



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

MAY 2013

### **IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT**

#### ***Transport Canada Recall Campaign # 2013-142***

#### **Dear Jayco Dealer:**

This letter is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act.

#### **DEFECT INVOLVED**

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the following units manufactured between February 13, 2013 and April 17, 2013:

Model year 2013: Eagle HT Fifth-wheels, Eagle Premier Fifth-wheels, Eagle Fifth-wheels, Pinnacle Fifth-wheels, Seismic Fifth-wheels, Eagle Travel Trailers, Jay Feather Ultra Lite Travel Trailers, Jay Flight Bungalow Travel Trailers, Jay Flight Destination Travel Trailers, Jay Flight Swift Travel Trailers, Jay Flight Travel Trailers, Octane Travel Trailers, White Hawk Travel Trailers, and Redhawk Class C Motorhomes.

Model year 2014: Eagle Premier Fifth-wheels.

Jayco has determined that on certain recreation vehicles, the electric awning motor may become damaged, allowing the awning to unfurl unexpectedly. As a result, the awning could strike another vehicle, a stationary object, or a bystander, causing property damage and/or personal injury. The affected model 9100 Dometic power awnings will have awning serial numbers located on either the right hand fabric or the right hand of the fabric roller tube and will have the following digit combinations: 306XXXXX through 314XXXXX. These awnings were manufactured between February 13, 2013 and April 9, 2013.

The remedy for the affected vehicles is to inspect the awning and replace the awning motor. It is Dometic's recommendation that you NOT drive or tow your vehicle until you have determined that the awning is not involved in the recall or determine that it is involved and have had it repaired. If your awning serial number is in the range 306XXXXX through 314XXXXX, call Dometic at 888-447-0003, option 3, and they will assist you. You may also use the fax line 260-624-4292 or the email [awnings@dometic.com](mailto:awnings@dometic.com) for assistance.

#### **DEALER CAMPAIGN RESPONSIBILITY**

**We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that all of the proper paperwork is submitted to Dometic to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.**

All unsold new vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin before owners take possession of these vehicles.

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. In addition, Jayco encourages you to follow up with a telephone call to the customer to assist in scheduling the repairs.**

**Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.**

#### **OWNER NOTIFICATION**

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review.

If you have any questions regarding this recall or instructions, please contact Dometic at 888-943-4905 and they will assist you.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, reading "Joe Resil". The signature is written in a cursive, flowing style with a large initial "J" and "R".

Joe Resil  
Regulatory Compliance Manager