



Safety Recall Notice

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMCRV) decided that a defect which relates to motor vehicle safety exists in certain Thor Motor Coach models of motor homes.

All of the motorhomes subject to this recall campaign are equipped with an RV Custom Products Battery Control Center (BCC) which may experience a failure while the vehicle is in operation. If the BCC fails while the vehicle is in motion, all power to the chassis portion of the motorhome is lost, including all lighting. If the power is lost to the motorhome chassis, the vehicle can become very difficult to operate, which may result in loss of vehicle control and increase the risk of a crash. In addition all vehicle lighting would be lost making the vehicle more difficult to identify for other motor vehicles.

The required action is to rewire the BCC and eliminate the potential of loss of chassis power.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included.

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Ron Davidson
Vice President of Customer Service

Re: NHTSA Recall No. 13V-
Transport Canada Recall No. 2013-