fuel Label Compliance

Models: 2013-2014 Chevrolet Express, Silverado HD
2013 GMC Savana
2013-2014 GMC Sierra HD
Compressed Natural Gas Vehicles

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager, and
Warranty Administrator

General Motors is releasing Noncompliance Recall 13365A today. The bulletin has been revised to update the Service Procedure, Part Information, and Warranty Transaction sections. Please see attached bulletin for details. The total number of U.S. vehicles involved is approximately 1800. Please discard all copies of bulletin 13365.

Customer Letter Mailing

The customer letter mailing will begin on December 1, 2015.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated November 24, 2015. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available November 24, 2015.