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July 03, 2013

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 – Supplement #2**
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and Police
Interceptor Utility and Sedan Vehicles
Fuel Delivery Module Replacement

Ref: **DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 – Supplement #1**
Dated June 10, 2013
DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04
Dated May 30, 2013

New! REASON FOR THIS SUPPLEMENT

- **Parts Information and Ordering Updates:** Application and interchangeability of fuel delivery modules (FDM) has been revised for greater flexibility. Part numbers in the Parts Requirements and Ordering Information Tables in Attachment II have been updated. Revisions include correction to the pinion flange bolt package quantities.
- **Cross Reference Charts Updates:** Clarification of interchangeability is added for Flex Fuel capable vehicles. A new chart is added by FDM part number to assist in quick identification of application in Attachment V.
- **Dealer Q&A Updates:** Added explanation of Emissions type as a qualifier for Flex Fuel capable vehicles.
- **Lincoln Owner Special Handling (Lincoln Dealers Only):** Lincoln Owner Special Handling is added in Attachment VI for service loaner, fuel fill, wash, vacuum, pick-up and delivery.

AFFECTED VEHICLES

Certain 2013 model year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and Police Interceptor Utility and Sedan vehicles as follows:

Vehicle	Assembly Plant	Build Date Range
Explorer	Chicago	Job 1 through January 10, 2013
Police Interceptor Utility	Chicago	Job 1 through January 10, 2013
Police Interceptor Sedan	Chicago	Job 1 through December 21, 2012
Taurus	Chicago	Job 1 through December 21, 2012
MKS	Chicago	Job 1 through December 21, 2012
Flex	Oakville	Job 1 through January 2, 2013
MKT	Oakville	Job 1 through January 31, 2013
Fusion	Hermosillo	Job 1 through February 11, 2013
MKZ	Hermosillo	Job 1 through February 25, 2013

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available May 30, 2013.

REASON FOR THIS SAFETY RECALL

In the affected vehicles, over time, some of the fuel delivery modules in the fuel tank may develop a crack in the outlet port fitting that could result in a fuel leak. If a leak occurs, a customer may report symptoms of a fuel odor or liquid fuel leak. Fuel leakage in the presence of an ignition source may result in a fire.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the fuel delivery module. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: Parts are currently not available to replace all fuel delivery modules. At this time, customer vehicles should be repaired only if the vehicle has a fuel leak at the fuel outlet port fitting. In an effort to maintain high levels of owner satisfaction, please ensure you prioritize customer vehicles ahead of repairing your unsold stock vehicles. It is anticipated that parts will be available in the third quarter of 2013.

NOTE: A small number of Fusion/MKZ vehicles having specific December 2012 through February 2013 build dates may have been built with updated parts. An inspection can be performed on vehicles within the identified build dates to determine if they can be removed from this program. Refer to Attachment III, Technical Instructions, for applicable vehicle build dates and inspection information.

OWNER NOTIFICATION MAILING SCHEDULE

Initial Owner Letters are expected to be mailed in July 2013 to notify owners of this Safety Recall and advise that parts are not currently available. As parts become available, owners will be notified to bring their vehicles in for repairs. Affected owners will be notified in phases as part supplies increase up to the 4th quarter of 2013. When parts are available, dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

New! ATTACHMENTS

- Attachment I: Administrative Information*
 - Attachment II: Labor Allowances and Parts Ordering Information*
 - Attachment III: Technical Information*
 - Attachment IV: Dealer Q & A*
 - Attachment V: Fuel Delivery Module Cross Reference Chart*
 - Attachment VI: Lincoln Owner Special Handling (Lincoln Dealers Only)*
- Owner Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Assistance Only)1-800-325-5621
Special Service Support Center (Parts Ordering)1-800-207-2444

Sincerely,



Michael A. Berardi

DEMONSTRATION / DELIVERY HOLD - 13S04 Supplement #2

Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

OASIS ACTIVATED?

Yes, OASIS will be activated on May 30, 2013.

FSA VIN LIST ACTIVATED?

Yes, FSA VIN list will be available through <https://web.fsavinlists.dealerconnection.com> on May 30, 2013. Owner names and addresses will be available after all owner mailings have been completed (estimated October, 2013).

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

STOCK VEHICLES

NOTE: In an effort to maintain high levels of owner satisfaction, please ensure you prioritize customer vehicles ahead of repairing your unsold stock vehicles.

- Parts are currently not available to replace all fuel delivery modules. Parts orders for dealer stock vehicles with a customer sales contract can be requested through the Special Service Support Center; however, due to limited supply it is possible not all parts requests can be filled.
- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

NOTE: Parts are currently not available to replace all fuel delivery modules. At this time, customer vehicles should be repaired only if the vehicle has a fuel leak at the fuel outlet port fitting.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

For customer vehicles exhibiting a leak; when you call the Special Service Support Center to order a part, an approval code will be provided for a customer rental per ESP guidelines while the vehicle is waiting for a part. If you have a unique circumstance which may require additional rental vehicle needs, please contact the Special Service Support Center at 1-800-325-5621.

New! CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refer to ACESII manual for claims preparation and submission information.
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from the Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires prior approval from the Special Service Support Center.
- For rental vehicle claiming, follow Extended Service Plan (ESP) guidelines for dollar amounts. Enter the total amount of the rental expense under Miscellaneous Expense code "RENTAL". Rental for customer vehicles that exhibit a leak requires prior approval from the Special Service Support Center.
- On applicable Fusion and MKZ vehicles, if an inspection was performed and the Inspection Failed, labor operation 13S04FF must be submitted for payment before a final repair (13S04E) is submitted for payment. Note that labor operation 13S04AA is a final repair and will close the safety recall for the specified VIN.
- *See Attachment VI for claiming instructions related to Lincoln Owner Special Handling.*

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

LABOR ALLOWANCES

Explorer / Police Interceptor Utility

Powertrain	Description	Labor Operation	Labor Time
2.0L EcoBoost (GTDI) FWD	Replace FDM*	13S04B	2.2 Hours
3.5L TiVCT FWD	Replace FDM*		2.1 Hours
3.5L TiVCT 4WD	Replace FDM *		2.5 Hours
3.5L EcoBoost (GTDI)	Replace FDM*		2.7 Hours
3.7L TiVCT FWD	Replace FDM *		2.3 Hours
3.7L TiVCT AWD	Replace FDM*		2.8 Hours

Taurus / MKS / Police Interceptor Sedan

Powertrain	Description	Labor Operation	Labor Time
2.0L EcoBoost (GTDI) 3.5L EcoBoost (GTDI)	Replace FDM*	13S04C	1.2 Hours
3.5L/3.7 TiVCT	Replace FDM*		1.1 Hours
Police Interceptor Sedan	Replace FDM* (includes R&I side impact reinforcement)		1.4 Hours

Flex / MKT

Powertrain	Description	Labor Operation	Labor Time
2.0L EcoBoost (GTDI) FWD 3.5L TiVCT FWD	Replace FDM*	13S04D	2.2 Hours
3.5L TiVCT AWD	Replace FDM*		2.7 Hours
3.5L EcoBoost (GTDI)	Replace FDM*		2.9 Hours
3.7L TiVCT FWD	Replace FDM*		2.4 Hours
3.7L TiVCT AWD	Replace FDM*		2.8 Hours

* Includes transfer of fuel level sending unit if applicable.

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
 Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
 Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

LABOR ALLOWANCES (Continued)

Fusion / MKZ – FDM Replacement Labor Time

Powertrain	Description	Labor Operation	Labor Time
1.6L EcoBoost (GTDI)	Replace FDM*	13S04E	2.4 Hours
2.0L EcoBoost (GTDI) AWD 3.7L TiVCT AWD	Replace FDM*		2.7 Hours
2.0L EcoBoost (GTDI) FWD 2.0L HEV 2.5L iVCT 3.7L TiVCT FWD	Replace FDM*		2.3 Hours

* Includes transfer of fuel level sending unit if applicable.

Fusion / MKZ – FDM Inspection (Pass/Fail) Labor Times

Powertrain	Description	Labor Operation	Labor Time
1.6L EcoBoost (GTDI) 3.7L TiVCT FWD	Inspect FDM – INSPECTION PASS (Includes Fuel Tank R&I)	13S04AA	2.1 Hours
2.0L EcoBoost (GTDI) AWD	Inspect FDM – INSPECTION PASS (Includes Fuel Tank R&I)		2.3 Hours
2.0L EcoBoost (GTDI) FWD 2.0L HEV 2.5L iVCT	Inspect FDM – INSPECTION PASS (Includes Fuel Tank R&I)		2.0 Hours
3.7L TiVCT AWD	Inspect FDM – INSPECTION PASS (Includes Fuel Tank R&I)		2.4 Hours
1.6L EcoBoost (GTDI) 3.7L TiVCT FWD	Inspect FDM – INSPECTION FAILED (Does NOT Close Program) **	13S04FF	2.1 Hours
2.0L EcoBoost (GTDI) AWD	Inspect FDM – INSPECTION FAILED (Does NOT Close Program) **		2.3 Hours
2.0L EcoBoost (GTDI) FWD 2.0L HEV 2.5L iVCT	Inspect FDM – INSPECTION FAILED (Does NOT Close Program) **		2.0 Hours
3.7L TiVCT AWD	Inspect FDM – INSPECTION FAILED (Does NOT Close Program) **		2.4 Hours

** When claiming this labor operation, it must be submitted for payment before the final repair is submitted for payment. See "Claims Preparation and Submission".

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
 Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
 Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

New! PARTS REQUIREMENTS / ORDERING INFORMATION

Explorer / Police Interceptor Utility Parts Table

Powertrain	Fuel Delivery Module	FDM O-Ring	Pinion Flange Bolt Sets (Unit of Issue 3 Sets)	Exhaust Flange Nuts (Unit of Issue 4)	Exhaust Flange Gasket (Unit of Issue 1)
3.5L TiVCT FWD (Flex Fuel – 49 State Emissions)	DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	NA	NA	NA
3.5L TiVCT FWD (Non-Flex Fuel - California / Green State Emissions)	DA8Z-9H307-L DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	NA	NA	NA
3.5L TiVCT 4WD (Flex Fuel – 49 State Emissions)	DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	NA	NA
3.5L TiVCT 4WD (Non-Flex Fuel - California / Green State Emissions)	DA8Z-9H307-L DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	NA	NA
3.7L TiVCT FWD (Flex Fuel – 49 State Emissions)	DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	NA	W714265-S441 4 nuts / vehicle	DA5Z-9450-A 1 gasket / vehicle
3.7L TiVCT FWD (Non-Flex Fuel - California / Green State Emissions)	DA8Z-9H307-L DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	NA	W714265-S441 4 nuts / vehicle	DA5Z-9450-A 1 gasket / vehicle
3.7L TiVCT 4WD (Flex Fuel – 49 State Emissions)	DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	W714265-S441 4 nuts / vehicle	DA5Z-9450-A 1 gasket / vehicle
3.7L TiVCT 4WD (Non-Flex Fuel - California / Green State Emissions)	DA8Z-9H307-L DB5Z-9A407-A DB5Z-9H307-C	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	W714265-S441 4 nuts / vehicle	DA5Z-9450-A 1 gasket / vehicle
2.0L EcoBoost (GTDI) FWD	DA8Z-9A407-A DA8Z-9H307-H	4L3Z-9276-AA	NA	NA	NA
3.5L EcoBoost (GTDI)	DA8Z-9A407-B DA8Z-9H307-K	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	W714265-S441 4 nuts / vehicle	7T4Z-9450-AA 2 gaskets / vehicle

- **Bold part numbers** are the primary part being built in for this recall, non-bold part numbers are alternate parts.
- The Special Service Support Center will verify the correct FDM part number and place the order based upon availability. The VIN is required by the SSSC to validate the FDM part number required.

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
 Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
 Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

New! PARTS REQUIREMENTS / ORDERING INFORMATION (Continued)

Taurus / Police Interceptor Sedan Parts Table

Powertrain	Fuel Delivery Module	FDM O-Ring
3.5L TiVCT FWD Taurus (Flex Fuel – 49 State Emissions)	DG1Z-9A407-B DG1Z-9H307-R	4L3Z-9276-AA
3.5L TiVCT FWD Taurus (Non-Flex Fuel - California / Green State Emissions)	DA5Z-9H307-H DG1Z-9A407-B DG1Z-9H307-R DA5Z-9H307-G	4L3Z-9276-AA
3.5L/3.7 TiVCT AWD Taurus (Flex Fuel – 49 State Emissions)	DG1Z-9A407-A DG1Z-9H307-P	4L3Z-9276-AA
3.5L/3.7 TiVCT AWD Taurus (Non-Flex Fuel - California / Green State Emissions)	DG1Z-9H307-S DG1Z-9A407-A DG1Z-9H307-P	4L3Z-9276-AA
3.5L/3.7 TiVCT FWD and AWD Police Interceptor Sedan (Flex Fuel – 49 State Emissions)	DG1Z-9A407-A DG1Z-9H307-P	4L3Z-9276-AA
3.5L/3.7 TiVCT FWD and AWD Police Interceptor Sedan (Non-Flex Fuel - California / Green State Emissions)	DG1Z-9H307-S DG1Z-9A407-A DG1Z-9H307-P	4L3Z-9276-AA
2.0L EcoBoost (GTDI) FWD Taurus	DG1Z-9A407-C DG1Z-9H307-N	4L3Z-9276-AA
3.5L EcoBoost (GTDI) <i>(All applications – Taurus and Police)</i>	DA5Z-9A407-A DA5Z-9H307-F	4L3Z-9276-AA
<ul style="list-style-type: none"> • Bold part numbers are the primary part being built in for this recall, non-bold part numbers are alternate parts. • The Special Service Support Center will verify the correct FDM part number and place the order based upon availability. The VIN is required by the SSSC to validate the FDM part number required. 		

MKS Parts Table

Powertrain	Fuel Delivery Module	FDM O-Ring
3.7L TiVCT FWD (Non-Flex Fuel)	DA5Z-9H307-H DG1Z-9A407-B DA5Z-9H307-G	4L3Z-9276-AA
3.7L TiVCT AWD (Non-Flex Fuel)	DG1Z-9H307-S DG1Z-9A407-A DG1Z-9H307-P DG1Z-9H307-M	4L3Z-9276-AA
3.5L EcoBoost (GTDI)	DA5Z-9A407-A DA5Z-9H307-F	4L3Z-9276-AA
<ul style="list-style-type: none"> • Bold part numbers are the primary part being built in for this recall, non-bold part numbers are alternate parts. • The Special Service Support Center will verify the correct FDM part number and place the order based upon availability. The VIN is required by the SSSC to validate the FDM part number required. 		

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
 Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
 Police Interceptor Utility and Sedan - Fuel Delivery Module Replacement

New! PARTS REQUIREMENTS / ORDERING INFORMATION (Continued)

Flex / MKT Parts Table

Powertrain	Fuel Delivery Module	FDM O-Ring	Pinion Flange Bolt Sets (Unit of Issue 3 Sets)	Exhaust Flange Nuts (Unit of Issue 4)	Exhaust Flange Gasket (Unit of Issue 1)
3.5L TiVCT FWD (Non-Flex Fuel)	DA8Z-9H307-L DB5Z-9A407-A DA8Z-9H307-J	4L3Z-9276-AA	NA	NA	N/A
3.5L TiVCT AWD (Non-Flex Fuel)	DA8Z-9H307-L DB5Z-9A407-A DA8Z-9H307-J	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	NA	N/A
3.7L TiVCT FWD (Non-Flex Fuel)	DA8Z-9H307-L DB5Z-9A407-A DA8Z-9H307-J	4L3Z-9276-AA	NA	W520414-S441 4 nuts / vehicle	DA5Z-9450-A 1 gasket / vehicle
3.7L TiVCT AWD (Non-Flex Fuel)	DA8Z-9H307-L DB5Z-9A407-A DA8Z-9H307-J	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	W520414-S441 4 nuts / vehicle	DA5Z-9450-A 1 gasket / vehicle
2.0L EcoBoost (GTDI) FWD	DA8Z-9A407-A DA8Z-9H307-H	4L3Z-9276-AA	NA	NA	NA
3.5L EcoBoost (GTDI)	DA8Z-9A407-B DA8Z-9H307-K	4L3Z-9276-AA	W790063-S900 3 sets / vehicle	W520414-S441 4 nuts / vehicle	7T4Z-9450-AA 2 gaskets / vehicle
<ul style="list-style-type: none"> • Bold part numbers are the primary part being built in for this recall, non-bold part numbers are alternate parts. • The Special Service Support Center will verify the correct FDM part number and place the order based upon availability. The VIN is required by the SSSC to validate the FDM part number required. 					

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2

Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and Police Interceptor Utility and Sedan - Fuel Delivery Module Replacement

Fusion Parts Table

Powertrain	Fuel Delivery Module	FDM O-Ring	Pinion Flange Bolt Sets (Unit of Issue 1 Set)	Exhaust Flange Nuts (Unit of Issue 4)	Exhaust Flange Gasket	Carrier Brg. Bolts (Unit of Issue 4)
1.6L / 2.0L EcoBoost (GTDI) FWD	DG9Z-9A407-B DG9Z-9H307-N DG9Z-9H307-Y	4L3Z-9276-AA	NA	W520103-S442 2 nuts / vehicle	CV6Z-9450-D	NA
2.0L EcoBoost (GTDI) AWD	DG9Z-9A407-A DG9Z-9H307-R	4L3Z-9276-AA	5F9Z-4682-AA 3 sets / vehicle	W520103-S442 2 nuts / vehicle	CV6Z-9450-D	W712154-S439 2 nuts / vehicle
2.5L iVCT FWD	DG9Z-9A407-C DG9Z-9H307-Z DG9Z-9H307-P	4L3Z-9276-AA	NA	W520103-S442 2 nuts / vehicle	CV6Z-9450-D	NA
Hybrid	DG9Z-9A407-D DG9Z-9H307-S	4L3Z-9276-AA	NA	W520103-S442 2 nuts / vehicle	CV6Z-9450-D	NA

- **Bold part numbers** are the primary part being built in for this recall, non-bold part numbers are alternate parts.
- The Special Service Support Center will verify the correct FDM part number and place the order based upon availability. The VIN is required by the SSSC to validate the FDM part number required.

MKZ Parts Table

Powertrain	Fuel Delivery Module	FDM O-Ring	Pinion Flange Bolt Sets (Unit of Issue See Qty)	Exhaust Flange Nuts (Unit of Issue 4)	Exhaust Flange Gasket	Carrier Brg. Bolts (Unit of Issue 4)
2.0L EcoBoost (GTDI) FWD	DG9Z-9A407-B DG9Z-9H307-N DG9Z-9H307-Y	4L3Z-9276-AA	NA	W520103-S442 2 nuts / vehicle	CV6Z-9450-D	NA
2.0L EcoBoost (GTDI) AWD	DG9Z-9A407-A DG9Z-9H307-R	4L3Z-9276-AA	5F9Z-4682-AA Unit of Issue 1 set 3 sets / vehicle	W520103-S442 2 nuts / vehicle	CV6Z-9450-D	W712154-S439 2 nuts / vehicle
3.7L TiVCT FWD	DG9Z-9A407-E DG9Z-9H307-T	4L3Z-9276-AA	NA	W520103-S442 4 nuts / vehicle	BT4Z-9450-A	NA
3.7L TiVCT AWD	DG9Z-9A407-E DG9Z-9H307-T	4L3Z-9276-AA	W790063-S900 Unit of Issue 3 set 3 sets / vehicle	W520103-S442 4 nuts / vehicle	BT4Z-9450-A	W712154-S439 2 nuts / vehicle
Hybrid	DG9Z-9A407-D DG9Z-9H307-S	4L3Z-9276-AA	NA	W520103-S442 2 nuts / vehicle	CV6Z-9450-D	NA

- **Bold part numbers** are the primary part being built in for this recall, non-bold part numbers are alternate parts.
- The Special Service Support Center will verify the correct FDM part number and place the order based upon availability. The VIN is required by the SSSC to validate the FDM part number required.

**3.7L Application requires 4 total

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
Police Interceptor Utility and Sedan - Fuel Delivery Module Replacement

PARTS REQUIREMENTS / ORDERING INFORMATION (Continued)

The DOR/COR number for this recall is 50506.

To manage part availability, dealers must contact the Special Service Support Center Parts Order Line at 1-800-207-2444.

When calling to place an order for a fuel delivery module, please be prepared to provide dealer P&A code, VIN, RO #, customer name, and vehicle mileage.

Due to high call volume, a parts order email has been established. Dealers may order parts for vehicles that have a leak or dealer stock units with a customer sales contract through 13S04@renkim.com. The email must include the following information:

- P & A Code
- VIN#
- Repair Order Number
- Parts Required
- Reason Needed (e.g. FDM Leaking fuel on customer vehicle)
- If the vehicle is dealer stock, a signed copy of the sales contract must be attached to the email.

NOTE: When looking up the parts information with the DOR/COR# 50506; the Order Detail screen will list the first 3 & last 8 characters of the VIN. Because alternate parts are available for the fuel delivery module (9H307 and 9A407 base), this information may help to identify which part number is being shipped for a VIN.

This bulletin will be supplemented if circumstances warrant a change in part supply strategy, when a seed stock program is developed, or when open ordering resumes.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Replaced parts are subject to random selection for return to the Ford Warranty Parts Analysis Center (WPAC). Refer to your daily PEARS (Parts Entry and Return System) register for part disposition and return instructions.

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2013 MODEL YEAR EXPLORER, TAURUS, MKS, FLEX, MKT, FUSION, MKZ, AND POLICE INTERCEPTOR UTILITY AND SEDAN VEHICLES — FUEL DELIVERY MODULE REPLACEMENT

OVERVIEW

In some of the affected vehicles, over time, the Fuel Delivery Module (FDM) in the fuel tank may develop a crack in the outlet port fitting that could result in a fuel leak. If a leak occurs, a customer may report symptoms of a fuel odor, fuel puddle on the ground, hard or no start, engine stall and/or illumination of the "Service Engine Soon" warning indicator. Fuel leakage in the presence of an ignition source may result in a fire. Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to inspect and/or replace the FDM as directed.

SERVICE PROCEDURE

Explorer, Taurus, MKS, Flex, MKT and Police Interceptor Utility and Sedan Vehicles

1. Replace the FDM. For additional information, refer to Workshop Manual (WSM) Section 310-01.

Fusion/MKZ Vehicles Only

NOTE: A small number of Fusion/MKZ vehicles having specific December 2012 through February 2013 build dates may have been built with updated parts. An inspection can be performed on vehicles within the identified build dates to determine if they can be removed from this program. Refer to the Fusion/MKZ FDM Inspection Chart in Step 2 for applicable vehicle build dates and inspection information for vehicles that qualify for this inspection option.

2. Determine the vehicle build date. Refer to the Fusion/MKZ FDM Inspection chart below.
 - Fusion/MKZ vehicles produced between the "Built From" and "Built Through" dates can be inspected to determine if the FDM needs to be replaced. Proceed to Step 3.
 - For Fusion/MKZ vehicles built before the dates indicated in the chart, replace the FDM. For additional information, refer to WSM Section 310-01.

FUSION/MKZ FDM INSPECTION CHART

Vehicle Application	Powertrain	Vehicle Built From and Including	Vehicle Built Through and Including
Fusion	1.6L EcoBoost	1/14/2013	1/21/2013
Fusion/ MKZ FWD	2.0L EcoBoost	1/14/2013	1/21/2013
Fusion/ MKZ AWD	2.0L EcoBoost	1/22/2013	2/11/2013
Fusion/ MKZ FWD	2.0L Hybrid	1/18/2013	1/26/2013
Fusion	2.5L	12/13/2012	1/8/2013
MKZ	3.7L	1/21/2013	2/25/2013



3. Remove the fuel tank. For additional information, refer to WSM Section 310-01.
4. Inspect the color of the fuel outlet port fitting on top of the FDM. See Figure 1.
 - If the color of the fuel outlet port fitting is black, replace the FDM. For additional information, refer to WSM Section 310-01.
 - If the color of the fuel outlet port fitting is gray/silver, no further action is necessary. Reinstall the fuel tank. For additional information, refer to WSM Section 310-01.

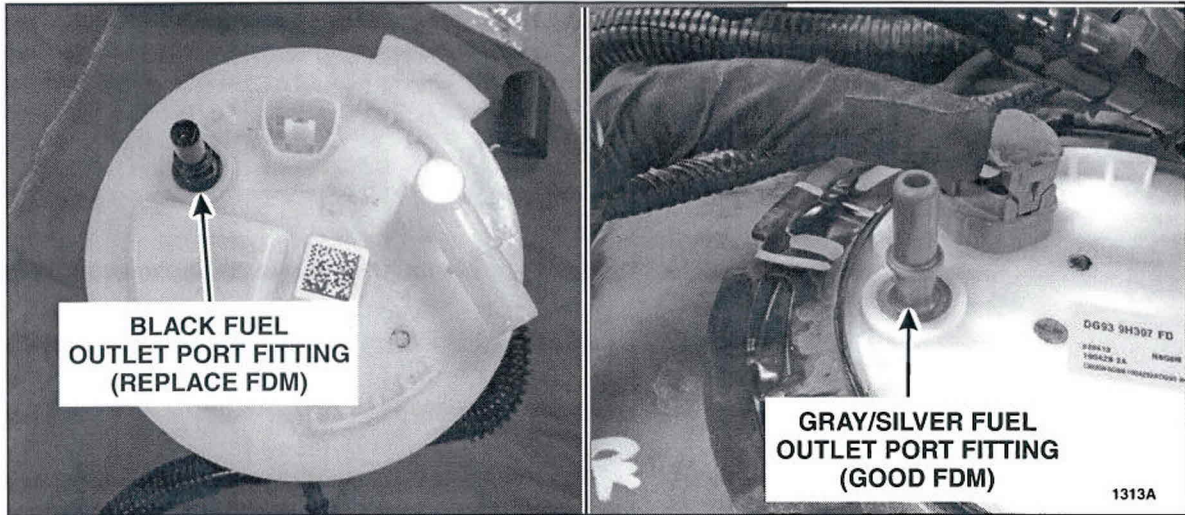


FIGURE 1



DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 – Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

DEALER Q & A

Q1. What is the issue?

A. Ford is voluntarily recalling certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and Police Interceptor Utility and Sedan vehicles to address concerns relating to the fuel delivery module. In the affected vehicles, over time, some of the fuel delivery modules in the fuel tank may develop a crack in the outlet port fitting that could result in a fuel leak. If a leak occurs, a customer may report symptoms of a fuel odor or visible fuel leak. Fuel leakage in the presence of an ignition source may result in a fire.

Q2. Are vehicles safe to drive? What if a customer calls and reports a fuel odor?

A. The vehicle is safe to drive if it does not exhibit a fuel odor or leak. If a customer reports a fuel odor or visible fuel leak, they should contact the dealer to arrange for repairs.

Q3. Is this a condition that can occur when the vehicle is turned off?

A. Because the fuel delivery module outlet port is above the fuel tank, if a crack occurs, only a small amount of fuel can potentially leak once the vehicle is turned off.

Q4. Are there any early warning signs or symptoms a customer would notice that would indicate a problem?

A. If a leak occurs, a customer may report symptoms such as a fuel odor or visible fuel leak.

Q5. Are parts available to repair all affected vehicles? How long will the repair take?

A. Current supplies of parts are sufficient to address those customers who experience symptoms. If customers have experienced symptoms of a leak, parts can be ordered and repairs can generally be completed in less than one-half day. Since parts are in limited supply, affected owners will be re-notified when parts are available to update their vehicles.

Q6. What about Dealer Stock vehicles?

A. There is a demonstration and delivery hold on dealer stock vehicles. Because parts are currently in limited supply, Dealers are requested to prioritize parts to vehicles that have been sold to owners.

Q7. When are sufficient part quantities expected to be able to repair all affected vehicles regardless of symptoms?

A. We are working diligently with our suppliers to maximize their production of replacement parts. Adequate quantities are expected by the end of the 3rd Quarter 2013.

Q8. How will the owner mailings being prioritized?

A. Because sufficient quantities of parts are not currently available to repair this condition for all affected vehicles at this time, owner letter mailings will be phased by vehicle line, based upon report rates.

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 – Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
Police Interceptor Utility and Sedan Vehicles - Fuel Delivery Module Replacement

Q9. How can a customer see if their vehicle is affected by this recall?

- A. Customers can see if they are affected by the recall by:
- Logging onto www.FordOwner.com, click “Recall Notices” in the “Service” tab and input their VIN to determine if their vehicle is part of the recall;
 - Calling 866-436-7332 in the U.S. or 888-222-7814 in Canada; or
 - Contacting a Ford dealer

Q10. Is Fusion Energi (Plug-in Hybrid) affected by this recall?

- A. Fusion Energi (plug-in hybrid) is not affected by this recall. Although it has similar 2.0L I4 engine and electric motor as the hybrid; it uses a different fuel delivery module design.

Q11. The Special Service Support Center sent me a different fuel delivery module part number than listed in the bulletin, is it authorized to use?

- A. Ford is working closely with its suppliers to maximize supply of replacement parts. For this reason, you may receive fuel delivery modules without the fuel level sending unit.
- If the part is supplied without the fuel level sending unit (service part base -9A407-), transfer the sending unit to the new part.
 - If the part is supplied with the fuel level sending unit (service part base -9H307-), no transfer is required.

The Special Service Support Center can assist with questions regarding the parts order. To help dealers identify parts application and interchangeability, alternate fuel delivery module part numbers have been integrated into the Parts Requirements / Ordering Information Tables and Attachment V - Fuel Delivery Module Cross Reference Chart has been added.

Q12. When the part arrives, how can I reference what vehicle it was ordered for?

- A. When looking up the parts information with the DOR/COR# 50506; the Order Detail screen will list the first 3 & last 8 characters of the VIN. Because alternate parts are available for the fuel delivery module (9H307 and 9A407 base), this information may help to identify which part number is being shipped for a VIN.

Q13. Why are some FDMs applicable to only vehicles with California / Green State Emissions?

- A. The emissions level is used as a way to identify if the vehicle is Flex Fuel Capable. Some FDMs for 3.5L / 3.7L TiVCT engines are Flex Fuel Capable.
- Flex Fuel Capable FDMs are compatible with the corresponding non-Flex Fuel vehicle applications and can be used.
 - Flex Fuel Explorer, Taurus and Police Interceptor vehicles identified as 49 State/Green State Emissions must use a Flex Fuel Capable FDM.
- Refer to Attachment V Fuel Delivery Module Reference Chart by Application for details.

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
Police Interceptor Utility and Sedan - Fuel Delivery Module Replacement

New! FUEL DELIVERY MODULE REFERENCE CHART BY APPLICATION

Explorer, Flex, Lincoln MKT, Taurus, Lincoln MKS, Police Interceptor Utility and Sedan with 3.5L or 3.7L TiVCT Engines Only (Flex Fuel Applications)

- **NOTE:** Refer to the Parts Requirements and Ordering Information Tables in Attachment II for all applications.
- Non-Flex Fuel FDMs can **only** be used in non-Flex Fuel applications
- Flex Fuel Capable FDMs are compatible with the corresponding vehicles non-Flex Fuel applications

Explorer, Police Utility, Ford Flex and Lincoln MKT	DB5Z-9A407-A (Flex Fuel Capable)	DB5Z-9H307-C (Flex Fuel Capable)	DA8Z-9H307-L (Non-Flex Fuel)	DA8Z-9H307-J (Non-Flex Fuel)
Explorer and Police Interceptor Utility 49 State/Non-Green State Emissions Flex Fuel Capable	X	X		
Explorer and Police Interceptor Utility California/Green State Emissions Non-Flex Fuel	X	X	X	
Ford Flex	X		X	X
Lincoln MKT	X		X	X

Taurus FWD and Lincoln MKS FWD	DG1Z-9A407-B (Flex Fuel Capable)	DG1Z-9H307-R (Flex Fuel Capable)	DA5Z-9H307-H (Non-Flex Fuel)	DA5Z-9H307-G (Non-Flex Fuel)
Taurus FWD 49 State/Non-Green State Emissions Flex Fuel Capable	X	X		
Taurus FWD California/Green State Emissions Non-Flex Fuel	X	X	X	X
Lincoln MKS FWD	X		X	X

Taurus AWD, Police Sedan FWD/AWD and Lincoln MKS AWD	DG1Z-9A407-A (Flex Fuel Capable)	DG1Z-9H307-P (Flex Fuel Capable)	DG1Z-9H307-S (Non-Flex Fuel)	DG1Z-9H307-M (Non-Flex Fuel)
Taurus AWD and Police Interceptor FWD & AWD 49 State/Non-Green State Emissions Flex Fuel Capable	X	X		
Taurus AWD Police Interceptor FWD & AWD California/Green State Emissions Non-Flex Fuel	X	X	X	
Lincoln MKS AWD	X	X	X	X

X = Primary part built for this recall
x = Alternate part

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
Police Interceptor Utility and Sedan - Fuel Delivery Module Replacement

New! FUEL DELIVERY MODULE REFERENCE CHART BY PART NUMBER

Part Number	Vehicle Application
DA5Z9A407A	Taurus, Police Interceptor Sedan, Lincoln MKS, w 3.5L EcoBoost (GTDI)
DA5Z9H307F	Taurus, Police Interceptor Sedan, Lincoln MKS, w 3.5L EcoBoost (GTDI)
DA5Z9H307G (Non-Flex Fuel)	Taurus FWD w Cal/Green Sate Emissions (only), Lincoln MKS FWD, w 3.5L or 3.7L TiVCT
DA5Z9H307H (Non-Flex Fuel)	Taurus FWD w Cal/Green Sate Emissions (only), Lincoln MKS FWD, 3.5L / 3.7L TiVCT
DA8Z9A407A	Explorer, Lincoln MKT, w 2.0L EcoBoost (GTDI)
DA8Z9A407B	Explorer, Police Interceptor Utility, Lincoln MKT, Ford Flex, w 3.5L EcoBoost (GTDI)
DA8Z9H307H	Explorer, Lincoln MKT 2.0L EcoBoost (GTDI)
DA8Z9H307J (Non-Flex Fuel)	Ford Flex, Lincoln MKT, w 3.5L or 3.7L TiVCT
DA8Z9H307K	Explorer, Police Interceptor Utility, Lincoln MKT, Ford Flex, w 3.5L EcoBoost (GTDI)
DA8Z9H307L (Non-Flex Fuel)	Explorer & Police Interceptor Utility w Cal/Green Sate Emissions (only), Ford Flex, Lincoln MKT, w 3.5L or 3.7L TiVCT
DB5Z9A407A (Flex Fuel Capable)	Explorer & Police Interceptor Utility (all Emissions), Ford Flex, Lincoln MKT, w 3.5L or 3.7L TiVCT
DB5Z9H307C (Flex Fuel Capable)	Explorer & Police Interceptor Utility (all Emissions), w 3.5L or 3.7L TiVCT
DG1Z9A407A (Flex Fuel Capable)	Taurus AWD & Police Interceptor Sedan FWD/AWD (all Emissions), Lincoln MKS AWD, w 3.5L or 3.7L TiVCT
DG1Z9A407B (Flex Fuel Capable)	Taurus FWD (all Emissions) and Lincoln MKS FWD, w 3.5L or 3.7L TiVCT
DG1Z9A407C	Taurus FWD, w 2.0L EcoBoost (GTDI)
DG1Z9H307M (Non-Flex Fuel)	Lincoln MKS AWD, w 3.7L TiVCT
DG1Z9H307N	Taurus FWD, w 2.0L EcoBoost (GTDI)
DG1Z9H307P (Flex Fuel Capable)	Taurus AWD & Police Interceptor Sedan FWD/AWD (all Emissions), Lincoln MKS AWD, w 3.5L or 3.7L TiVCT
DG1Z9H307R (Flex Fuel Capable)	Taurus FWD (all Emissions), w 3.5L TiVCT

Part Number	Vehicle Application
DG1Z9H307S (Non-Flex Fuel)	Taurus AWD & Police Interceptor Sedan FWD/AWD w Cal/Green Sate Emissions (only), Lincoln MKS AWD, w 3.5L or 3.7L TiVCT
DG9Z9A407A	Fusion and Lincoln MKZ AWD, w 2.0L EcoBoost (GTDI)
DG9Z9A407B	Fusion and Lincoln MKZ FWD, w 1.6L or 2.0L EcoBoost (GTDI)
DG9Z9A407C	Fusion FWD, w 2.5L iVCT
DG9Z9A407D	Fusion and Lincoln MKZ, Hybrid
DG9Z9A407E	Lincoln MKZ, w 3.7L TiVCT
DG9Z9H307N	Fusion and Lincoln MKZ FWD, w 1.6L or 2.0L EcoBoost (GTDI)
DG9Z9H307P	Fusion FWD, w 2.5L iVCT
DG9Z9H307R	Fusion and Lincoln MKZ AWD, w 2.0L EcoBoost (GTDI)
DG9Z9H307S	Fusion and Lincoln MKZ, Hybrid
DG9Z9H307T	Lincoln MKZ, w 3.7L TiVCT
DG9Z9H307Y	Fusion and Lincoln MKZ FWD, w 1.6L or 2.0L EcoBoost (GTDI)
DG9Z9H307Z	Fusion FWD, w 2.5L iVCT

NOTE:

Explorer, Flex, Lincoln MKT, Taurus, Lincoln MKS, Police Interceptor Utility and Sedan with 3.5L or 3.7L TiVCT Engines Only (Flex Fuel Applications)

- Non-Flex Fuel FDMs can **only** be used in non-Flex Fuel applications
- Flex Fuel Capable FDMs are compatible with the corresponding vehicles non-Flex Fuel applications

DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S04 Supplement #2
Certain 2013 Model Year Explorer, Taurus, MKS, Flex, MKT, Fusion, MKZ, and
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New! LINCOLN OWNER SPECIAL HANDLING ALLOWANCE (Applies to sold vehicles only)

To “surprise & delight” Lincoln Owners; Lincoln Dealers are authorized to provide the following services to MKS, MKT and MKZ owners under Safety Recall 13S04.

- Lincoln Service Loaner (Rental) up to 2 days per ESP guidelines
Note: For customer vehicles exhibiting a leak; if parts are not available, follow the procedures in Attachment I for Rental Vehicles
- Fuel Fill (up to \$75)
- Vehicle Pick-up and Delivery (up to \$100)
- Vehicle Wash and Vacuum (this is expected as part of the Lincoln Commitment Program)

This program is exclusive to Lincoln Dealers. Ford Stand-alone Dealerships servicing Lincoln Owners are not authorized to claim the special handling allowance. Owners will not be notified of this service in owner mailings.

New! CLAIMS PREPARATION AND SUBMISSION

- Enter Claims using Direct Warranty Entry (DWE) for Lincoln owner special handling allowance; refer to Attachment I for complete recall claims preparation and submission instructions.
- **Rental:** Follow Extended Service Plan (ESP) guidelines for dollar amounts. Enter the total amount of the Service Loaner (Rental) expense under Miscellaneous Expense Code “RENTAL”. Expenses for more than two days require prior approval from the Special Service Support Center.
 - Misc. Expense Code: RENTAL
 - Misc. Expense Amount: Total amount
- **Fuel Fill:** Enter Miscellaneous Expense Code “FUEL” with actual cost up to \$75
 - Misc. Expense Code: FUEL
 - Misc. Expense Amount: Total amount
- **Vehicle Pick-up and Delivery:** Enter Miscellaneous Expense Code “LCHP” with actual cost up to \$100
 - Misc. Expense Code: LCHP
 - Misc. Expense Amount: Total amount
- Maintain supporting documentation for all Miscellaneous Expenses according to procedure as identified in the Warranty and Policy Manual.