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From American Honda Parts, Service & Technical Division, Campaign Administration
Subject Safety Recall: 2007-08 Fit Power Window Master Switch Q&A File

DATE: July 5, 2013

TO: All Honda Sales, Service & Parts Managers and Personnel
FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Safety Recall: 2007-08 Fit Power Window Master Switch Q&A File

On June 21, 2013, American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for some 2007-08 Fit units. Please refer to the attached Q&A File for additional details related to this Safety Recall.

Click [HERE](#) for the Q&A File in PDF format.

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2007-08 Fit Power Window Master Switch Safety Recall Q&A

What is the reason for this recall?	The master power window switch in the driver's door can malfunction if exposed to a significant amount of liquid. Water and other fluids can cause the window switch's circuit board to malfunction, resulting in a failure of the switch to open or close the vehicle's windows. In rare cases, the circuit board can overheat and potentially melt or burn the surrounding plastic causing smoke and/or fire. This is specific to the master power window switch, located in the driver's door. Other switches in the passenger doors are not affected.
What will be done to repair recalled vehicles?	Owners of affected Fit vehicles will be asked to bring their vehicle to their local dealer to have the master power window switch inspected. If the inspection reveals existing damage to the switch, the switch will be replaced immediately using Honda's current limited stock of updated parts. If the inspection does not reveal any damage to the master power window switch, the vehicle will be returned to the customer, who will be contacted later in the year to have the switch replaced when sufficient supplies of the updated switch are available.
When do you anticipate having sufficient supplies to begin replacement of most switches?	We anticipate having sufficient supplies of the updated master power window switch in mid-October of 2013, at which time we will again notify owners of affected vehicles that have not already had the switch replaced as part of this campaign, and begin replacement of switches in those vehicles.
How did Honda discover this issue?	Honda discovered this issue through warranty claims in Japan.
What will dealers look for when they inspect the master power window switch?	A dealer technician will examine the switch for signs that a liquid has entered the switch and caused damage.
Doesn't this mean that many customers will have to visit a dealer twice for this recall?	Yes. We regret any inconvenience that this process may cause for our customers, but our first priority is their safety.
What was wrong with the repair that was done during the earlier January 2010 recall of these same parts?	The earlier recall repair was to install a plastic material around the lower exterior of the master power window switch, sealing the skirt to the switch with adhesive tape. Over time, we discovered that the tape may not sufficiently hold the plastic material in place, and therefore could create areas where moisture might enter the switch.
Does the recall affect 2009 and 2010 model-year Honda Fit models?	The recall only applies to 2007 and 2008 model year (first generation) Honda Fit models in the U.S. The second generation Fit (2009 to current) has a different window switch, and is therefore not included in the recall.
When will customers be notified of the recall?	Notifications will be sent by mail in mid-July.
What should current customers of 2007 to 2008 Fits do to protect themselves?	American Honda is advising customers to park affected vehicles outside until their vehicle has been inspected. In addition, customers should try to avoid circumstances that might allow excessive moisture to get into the window switch area, such as leaving a window unrolled when away from the vehicle or during a rain storm or having unsecured containers of liquid (large open cups, for instance) near the master power window switch. Further, if a customer experiences trouble with the operation of the power windows on an affected vehicle, or if the customer experiences smoke or a burning smell from the master power window switch area, the customer should park the vehicle in a safe place, switch the ignition off and have it towed to a Honda dealer.
Where were these vehicles built?	The 07-08 Fit for the U.S. market was assembled at the Suzuka factory in Japan.
Are any other models affected in other countries?	For the US, only the 07-08 Fit is included. In other markets various models of 2002-2008 Fit, Jazz and City are included in this recall. Note: The Fit has been sold in the U.S. since the 2007 model year. Other global markets have sold the Fit since the 2002 model year.