



August 14, 2013

# **“SAFETY RECALL NOTICE”**

## **NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**

### **RECALL NO: 13E-020**

**Attention TCI Dealer:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc has decided to conduct a recall on School Buses equipped with C.E. White flip seating systems and manufactured between 2008 and 2010.

The defect involves FMVSS No. 571.222 *“School Bus Passenger Seating and Crash Protection”*. The location of the defect is the flip-seat hinge area. Specifically, there is a pinch point present on the flip hinge that allows for a possibility of a *“toe-crush”* incident.

We urge you to bring this vehicle in for servicing on its non-compliant components as soon as possible.

C.E. White will be sending out repair kits for servicing of your vehicle. Transportation Collaborative Inc will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. Transportation Collaborative Inc reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, *“violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied”*.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



If you have any questions about this recall please call Transportation Collaborative Inc.  
Customer Service at 1-845-988-0419.

Sincerely,

Customer Support  
Transportation Collaborative Inc.



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