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Sent on 03 13 2014 **Expires on** 03 27 2014
From Parts and Service Division
Subject Request for Parts: 2013-2014 Accord Rear Wheel Bearing Noise

To: All Honda Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2013-2014 Accord Rear Wheel Bearing Noise

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2013-2014 Accords with a complaint of a rear wheel bearing noise. The noise can be described as growling, humming, groaning, whirring, or roaring. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 1HG.
2. All 2-door, 4-door, L4 & V6 are accepted except for Hybrid.
3. No previous repairs to the rear knuckle/wheel bearing.
4. Must be able to duplicate the noise.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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