



SUZUKI MOTOR CORPORATION
Overseas Automobile Service Group
Overseas Service Department
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Date Feb. 5, 2014
Our ref. B-ZA-140205

To: Selected Suzuki Automobile Distributors in the US
Attn.: Managing Director
Service Director / Manager

Subject: Way To Handle The Complaint Case OF "AIR BAG" Warning Light Illumination (B1312) In JB424/JB627/JB632/RW420 Until The Recall Campaign Is Commenced

By the letter "VD-130904", we announced the recall campaign for the captioned issue, but the commencement remains held until parts become available.

If a customer complains of air bag warning light illumination due to the DTC B1312 problem, and also VIN of the vehicle was included in the "ANNEX1_VIN List" in the letter "ABE-ZA-120418", please take the following action until the recall campaign commences.

- (a) If vehicle age or mileage is within 10 years / 120,000 miles, the warranty extension of which the U.S. distributors were notified by the letter "ABE-ZA-120418" is still effective, please follow the instructions in the letter.
- (b) If the vehicle age or mileage mentioned above has already expired, repair cost of the vehicle will be covered in the same condition which has been being applied to the warranty extension.
 - 1) Verify the eligibility according to the instructions attached to the letter "B-ZA-120515".
 - 2) If the vehicle is confirmed to be affected, repair the vehicle in the same manner as done in the warranty extension.
 - 3) Submit the warranty claim applications in accordance with the warranty reimbursement information indicated in the letter "ABE-ZA-120418". The information in the next page is same one for your reference.

Your cooperation will be highly appreciated.

Very truly yours,

Yasunari Suzuki
Department General Manager
Overseas Service Department
SUZUKI MOTOR CORPORATION

Warranty Reimbursement Information

When you apply this warranty for eligible claims, please submit the warranty claim applications under the following terms to SMC.

| | | |
|---|-----------------------|-------------------|
| Claim Category | 2 (Campaign Warranty) | |
| Trouble Code | 99-ZA | |
| Basic Code | QD01R0 | |
| Sublet | 0.1H | |
| Causal Part No., Q'ty and Causal Part Name | | |
| 85101-B1312-EXT | 0 | CUSHION ASSY,FR,R |
| Replace Part No., Q'ty and Replaced Part Name | | |
| Enter the part number of parts which you actually replaced. | 1 | CUSHION ASSY,FR,R |