

[Next Unread Message](#)[View Message](#)

---

**Sent on** 06 24 2013 **Expires on** 07 08 2013  
**From** American Honda Parts, Service & Technical Division, Campaign Administration  
**Subject** Stop Sale/Safety Recall: 2007-08 Fit Power Window Master Switch

DATE: June 24, 2013

TO: All Honda Sales, Service & Parts Managers and Personnel  
FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2007-08 Fit Power Window Master Switch

On June 21, 2013, American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for all 2007-08 Fit units. Any used units in dealer stock must be repaired per S/B 13-052: *Safety Recall: 2007-08 Fit Power Window Master Switch May Not Work* prior to sale. **Refer to VIN Inquiry status to determine which units in your inventory are affected.**

Note: Affected vehicles should not be sold until the repair has been completed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party and will be required to defend and indemnify American Honda for any resulting claims.

#### **Basic Problem**

In 2010, American Honda conducted campaign R28, S/B 10-008: *Safety Recall: Power Window Master Switch May Not Work*. Honda has determined that the repair procedure outlined in S/B 10-008 is insufficient in preventing water intrusion into the power window master switch. If water permeates the switch, it may lead to impaired function of the switch, smoke, and melting, and it could result in fire.

#### **The Repair**

All affected vehicles require inspection of the power window master switch. Vehicles that are judged OK as per S/B 13-052 will require further action at a later time when updated switches are available. Vehicles that are judged as no good will require immediate replacement of the power window master switch with reworked parts, and will not require further action.

#### **Service Bulletin**

In support of this recall, a placeholder version of S/B 13-052 was posted to ISIS on June 24, 2013. Once the supply of temporary countermeasure parts is available, the bulletin will be updated to include parts, tools, repair, and warranty information related to the campaign. At a later date, once updated switches are available, the bulletin will be revised again to include updated switch information. Make sure that all steps in the bulletin are followed to ensure a successful repair. Note that S/B 10-008 has been expired, and is no longer considered a valid repair.

#### **Parts Information**

A supply of reworked switches is expected to be received this week. Once these parts are available, dealers will be notified via iN message, and S/B 13-052 will be updated. These reworked switches will be used in the limited number of vehicles that are expected to be judged no good per the bulletin inspection procedure.

Vehicles that are inspected and deemed OK do not require new switches at this time. However in several months American Honda expects to have a sufficient supply of updated switches available. At that time any customer whose vehicle has not already received a reworked switch will require a new switch. Those customers will be directed to return to their dealership for the repair.

#### **Immediately suspend all sales of P/N 35752-SAA-406ZA currently in your inventory.**

All 35752-SAA-406ZA must be returned back to American Honda.

#### **Return Request**

You must return all 35752-SAA-406ZA you have in inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R," with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Fit Power Window Master Switch Return" in the Remarks Section.
5. When approved an "Authorization Return document" via the mail will be received. Please return parts as normal with the "Return Authorization attached."
6. Return P/N 35752-SAA-406ZA on your returning DSO Truck or normal method of return.

After receiving the Authorized Return Documents, ship the parts freight prepaid.

You will be credited return freight charges. Order adjustment requests (OARs) must be submitted by July 17, 2013.

### **Warranty and Repair Information**

Warranty and repair information will be detailed in the updated version of S/B 13-052, which will be posted to ISIS once reworked parts are made available. When updated parts are made available in several months, the bulletin will be updated once again, and VIN inquiry status links will be updated to reflect the new phase of the campaign.

Pending warranty reimbursements for work done under S/B 10-008 will be considered for repairs made on or before June 23, 2013 **ONLY**. Repairs made per the 10-008 parameters and procedure on or after June 23, 2013 will not be honored. Please make sure to submit all valid, pending 10-008 claims by July 5, 2013.

### **Customer Notification**

American Honda expects to begin initial customer notification in mid July 2013. This notification will instruct the customer to have their vehicle inspected by a dealer, and if necessary, a reworked switch installed. In several months, once a sufficient number of updated parts are available, American Honda will re-notify all customers who have not had a reworked switch installed to bring their vehicle in to have the updated part installed. Customers should be advised that American Honda recommends parking their vehicle outside until a reworked or updated part can be installed on their vehicle. Please direct further inquiries to American Honda Automobile Customer Service, at 800-999-1009.

As always, please be sure to check iN VIN status to determine if a particular vehicle is eligible for this recall.

© 2000–2013, American Honda Motor Co., Inc. All Rights Reserved.