



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue, S207
Torrance, CA 90509-2991

TMS-NTC-13103
May 2, 2013

Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recall 13V-163 – Preliminary Dealer Notification

To whom it may concern,

Please find attached the Preliminary Dealer Notification Letter for Toyota Safety Recall 13V-163 on the following Toyota vehicles:

- 2007 to 2013 Model Year FJ Cruiser

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

A handwritten signature in black ink, appearing to read "M. J. K.", is written over a thin horizontal line.

Quality Compliance Assistant Manager

Attachments:

- Toyota 13V-163 (D0G) Dealer Notification (Prelim)

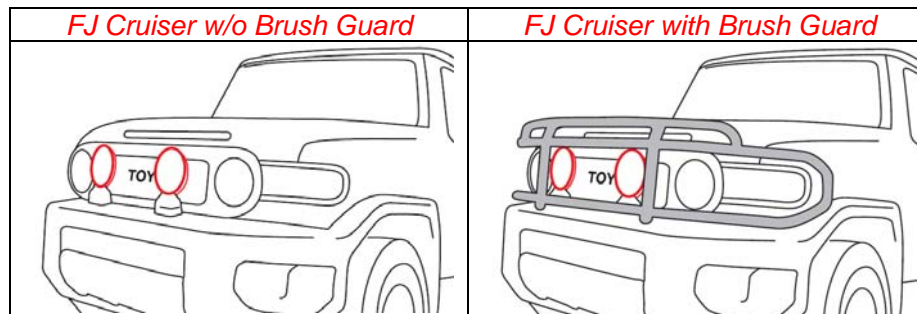
Lonnie Peterson / TMS Toyota Customer Services
 Product Quality and Service Support, Quality Compliance
 April 25, 2013
 Approved By: Bob Waltz

To: All Toyota Dealers
 From: Product Support Division

Safety (Non-Compliance) Recall D0G (D1G) *Preliminary Notification*
Designed to fit 2007 to 2013 Model Year FJ Cruiser Vehicles
Genuine Toyota Auxiliary Light Kit Accessory
 *****URGENT*****

On April 25, 2013, Toyota filed a Non Compliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency that the Genuine Toyota Auxiliary Light Kit accessory designed to fit 2007 to 2013 Model Year FJ Cruiser vehicles fails to conform to a provision of Federal Motor Vehicle Safety Standard (FMVSS) 108. There are approximately 11,500 Genuine Toyota Auxiliary Light Kits which were installed at vehicle processing centers, by dealers, or sold over the counter.

This preliminary information is being provided to keep you informed of the filing. Toyota is currently working on obtaining the replacement parts and additional information will be provided at a later date.



Condition

The subject Genuine Toyota Auxiliary Light Kit is specifically designed for 2007 to 2013 Model Year FJ Cruiser vehicles. The Auxiliary Light Kit consists of two 6-inch 55 Watt lights which are mounted on the front bumper inboard of the headlamp assemblies. The Auxiliary Light Kit can be illuminated when the driver activates the vehicle's high beam lights. The illumination of the Auxiliary Light Kit with the vehicle's high beams causes the vehicle to exceed one of the allowable lighting thresholds specified in FMVSS 108.

Covered Vehicles

- There are approximately 11,500 Genuine Toyota Auxiliary Light Kits which were installed at vehicle processing centers, by dealers, or sold over the counter for 2007 to 2013 Model Year FJ Cruiser Vehicles. To ensure that dealer installations and over-the-counter accessory sales customers are notified, approximately 209,000 letters will be mailed to 2007 through certain 2013 Model Year FJ Cruiser owners.

Status

- D0G ("D1G" until the remedy is launched) Preliminary Notification documents will be posted on TIS starting Thursday afternoon, April 25, 2013 (Pacific Time) ***For reference purposes only***, VINs covered by this Safety Recall will be searchable on TIS starting Thursday afternoon, April 25, 2013 (Pacific Time).
- ***Toyota is currently working on obtaining the remedy parts.***
- When available, the remedy will include replacement of the Auxiliary Light Brackets and Bulbs at **no charge** to the vehicle owner. Additional information will be provided at the launch of the remedy phase.

New Vehicles in Dealership Inventory

As required by Federal law (49 Code of Federal Regulations §577.13), Toyota is advising that dealers are not to deliver any new vehicles in their inventory equipped with the Genuine Toyota Auxiliary Light Kit Accessory involved in this Safety (Non-Compliance) Recall unless the non-compliance has been remedied. Any Genuine Toyota Auxiliary Light Kits currently in dealer inventory must also not be sold. Vehicle Safety Recall completion can be verified through TIS.

Pre-Owned Vehicles in Dealer Inventory

Toyota generally requests that dealers do not deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall until the vehicle has been remedied. However, in this case, unless prohibited by your state's law, dealers can deliver un-remedied pre-owned vehicles if they disclose to the customer that the vehicle is subject to a Safety (Non-Compliance) Recall and Toyota will send them a notification when the remedy is available

Mandatory Part Return Process (Dealer Inventory)

Dealerships are required to return all FJ cruiser Genuine Toyota Auxiliary Light Kits and related service parts, including special customer orders that have not yet been installed, to their facing PDC.

The part numbers affected by this **mandatory** return are:

- PT297-35061: Auxiliary Driving Lights
- PT297-35062: Bracket Kit
- PT297-35070-LB: Left Side Replacement Bracket
- PT297-35070-RB: Right Side Replacement Bracket
- PT297-35070-LP: Replacement Lamp Assy. with Bulb

Please refer to PANT bulletin 2013-024 for detailed return instructions.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

Customer Handling

A FAQ is attached to help dealerships respond to any customer concerns. If the customer has any further questions, they are requested to contact the Toyota Customer Experience Center. The Toyota Customer Experience Center can be reached at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

Please review this preliminary notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.



Safety (Non-Compliance) Recall D0G (D1G) - Preliminary Notice
Designed to fit 2007 to 2013 Model Year FJ Cruiser Vehicles
Genuine Toyota Auxiliary Light Kit Accessory

Customer Frequently Asked Questions

Published late May, 2013

We at Toyota care greatly about your safety while we prepare the remedy for this condition. We are providing the following information to keep you informed of the recall details. Please check back frequently as this document will be updated.

Background

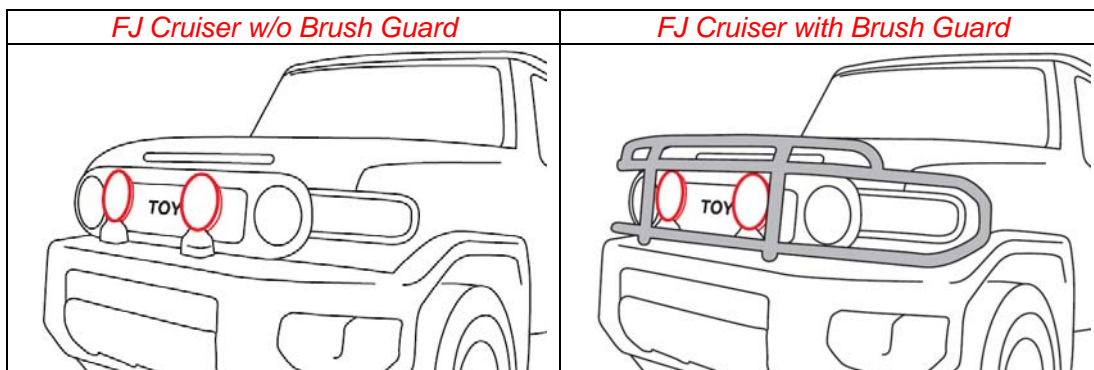
On April 25, 2013, Toyota filed a Non-Compliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency that the Genuine Toyota Auxiliary Light Kit accessory designed to fit 2007 to 2013 Model Year FJ Cruiser vehicles fails to conform to a provision of Federal Motor Vehicle Safety Standard (FMVSS) 108. There are approximately 11,500 Genuine Toyota Auxiliary Light Kits which were installed at vehicle processing centers, by dealers, or sold over the counter.

Q1: What is the condition?

A1: The subject Genuine Toyota Auxiliary Light Kit is specifically designed for 2007 to 2013 Model Year FJ Cruiser vehicles. The Auxiliary Light Kit consists of two 6-inch 55 Watt lights which are mounted on the front bumper inboard of the headlamp assemblies. The Auxiliary Light Kit can be illuminated when the driver activates the vehicle's high beam lights. The illumination of the Auxiliary Light Kit with the vehicle's high beams causes the vehicle to exceed one of the allowable lighting thresholds specified in FMVSS 108.

Q1a: What is the Genuine Toyota Auxiliary Light Kit?

A1a: The Genuine Toyota Auxiliary Light Kit is an optional Toyota accessory which consists of two bumper mounted 6-inch round lights and two FJ branded covers to protect the lights when not in use. Please refer to the following images for reference.



Q2: How many Genuine Toyota Auxiliary Light Kits are covered by this Safety (Non-Compliance) Recall?

A2: There are approximately 11,500 Genuine Toyota Auxiliary Light Kits which were installed at vehicle processing centers, by dealers, or sold over the counter for 2007 to 2013 Model Year FJ Cruiser Vehicles.

Q2a: Are there any other Toyota or Lexus vehicles covered?

A2a: No. The Genuine Toyota Auxiliary Light Kit was designed only for use on 2007 to 2013 FJ Cruiser models.

Q2b: Which and how many vehicles are covered by this Safety Recall?

A2b: There are approximately 11,500 vehicles that could have the Genuine Toyota Auxiliary Light Kit accessory installed. To ensure that dealer installations and over-the-counter accessory sales customers are notified, approximately 209,000 letters will be mailed to 2007 through certain 2013 Model Year FJ Cruiser owners.

Q3: What is Toyota going to do?

A3: ***Toyota is currently working on obtaining the remedy parts.***

When available, the remedy will include replacement of the Auxiliary Light Brackets and Bulbs at **no charge** to the vehicle owner. Additional information will be provided at the launch of the remedy phase.

Q3a: How and when will Toyota notify owner of vehicles covered by this Safety (Non-Compliance) Recall?

A3a: The owner notification is anticipated to start in late May, 2013.

There are approximately 11,500 vehicles that may have the Genuine Toyota Auxiliary Light kit accessory installed. To ensure that dealer installations and over-the-counter accessory sales customers are notified, approximately 209,000 letters will be mailed to 2007 through certain 2013 Model Year FJ Cruiser owners.

Customers will be provided with a return postcard so they may indicate that their vehicle is **NOT** equipped with the optional Genuine Toyota Auxiliary Light Kit. This will provide owners a way to opt out of receiving future notifications.

If the vehicle is **NOT** equipped with the Genuine Toyota Auxiliary Light Kit accessory, it is **NOT** involved in this Safety (Non-Compliance) Recall.

Q4: How long will the repair take?

A4: The repair will take approximately 1.5 hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q5: Can I inspect the vehicle myself?

A5: Yes, when the remedy is available, owners will be sent an owner notification letter which will include instructions on how to determine if the vehicle is equipped with the Genuine Toyota Auxiliary Light Kit covered by this Safety (Non-Compliance) Recall.

Q5a: What if I am not comfortable performing the inspection myself?

A5a: When the remedy is available, any authorized Toyota dealer can assist in confirming if your vehicle is equipped with the Genuine Toyota Auxiliary Light Kit covered by this Safety (Non-Compliance) Recall.

Q6: What if I previously paid for repairs to my vehicle for this condition?

A6: Owners are requested to refer to the remedy owner letter for instructions to request reimbursement for previous repair costs.

Q7: What if an owner has additional questions or concerns?

A7: Owners with questions or concerns are asked to please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.