

**\* \* ADVANCE TECHNICAL INFORMATION NOTICE \* \***

**DATE:** July 16, 2013

**TO:** Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers

**RE:** 2011 Outlander Sport Panoramic Glass Roof Safety Recall

**ATIN NO.** ATIN-13-SR-008

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**AFFECTED VEHICLES:** Certain 2011 Outlander Sport Vehicles with Panoramic Glass Roof (built from August 26, 2010 – March 29, 2011)

**PURPOSE**

A safety recall campaign will be released today for the panoramic glass roof installed on certain 2011 Outlander Sport vehicles built from August 26, 2010 – March 29, 2011. **Do not deliver any affected 2011 Outlander Sport vehicles with panoramic glass roof built from August 26, 2010 – March 29, 2011 until this recall has been performed.** This recall campaign will be conducted in the U.S., Puerto Rico and Canada. The Recall Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

Due to a manufacturing error, a necessary primer may not have been applied to certain 2011 Outlander Sport vehicles during the installation of the panoramic glass roof. Continued use of those vehicles without the primer could result in reduced glass adhesion, and in the worst case, detachment of the panoramic glass roof. Detachment of the panoramic glass roof can create a road hazard to other vehicles.

Dealers are requested to inspect all affected vehicles to determine if the primer was applied during production. If necessary, the panoramic glass roof must be removed and reinstalled properly.

**If an affected vehicle is determined to be missing primer, Tech Line must be contacted to confirm if the panoramic glass roof requires removal and proper reinstallation. Once confirmation is received, the required parts can be ordered. Please refer to Parts Bulletin 42-US-01-13 for additional information.**

To assist dealers in determining if primer was applied during the panoramic glass roof installation, a reference package will be sent attention to each dealership's service manager along with a color copy of the recall bulletin containing: 1) a reference card displaying the exterior difference between roof window spacers with and without primer, and 2) a sample spacer with one end having primer applied and the other end without primer, so you may visualize the difference between the two.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Open Recalls List available under the service section of "e-reports". Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them.

***IMPORTANT***

**Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.**