



July 2013
Safety Recall 13V-248
Bulletin SB13-04-S003

SAFETY RECALL 13V-248

DRIVER DOOR SWITCH SHORT CIRCUIT

To: All Isuzu Service and Parts Facilities

This letter and Safety Recall bulletin SB13-04-S003 are being sent to you to notify you of Safety Recall 13V-248 – Driver Door Switch Short Circuit on certain Isuzu passenger vehicles.

Affected Vehicles:

- 2006-2007MY Isuzu Ascender Vehicles

NOTE: Vehicles originally involved in “Special Policy Adjustment – Driver Door Switch Short Circuit” but that have not had the repair performed, have been transferred to this safety recall. Please discard all copies of bulletin SB13-04-S002.

Condition:

The manufacturer of your vehicle, General Motors, has decided that a defect, which relates to motor vehicle safety, exists in certain 2006-2007 Isuzu Ascender vehicles.

If fluid enters the driver’s door module, it may cause corrosion that could result in a short in the circuit board. A short may cause the power door lock and power window switches to function intermittently or become inoperative. In rare cases, a short may cause overheating, which could melt components of the door module, producing odor, smoke, or a fire.

Correction:

Service Facilities are to test the driver's window and door lock switches for proper operation. If the switches function properly, Service Facilities are to inspect the module, and, if necessary, install a protective coating. If the switches do not function properly, Service Facilities are to install a new door module.

Owner Notification:

OWNER NOTIFICATION WILL BEGIN AUGUST 2, 2013

Please ensure that all appropriate personnel within your service facility are aware of this Safety Recall – Driver Door Switch Short Circuit and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your service facility for repair.

Door Module Programming:

If the door module requires replacement, the new door module will require programming. The Global TIS CD and instructions were previously provided in March 2013 with the announcement provided to ensure your service center has the necessary software to complete this process.

To the extent you are not capable of completing programming called for by this Recall due to hardware limitations, Isuzu has made arrangements to ensure that your local GM dealer is capable of completing the required programming as a sublet. Reasonable charges for this sublet may be included in the claim for campaign completion. Refer to the included GM message when contacting your local supporting GM dealer.

If you have any questions regarding this Recall Campaign or any Isuzu SUV Service issue, please contact our Dealer Support line at 1-800-533-0244, option 2.