

\* \* TECHNICAL INFORMATION NOTICE \* \*

Date: December 20, 2013  
To: Mitsubishi Motors US Dealer Service Managers  
RE: SR-13-009 - Recall C1309W – Lancer EVO Clutch Master Cylinder Recall -  
Discontinuing the 100% Photo Requirement of Pre-Repair Brembo Calipers with  
Advisement that Photos are now only Required on an Exception-Only Basis.  
TIN NO. TIN-13-35-001

\*\*\*\*\*

**AFFECTED VEHICLES: 2008-2014 Lancer Evolution**

**PURPOSE**

Safety Recall SR-13-009 for the replacement of clutch master cylinder on certain 2008-2013 Lancer Evolution vehicles (GSR models with manual transmission) includes the requirement that **pre-repair** photos be taken of each Brembo brake caliper and that they be posted to the Photos Required Condition System (PRC) on the MDL as requirement for claim payment.

**An important reason** for the photo documentation requirement is to protect dealers from possible future contentions from an owner that the caliper finish damage was caused by the dealer's prior recall repair procedure. Photos of the pre-repair Brembo caliper condition on the PRC would help exonerate the dealer when the damage was already present at the time of the recall repair.

**To simplify the recall repair and claim process, effective immediately, dealers are no longer required to take PRC photos of every vehicle as a condition for claim payment.**

**It is now at the individual dealers' discretion, but highly recommended, to document any existing brake caliper conditions prior to repair by taking photos and entering a damage description in the Photo Required Condition system (PRC) on an exception-only basis.**

Pre-repair photo documentation is still required whenever a dealer encounters any type of existing brake caliper finish issue, such as chipping, fading, peeling, overheating, fluid leakage from a prior brake system repair or ANY other pre-existing condition.

If, in the future there is a contention that a customer's damaged calipers may have been due to a dealer's recall claim repair process, PRC archived photos showing the caliper's pre-repair condition will be a major piece of evidence to exonerate the dealer and aid in avoiding a very costly comeback.

**In summary, if photos of the calipers are not taken and loaded to PRC prior to the recall repair, MMNA will assume the dealer inspected the calipers and that no finish damage was present at the time of the repair.**

**SR-13-009 will be updated to incorporate this policy change.**