



Subarunet Announcement

To: All Subaru Dealers
From: Subaru of America, Inc.
Date: August 1, 2013

Subject: New Subaru Recall Campaign WQJ-46: SEAT Parking Rod (6 cylinder engine only)

Subaru has determined that a defect, which relates to motor vehicle safety, exists in certain 2013MY Tribeca and 2014MY Legacy and Outback vehicles equipped with a 5-speed automatic transmission (6 cylinder engine only). A total of 202 vehicles are involved. Potentially affected vehicles fall within the VIN ranges listed in the chart below. **Please note that not all vehicles within the VIN range are affected.** Recall coverage for all potentially affected vehicles must be confirmed by using Vehicle Coverage Inquiry in Subarunet.

	Model	FROM	TO
2013	Tribeca	D4401900	D4401902
2014	Legacy	E2004869	E2006125
2014	Outback	E2206679	E2212067

Description of the Safety Defect and Safety Hazard

The 5-speed automatic transmission installed in affected vehicles may not have been manufactured to specification. During the manufacturing process, the transmission parking rod may have been damaged during assembly. As a result, when the transmission select lever is placed in the "P" (Park) position, one of the following events could occur:

1. The transmission park mechanism that is intended to hold the vehicle may not engage. If this were to happen and the parking brake is not set, the vehicle may unexpectedly move/roll without prior warning. This could result in personal injury or property damage.
2. The transmission park mechanism may engage but may not release when the selector lever is moved out of the "P" (Park) position. In this situation, the vehicle would not be able to be moved or driven.

To ensure the vehicle remains stationary while parked, always engage the parking brake.

To remedy this condition, it is necessary to replace the transmission assembly with a new unit.

Dealer Program Responsibility

Dealers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into dealer new or used inventory, or in the dealership for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

New, used, demo or SSLP vehicles listed in a recall/campaign that are in dealer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in this Product Campaign Bulletin.

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Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Dealer failing to perform the applicable service procedures to correct all affected vehicles in their inventory (new, used, demo) prior to the vehicle being placed in service may be subject to civil penalties of up to \$6,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Repair Instructions

The WQJ-46 campaign bulletin has been posted on the Techinfo.Subaru.com website under “What’s New”, Title: “**WQJ46 SEAT Parking Rod Recall Campaign Bulletin**”. In addition to repair instructions, the bulletin contains part and claim entry information.

Repair Parts

Repair parts to correct affected vehicles will be available during the week of August 12, 2013. An adequate supply of repair parts will be available for both vehicles in new car inventory and previously sold units.

To order parts please contact the Parts Information Coordinators and the order will be placed for you. Please have the VIN of the affected vehicle ready when calling. The order will be placed as a “Special” order, dealerships will not be charged freight.

Please refer to the WQJ-46 campaign bulletin posted on STIS for part number information.

Owner Notification

Subaru expects to notify affected vehicle owners by telephone beginning 8/1/13. Owner notification letters will be sent via first class mail on or around August 12, 2013.