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From American Honda Parts, Service & Technical Division, Campaign Administration
Subject Safety Recall: 2007-08 Odyssey VSA Software Error PARTS UPDATE

DATE: January 7, 2014

TO: All Honda Sales, Service & Parts Managers and Personnel
FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Safety Recall: 2007-08 Odyssey VSA Software Error **PARTS UPDATE**

On October 31, 2013, American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for all 2007-08 Odyssey vehicles. Any used vehicles in dealer stock must be repaired per S/B 13-098, *Safety Recall: 2007-08 Odyssey VSA System Unexpectedly Activates* prior to sale. **Refer to VIN Inquiry status to determine which vehicles in your inventory are affected.**

Note: Affected vehicles should not be sold until the repair has been completed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

A small quantity of parts to address units on a case-by-case basis is now available. If you have not yet reported your unsold inventory to your DPSM, please do so to ensure your dealership receives an allocation of parts for the units currently on stop sale. American Honda has recently received numerous requests from dealers to release these parts; however, parts will not be available for open order until supply normalizes. Dealers must continue to report parts needs to their DPSM who will work with the national office to set up an allocation.

American Honda began notifying customers of this safety recall on December 2, 2013. The customer notification contains a letter explaining that parts will be available in Spring of 2014 as well as a *2007-2008 Honda Odyssey VSA System* instruction sheet. Should a customer with an affected vehicle arrive at your dealership requesting a repair, first inform them how to operate their vehicle based on the instruction sheet (click [here](#) for a PDF copy) and or instruction video (available at recalls.honda.com under "Recently Announced Recalls"), and assure them that VSA malfunction can be avoided if the steps are followed. Determine if this is a satisfactory stopgap for the customer, or if additional measures (e.g., a rental or loaner car) need to be taken. If further assistance is indeed required, please contact your DPSM.

Once parts supply normalizes, American Honda will contact dealers via iN message and customers via first class mail to advise of the next steps.

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