

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Voluntary Recall: 2002-2003 BMW 3 Series Front Passenger Airbag
Date: Friday, May 03, 2013 4:12:48 PM

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From: Technical Service
Expiration Date: May 17, 2013

DCSnet Message 
Important

Subject: **BMW Voluntary Recall: 2002-2003 BMW 3 Series Front Passenger Airbag**

To: BMW Service Managers, Pre-Owned Managers, Service and Parts Directors, Parts Managers, Service Advisors, Shop Foremen,

BMW has decided to conduct a voluntary safety Recall on certain model year 2002-2003 3 Series vehicles to replace the front passenger airbag. Affected vehicles include certain Coupe, Convertible, Sedan, Sports Wagon and M3 models produced from 1/2002 to 12/2002. The airbag system may have been manufactured with propellant that was not produced to specification. There have been no reports of accidents or injuries in BMWs as a result of this issue.

The exact population of affected vehicles is currently being determined. At the moment, the following can be used to help determine whether a specific vehicle is included or excluded from the Recall:

- E46 3 Series vehicles produced from 1/2002 to 12/2002

Vehicles within this production range may be affected. Once the exact population within this range has been determined, campaign inquiry will be possible with the Key Reader, ISPA or DCS Warranty Vehicle Inquiry. This is expected within 2 weeks.

Vehicles produced before 1/2002 or after 12/2002 are not affected by this Recall.

Customers with affected vehicles will receive an interim letter later this month, and then a follow-up letter when parts become available, asking them to schedule a center visit for the repair. Customers with further questions may contact Customer Relations and Services at (800) 525-7417.


A Service Information bulletin will be published as soon as complete details and parts are available. Do not order any parts at this time; the Recall part numbers have not yet been determined. An updated DCS message will be issued Friday May 10, or as soon as more information is available.

Attached is a list of Questions and Answers which should address most inquiries customers may have. Please provide and discuss this information with your staff.

Sincerely,

Technical Service

Attachments:

 [TakataAirBags_QA_\[81017a6e\].pdf](#)

Recipients: BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel