Next Unread Message

View Message

Sent on	10 18 2013 Expires on 11 01 2013
From	American Honda Parts, Service & Technical Division, Campaign Administration
Subject	Safety Recall: 2007-08 Fit Power Window Master Switch Update

DATE: October 18, 2013

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2007-08 Fit Power Window Master Switch

On June 24, 2013, American Honda announced a stop sale and safety recall for all 2007-08 Fit vehicles for inspection of the power window master switch. When the campaign was launched, a small quantity of updated parts were available for order, to be used in cases where vehicles did not pass inspection. As of today, October 18, 2013, updated parts are in stock in sufficient levels to support replacement of the switch in all affected units. Service bulletin 13-052: Safety Recall: 2007-08 Fit Power Window Master Switch May Not Work has been removed from ISIS, and is superseded by 13-090: 2007-08 Fit Power Window Master Switch May Not Work.

Note: Affected vehicles should not be sold until the repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

In 2010, American Honda conducted campaign R28, S/B 10-008: Safety Recall: Power Window Master Switch May Not Work. Honda later determined that the repair procedure outlined in S/B 10-008 was insufficient in preventing water intrusion into the power window master switch. If water permeates the switch, it may lead to impaired function of the switch and may cause smoke, possibly melting portions of the component, and it may result in a fire. At the time the revised version of the recall was launched, updated parts were not available to sufficiently support the recall campaign, and dealers were asked to inspect all affected units, replacing only the switches that exhibited damage.

The Repair

All affected vehicles require replacement of the power window master switch. Vehicles that were judged as no good per S/B 13-052 should have already received an updated power window master switch and will not require any further action.

Service Bulletin

In support of this recall, S/B 13-090 was posted to ISIS on October 18, 2013. The bulletin includes parts, repair, and warranty information related to the campaign. Note that both S/B 10-008 and S/B 13-052 have been expired, and are no longer considered valid repairs.

Parts Information

Updated switches are now available from all facing parts centers.

Warranty and Repair Information

Warranty and repair information are detailed in the updated version of S/B 13-090, which was posted to ISIS on October 18, 2013. VIN Inquiry status links have been updated to reflect the new phase of the campaign.

Pending warranty reimbursements for work done under S/B 13-052 will be considered for repairs made on or before October 17, 2013 **ONLY**. Repairs made per the 13-052 parameters and procedure on or after October 17, 2013 will not be honored. Please make sure to submit all valid, pending 13-052 claims by November 1, 2013.

Customer Notification

American Honda expects to conduct customer renotification starting on October 22, 2013. All customers who did not receive an updated switch during the inspection phase will be notified that replacement parts for their vehicles are now available.

As always, please be sure to check iN VIN Inquiry status to determine if a particular vehicle is eligible for this recall.

■ BACK TO TOP

© 2000–2013, American Honda Motor Co., Inc. All Rights Reserved.