



11/08/2013

## New Safety Recall Advanced Communication – N62110813

Chrysler Group LLC (Chrysler) announced a safety recall on certain:

- 2003 and 2004 model year (DR) Dodge Trucks (2500 series)
- 2005 through 2008 model year (DH) Dodge Trucks (2500 series)
- 2003 and 2004 model year (DR) Dodge Trucks (3500 series)
- 2005 model year (DH) Dodge Truck (3500 series)
- 2006 and 2008 model year (D1) Dodge Trucks (3500 series)

Approximately 842,000 of the above vehicles may have had Mopar steering linkage installed during a vehicle repair. The steering linkage sold by Mopar Parts Division may experience a fracture of the left tie rod ball stud if not installed correctly. This condition could cause the potential loss of vehicle directional stability. If the left tie rod ball stud fractures during certain driving conditions it could cause a crash without warning.

Chrysler engineering has determined that these vehicles, if equipped with Mopar steering linkage, may have a left tie rod ball stud that was installed out of orientation with the right side tie rod ball stud. If the left tie rod ball stud orientation is out of tolerance, the left tie rod may bind and/or fracture during certain driving maneuvers.

Safety Recall L16 addressed this issue with a repair procedure that instructs the dealership technicians on how to perform the right-to-left tie rod end orientation when performing a front end alignment or toe set procedure.

Right-to-left tie rod end orientation during a front end alignment is not a typical service procedure in independent repair facilities. Failure to perform a tie rod end right-to-left orientation on Mopar steering linkage during a front end alignment could place the vehicle into a pre-recall (L16) condition.

Chrysler will conduct a voluntary safety recall on all affected vehicles to replace the right and left tie rod ends with an improved steering linkage design that will maintain the right-to-left tie rod end orientation.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations  
Chrysler Group LLC