



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue, S207
Torrance, CA 90509-2991

TMS-NTC-13112
May 13, 2013

Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recall 13V-098 – Dealer Notification Remedy

To whom it may concern,

Please find attached the Dealer Notification - Remedy Letter for Toyota Safety Recall 13V-098 on the following Toyota vehicles:

2007 through Late 2013 Model Year FJ Cruiser

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

A handwritten signature in black ink, appearing to read "M. J. K." with a stylized flourish at the end.

Quality Compliance Assistant Manager

Attachments:

- Toyota 13V-098 (D0C) Dealer Notification (Remedy)



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
(310) 468-4000

To: All Toyota Dealer Principals, Service Managers, and Parts Managers

Subject: Safety Recall – **Remedy Available**
2007 through Late 2013 Model Year FJ Cruiser Vehicles
Access Door Inner Panel

As previously announced, in March, 2013, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on 2007 through late 2013 Model Year FJ Cruiser vehicles.

Toyota has completed remedy preparations. For the launch of this remedy, there will be a Dealership Preparation Phase. This is designed to allow technicians to become familiar with the remedy prior to starting repairs on customer vehicles. Toyota anticipates the Preparation Phase will be completed on May 24th, at which time owner notification letters will begin mailing.

Condition

The retractors for the front driver and passenger seat belts are mounted in the access door panels of the vehicle. Due to insufficient strength of the access door panel, cracks could develop in the panel if the access door is repeatedly and forcefully closed over an extended period of time. If cracks occur in the panel around the lower retractor anchor, the seat belt retractor could become detached, which could increase the risk of injury to an occupant in the event of a crash.

Remedy

Toyota dealers will perform an inspection and install reinforcement brackets on both access doors at **NO CHARGE** to the vehicle owner. Based upon the inspection, in limited cases, the seat belt retractor(s) and/or access door(s) may be replaced.

For additional information on repair procedures, please refer to TIS.

The following information is provided to inform you and your dealers of the owner notification timing and your degree of involvement.

1. Preparation Phase

During this preparation phase, we request that dealers have certified technicians practice this repair on the dealership's new or used inventory to become familiar with the necessary steps prior to performing the remedy on a customer vehicle. Maintenance level technicians should not perform this repair.

Parts will be ordered and shipped by NAPO during the Preparation Phase. Dealerships do not need to order parts during this two week period.

One set of tools will begin shipping to dealerships on May 10th. This first set will arrive at the dealership during the week of May 13th. A second set of tools will be sent to dealerships in early July, 2013.

NOTE: The initial parts supply for this campaign is limited, especially during the preparation period. Toyota will send out owner notification letters consistent with parts availability and repair capacity.

2. Owner Letter Mailing Phase

Toyota anticipates the Dealership Preparation Phase will be completed by May 24th at which time owner notification letters will begin mailing. Once the mailing begins, the letters will be sent out over several weeks consistent with repair capacity and parts availability.

Toyota tries very hard to obtain current customer name and address information when mailing owner letters. In the event your dealership receives a notice for a vehicle that was sold prior to the Safety Recall announcement, it is the dealership's responsibility to forward the owner letter to the customer who purchased the vehicle.

3. New Vehicles in Dealership Inventory

As required by Federal law (49 Code of Federal Regulations §577.13), Toyota is advising that dealers are not to deliver any new vehicles in their inventory involved in this Safety Recall unless the defect has been remedied. Vehicle Safety Recall completion can be verified through TIS.

4. Pre-Owned Vehicles in Dealer Inventory

Toyota generally requests that dealers do not deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall until the vehicle has been remedied. However, in this case, unless prohibited by your state's law, dealers can deliver un-remedied pre-owned vehicles if they disclose to the customer that the vehicle is subject to a Safety Recall and Toyota will send them a notification when the remedy is available

5. Dealer/Owner Lists

Summary Reports, containing the number of covered vehicles in your dealership's primary marketing area and new dealer inventory, have been enclosed in the dealer package. (Please verify eligibility by confirming through Dealer Daily or TIS prior to performing repairs.)

6. Number and Identification of Covered Vehicles

There are approximately 209,000 FJ Cruiser vehicles (2007 through late 2013 Model Year) covered by this Safety Recall in the US.

MODEL	WMI	MY	VDS	START	FINISH
FJ Cruiser	JTE	2007	BU11F	0001004	0101420
			ZU11F	0001005	0019076
		2008	BU11F	0101421	0107257
			BU11F	K001003	K056845
			ZU11F	0019077	0019919
			ZU11F	K001001	K007996
		2009	BU11F	K056849	K070006
			ZU11F	K007997	K008509
		2010	BU4BF	K070007	K099142
			ZU4BF	K008510	K010844
		2011	BU4BF	K092698	K116292
			ZU4BF	K010845	K011727
		2012	BU4BF	K115382	K148760
			ZU4BF	K011728	K012746
		2013	BU4BF	K148761	K166714
			ZU4BF	K012747	K013341

Please note that only owners of the covered vehicles will be notified. If a dealer is contacted by an owner who has not yet received the notification, please instruct the dealer to **verify coverage by confirming through Dealer Daily/TIS**. Dealers should perform the procedure as outlined in the Technical Instructions located on TIS.

(Number and Identification of Covered Vehicles continued...)

A UIO matrix by state is provided to inform your dealership of the number of covered vehicles in your state.

STATE	UIO
AK	1,098
AL	2,782
AR	2,086
AZ	6,889
CA	32,201
CO	7,650
CT	1,832
DC	241
DE	504
FL	14,355
GA	5,042

STATE	UIO
HI	1,473
IA	1,058
ID	1,528
IL	4,917
IN	2,204
KS	1,420
KY	1,677
LA	2,748
MA	3,790
MD	3,256
ME	940

STATE	UIO
MI	2,706
MN	1,745
MO	2,648
MS	1,434
MT	1,126
NC	5,045
ND	366
NE	776
NH	1,199
NJ	5,069
NM	2,362

STATE	UIO
NV	3,447
NY	7,915
OH	4,390
OK	2,897
OR	3,915
PA	6,413
RI	541
SC	2,199
SD	375
TN	3,703
TX	21,590

STATE	UIO
UT	3,220
VA	5,281
VT	611
WA	6,166
WI	1,963
WV	1,124
WY	767

7. Campaign Special Service Tools

In a separate shipment, which was scheduled to arrive May 13th or 14th, your dealership was sent a package containing special service tools for this campaign. When received, the package will have a fluorescent (green, orange, yellow, or pink) label like the sample shown below for easy identification.

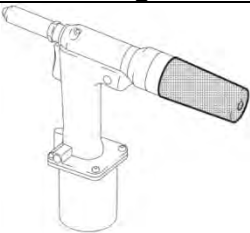
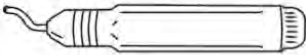
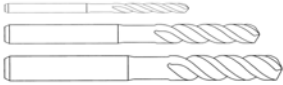
NOTE: A second set of tools will be sent in early July 2013.

ATTN: SERVICE MANAGER

**SAFETY RECALL – D0C
CAMPAIGN TOOLS
(1 OF 1)**

Do Not Refuse Shipment

Tools included in the set:

Image	Name	Quantity
	Pneumatic Rivet Gun	1
	Deburring Tool	1
	Drill Bits	13/64": 5 5/16": 5 25/64": 5

8. Parts Ordering Process

Orders can be placed through the dealership's facing PDC. The kits have been placed on Dealer Ordering Solutions and will be systematically released daily based on dealer ordering criteria.

Campaign	Part Number	Part Description	Qty.
D0C	04003-09135	REINFORCEMENT KIT, BODY FITTING	1

Each dealership will receive specific dealer ordering criteria in an email from their facing PDC Manager based on Repair Order Volume * PDC Affected UIO. Therefore, it is vital that each dealership work with both Parts and Service to immediately file Safety Recall claims and coordinate appropriate kit orders. A sample of the Parts Allocation Report has been attached below for your reference.

TOYOTA

Parts Allocation Report

99999
SAMPLE TOYOTA of NOWHERE

The below matrix provides information for parts managed by NAPO Dealer Ordering Solution (DOS) and illustrates updates to your current daily allocation quantities. Parts shipments, arrivals and inventory quantities at your local PDC will change daily as parts are received and shipped from NAPO Suppliers. Therefore, your daily allocation quantity is subject to change based on the parts in-stock availability as well as in-transit inventory to your facing PDC. This report is provided as needed when daily allocation changes for DOS parts.

Parts with recent changes will be illustrated from top to bottom with the most recent effective date.

If you have any questions or concerns, please contact your facing PDC Customer Support Leader, John Q Sample at (999) 999-9999.

Part Number	Total Allocation Quantity	Allocation Quantity	Allocation Frequency	Total Allocation Shipped	Total Allocation Remaining	Effective Date

IMPORTANT PARTS ORDERING UPDATE

All Safety Recall, Service Campaign (SSC/LSC) and Customer Support Program (CSP) parts will be eligible for the Monthly Parts Return Program. Please refer to PANT Bulletin 2011-087 for campaign parts that are currently returnable under the Monthly Parts Return Program and additional details.

9. Manual Allocation Parts Ordering Process



In the limited cases, in which the replacement of the seat belt retractor assembly is necessary, the following parts should be ordered.

Model	Model Year	Part Number	Description	Qty
FJ Cruiser	2007 - 2009	04003-14835	BELT KIT, FR SEAT, OUTER LH	1
		04003-13235	BELT KIT, FR SEAT, OUTER RH	1
	2010	04003-13535	BELT KIT, FR SEAT, OUTER LH	1
		04003-13635	BELT KIT, FR SEAT, OUTER RH	1
	2011 - 2013	04003-13935	BELT KIT, FR SEAT, OUTER LH	1
		04003-14935	BELT KIT, FR SEAT, OUTER RH	1

In the rare cases in which the replacement of the Access Door is necessary, the following parts should be ordered. Only a small number of vehicles will require replacement of the Access Door.

Please see the attached appendix for Access Door part number info.

Due to a limited number of available parts initially, the parts listed above and in the appendix have been placed on Manual Allocation Control (MAC). If you require a part that is on Manual Allocation Control, please send an email to Quality_Compliance@Toyota.com with the following information:

1. **Subject Line: D0C MAC Release Request (Dealer Code)**
2. **Dealer Code**
3. **VIN Number**
4. **Part Number and Qty Ordered**
5. **Order Reference Number**
6. **Order Date**
7. **Contact Person**
8. **Photo of the Access Door which clearly shows separation (lower seat belt anchor).**

Once a representative confirms the information provided, the part will be released. If there is a concern regarding the information provided, a representative will contact your dealership. Please allow 2-3 days for part release after providing the requested information.

Important Notes:

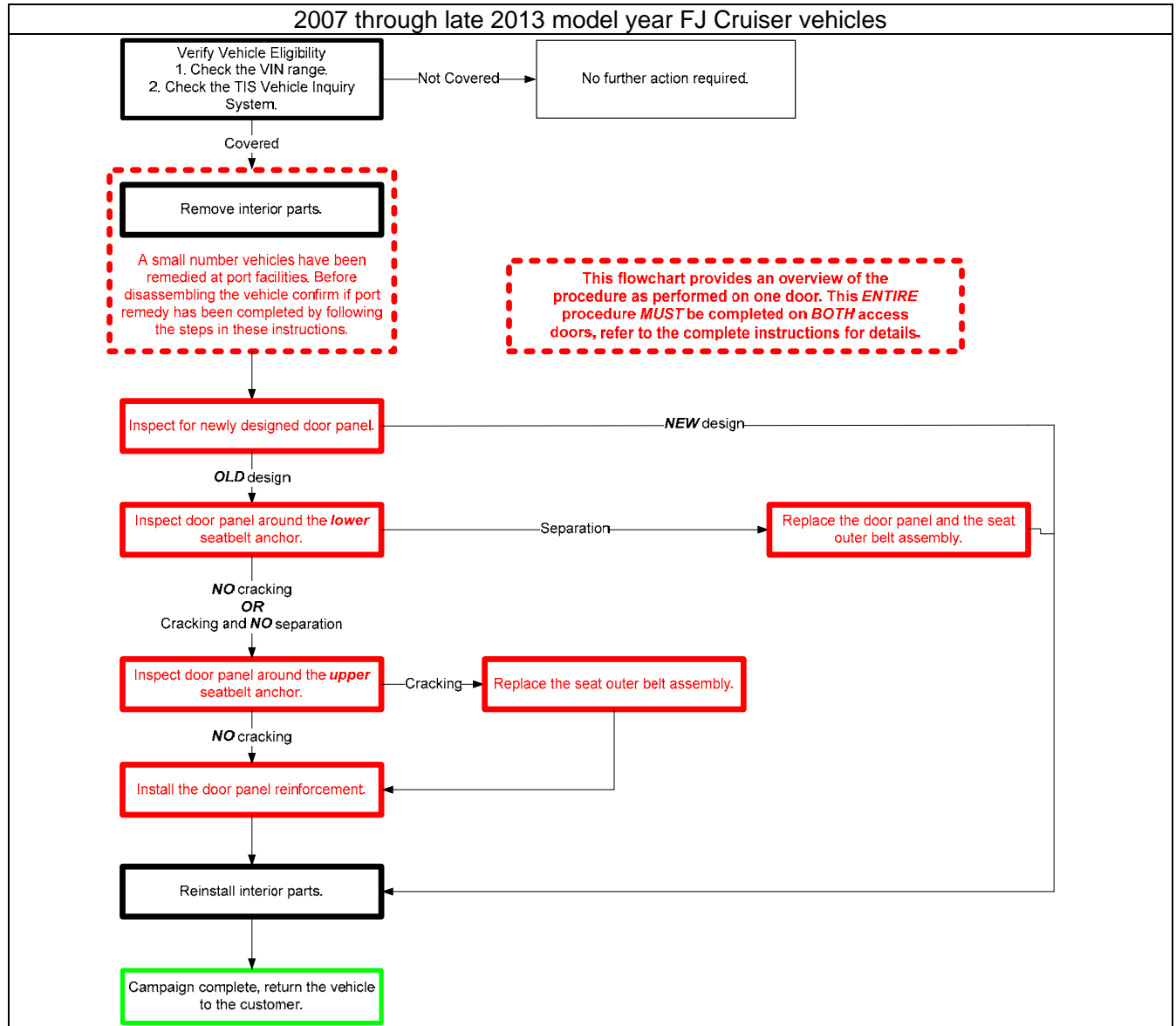
- **Once you have placed your order DO NOT upgrade or change your order status.**
- **Dealerships must provide the above listed information within 48 hours of order placement, failure to provide the information above will result in an order cancelation.**

10. Remedy Procedures

Please refer to TIS for Technical Instructions on inspection and repair.

Conduct all applicable, non-completed Safety Recall and Service Campaigns on the vehicle during the time of appointment.

11. Warranty Reimbursement Procedure



(Warranty Reimbursement Procedure continued...)

Most vehicles will utilize op.codes listed below:

Safety Recall	Op. Code	Disassemble and inspect the Access Doors on the vehicle.	Install the reinforcement on the left side.	Install the reinforcement on the right side.	Replace the seat belt assembly on the left side.	Replace the seat belt assembly on the right side.	Repair performed by dealer.	Flat Rate Hour
D0C	3504DA	✓	✓	✓		-	✓	3.0 hr/vehicle
	3504DB	✓	✓	✓	✓	-	✓	3.0 hr/vehicle
	3504DC	✓	✓	✓	-	✓	✓	3.0 hr/vehicle
	3504DD	✓	✓	✓	✓	✓	✓	3.0 hr/vehicle

Note: The flat rate times above includes 0.1 hours for campaign administrative cost per unit. Please refer to the sublet table for available sublet and claim amount.

In the rare event the Access Doors require replacement, please utilize the opcodes listed below:

Safety Recall	Op. Code	Disassemble and inspect the Access Doors on the vehicle.	Install the reinforcement on the left side.	Install the reinforcement on the right side.	Replace the seat belt assembly on the left side.	Replace the seat belt assembly on the right side.	Replace the left side access door.	Replace the right side access door.	Repair performed by dealer.	Repair performed by outside body shop.	Flat Rate Hour
D0C	3504DE	✓	✓	-	-	✓	-	✓	✓	-	5.4 hr/vehicle
	3504DF	✓	-	✓	✓	-	✓	-	✓	-	5.4 hr/vehicle
	3504DG	✓	✓	-	✓	-	✓	-	✓	-	5.4 hr/vehicle
	3504DH	✓	-	✓	✓	✓	✓	-	✓	-	5.4 hr/vehicle
	3504DJ	✓	-	-	✓	✓	✓	✓	✓	-	8.0 hr/vehicle
	3504DK	✓	✓	-	-	✓	-	✓	-	✓	5.4 hr/vehicle
	3504DL	✓	-	✓	✓	-	✓	-	-	✓	5.4 hr/vehicle
	3504DM	✓	✓	-	✓	✓	-	✓	-	✓	5.4 hr/vehicle
	3504DN	✓	-	✓	✓	✓	✓	-	-	✓	5.4 hr/vehicle
	3504DP	✓	-	-	✓	✓	✓	✓	-	✓	8.0 hr/vehicle

Note: The flat rate times above includes 0.1 hours for campaign administrative cost per unit. Please refer to the sublet table for available sublet and claim amount.

(Warranty Reimbursement Procedure continued...)

In the rare event, either one or both Access Doors have the newly designed panel, please use the opcodes listed below:

Safety Recall	Op. Code	Disassemble and inspect the Access Doors on the vehicle.	Vehicle has countermeasure door installed on left side.	Vehicle has countermeasure door installed on right side.	Vehicle has both countermeasure doors installed.	Install the reinforcement on the left side.	Install the reinforcement on the right side.	Replace the seat belt assembly on the left side.	Replace the seat belt assembly on the right side.	Replace the left side access door.	Replace the right side access door.	Repair performed by dealer.	Repair performed by outside body shop.	Flat Rate Hour
D0C	3504DR	✓	-	✓	-	✓	-	-	-	-	-	✓	-	2.3 hr/vehicle
	3504DS	✓	✓	-	-	-	✓	-	-	-	-	✓	-	2.3 hr/vehicle
	3504DT	✓	-	✓	-	✓	-	✓	-	-	-	✓	-	2.3 hr/vehicle
	3504DU	✓	✓	-	-	-	✓	-	✓	-	-	✓	-	2.3 hr/vehicle
	3504DV	✓	-	✓	-	-	-	✓	-	✓	-	✓	-	4.7 hr/vehicle
	3504DW	✓	✓	-	-	-	-	-	✓	-	✓	✓	-	4.7 hr/vehicle
	3504DX	✓	-	✓	-	-	-	✓	-	✓	-	-	✓	4.7 hr/vehicle
	3504DY	✓	✓	-	-	-	-	-	✓	-	✓	-	✓	4.7 hr/vehicle
	3504DZ	✓	-	-	✓	-	-	-	-	-	-	✓	-	1.6 hr/vehicle

Note: The flat rate times above includes 0.1 hours for campaign administrative cost per unit.

Please refer to the sublet table for available sublet and claim amount.

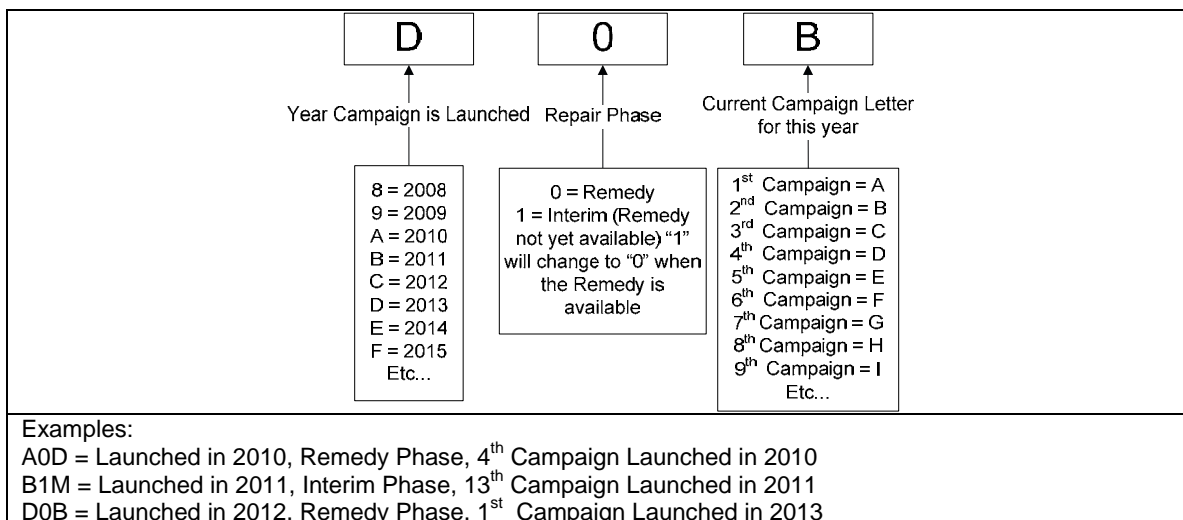
All parts will be placed on random recovery. If any recovered parts are inspected and determined to be replaced unnecessarily, the claim will be debited.

(Warranty Reimbursement Procedure continued...)**Allowable Sublet for Safety Recall D0C – Access Panel Replacement**

- **Materials/Supplies:**
Use “YA” sublet type for material cost based on the chart below to cover FIPG, tape, enamel, etc.
- **Rental Vehicle:** Use “RT” sublet type for rental vehicle cost based on the chart below. During the painting, customers’ rental car through the Toyota Rent-A-Car (TRAC) Program is available for a maximum of 3 days. Follow the Toyota Transportation Assistance Program (TTAP) guidelines.
- **Sublet:** The sublet cost (Access Panel Painting by a Dealer or Outside Repair Shop, includes all non-claimable parts and labels) should be claimed under sublet type ‘YF’ using the following formula:
= Maximum **XX** hours (for Access Door Painting) X Outside Repair Shop Rate

Safety Recall	Op. Code	Maximum Cost for Material Sublet (YA):	Maximum Time For Rental Sublet (RT):	Maximum Cost for painting Access Door (YF);
D0C	3504DA	\$10.00	N/A	N/A
	3504DB	\$10.00	N/A	N/A
	3504DC	\$10.00	N/A	N/A
	3504DD	\$10.00	N/A	N/A
	3504DE	\$5.00	3 days	\$1750.00
	3504DF	\$5.00	3 days	\$1750.00
	3504DG	\$5.00	3 days	\$1750.00
	3504DH	\$5.00	3 days	\$1750.00
	3504DJ	N/A	3 days	\$3500.00
	3504DK	\$5.00	3 days	\$1750.00
	3504DL	\$5.00	3 days	\$1750.00
	3504DM	\$5.00	3 days	\$1750.00
	3504DN	\$5.00	3 days	\$1750.00
	3504DP	N/A	3 days	\$3500.00
	3504DR	\$5.00	N/A	N/A
	3504DS	\$5.00	N/A	N/A
	3504DT	\$5.00	N/A	N/A
	3504DU	\$5.00	N/A	N/A
	3504DV	N/A	3 days	\$1750.00
	3504DW	N/A	3 days	\$1750.00
	3504DX	N/A	3 days	\$1750.00
	3504DY	N/A	3 days	\$1750.00
	3504DZ	N/A	N/A	N/A

Campaign Designation Decoder



12. Repair Quality Confirmation

The repair quality of covered vehicles is extremely important to Toyota. To help ensure that all vehicles have the repair performed correctly, please designate at least one associate (someone other than the individual who performed the repair) to verify the repair quality of every vehicle prior to customer delivery.

13. Seat Belt Assembly Disposal Procedure

Undeployed pretensioners may be considered hazardous waste in certain states. In those states, they must be disposed of in the proper manner according to local, state, and federal regulations for hazmat waste. In most states, the undeployed pretensioners will need to be picked up for disposal by a Hazmat disposal company.

14. Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

15. Customer Contacts

A FAQ is attached to help respond to any customer concerns. If the customer has any further questions, they are requested to contact the Toyota Customer Experience Center. The Toyota Customer Experience Center can be reached at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

Please note the attached FAQ is published on the www.Toyota.com website for customer viewing. Toyota will be publishing future Safety Recall FAQs on the Toyota.com website to assist customers.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your cooperation.
 TOYOTA MOTOR SALES, U.S.A., INC.

Appendix

In the limited cases in which the replacement of the Access Door is necessary, the following parts should be ordered. Only a small number of vehicles will require these parts.

PARTS FOR LH ACCESS DOOR

Part Number	Part Description	Qty	Note
67004-35222	Rear Door Panel Sub Assy. LH	1	
68104-	Glass Sub Assy., Rear Door, LH (Privacy-35082) / (Green-35092)	1	
68164-35041	Weatherstrip, Rear Door Glass, Outer LH	1	
75076-35162	Moulding Sub Assy., Rear Door, Outside LH	1	
67872-35073	Weatherstrip, Access Panel, LH	1	
75932-35010	Tape, Black Out, Outer Upper LH	1	
75934-35010	Tape, Black Out, Outer Front LH	1	
75936-35010	Tape, Black Out, Outer Rear LH	1	
04003-14835	Belt Assy, Outer LH	1	2007-2009 MY
04003-13535	Belt Assy, Outer LH	1	2010 MY
04003-13935	Belt Assy, Outer LH	1	2011-2013 MY
42661-35710	Tire Pressure Information Label	1	For 16" Wheel, 2007-2009MY
42661-35711	Tire Pressure Information Label		For 16" Wheel, 2010-2013MY
42661-35680	Tire Pressure Information Label		For 17" Wheel, 2007-2009MY
42661-35681	Tire Pressure Information Label		For 17" Wheel, 2010-2013MY
See note	Certification Label	1	This label is manufactured by the Quality Compliance group. Refer to T-SB-0144-08
01007-FMVSS Order through the MDC	Addendum Label	See note	This label is only needed if the old door has an addendum label applied.

PARTS FOR RH ACCESS DOOR

Part Number	Part Description	Qty	Note
67003-35222	Rear Door Panel Sub Assy. RH	1	
68103-	Glass Sub Assy., Rear Door, RH (Privacy-35082) / (Green-35092)	1	
68163-35041	Weatherstrip, Rear Door Glass, Outer RH	1	
75075-35162	Moulding Sub Assy., Rear Door, Outside RH	1	
67871-35073	Weatherstrip, Access Panel, RH	1	
75931-35010	Tape, Black Out, Outer Upper RH	1	
75933-35010	Tape, Black Out, Outer Front RH	1	
75935-35010	Tape, Black Out, Outer Rear RH	1	
04003-13235	Belt Assy, Outer RH	1	2007-2009 MY
04003-13635	Belt Assy, Outer RH	1	2010 MY
04003-14935	Belt Assy, Outer RH	1	2011-2013 MY

NOTE:

- There are no labels that require replacement on the RH door. The anti-theft VIN label that is located on both LH and RH doors is not available for replacement doors.



Safety Recall D0C – Remedy Notice
2007 through Late 2013 Model Year FJ Cruiser Vehicles
Access Door Inner Panel

Customer Frequently Asked Questions

Published Mid-May, 2013

We at Toyota care greatly about your safety; we are providing the following information to keep you informed of the recall details.

Q1: What is the condition?

A1: The retractors for the front driver and passenger seat belts are mounted in the access door panels of the vehicle. Due to insufficient strength of the access door panel, cracks could develop in the panel if the access door is repeatedly and forcefully closed over an extended period of time. If cracks occur in the panel around the lower retractor anchor, the seat belt retractor could become detached, which could increase the risk of injury to an occupant in the event of a crash.

Q2: What is the cause?

A2: The inner panel of the right hand and left hand access door where the seat belt retractor mounts does not have sufficient strength.

Q3: Are there any warnings that this condition exists?

A3: No. There are no warnings that this condition exists. However, if the seat belt retractor becomes detached, an abnormal rattling noise may be heard from the access door when closing or it could be difficult to pull the seat belt from or return it to the retractor.

Q4: What is Toyota going to do?

A4: In late May, 2013 Toyota will send an owner notification by first class mail to owners of vehicles covered by this Safety Recall.

Toyota dealers will perform an inspection and install reinforcement brackets on both doors access at **NO CHARGE** to you. Based upon the inspection, in limited cases, the seat belt retractor(s) and/or access door(s) may be replaced.

Q4a: How does Toyota obtain my mailing information?

A4a: Toyota uses an industry provider who works with each state Department of Motor Vehicles (DMV) to receive registration or title information. Please make sure your registration or title information is correct.

Q4b: Do I need my owner letter to have the remedy performed?

A4b: You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present the owner notification at the time of your service appointment.

Q5: Which and how many vehicles are covered by this Safety Recall?

Q5: There are approximately 209,000 vehicles covered by this Safety Recall in the US.

Model Name	Model Year	Production Period	Approx. UIO
FJ Cruiser	2007 through Late 2013	Early November, 2005 through Late February, 2013	209,000 units

Q6: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?

A6: No, this condition only affects 2007 through late 2013 FJ Cruiser vehicles.

Q7: How long will the repair take?

A7: The repair will take approximately three hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q8: What if I previously paid for repairs to my vehicle for this condition?

A8: Reimbursement consideration instructions will be provided in the remedy owner letter.

Q9: What if I have additional questions or concerns?

A9: If you have additional questions or concerns, please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

2007 through late 2013 Model Year FJ Cruiser Vehicles
Access Door Inner Panel
SAFETY RECALL NOTICE (*Remedy Notice*)

URGENT SAFETY RECALL
This is an important Safety Recall. The
remedy will be performed at **NO**
CHARGE to you.

[VIN]

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in 2007 through late 2013 model year FJ Cruiser vehicles.

What is the condition?

The retractors for the front driver and passenger seat belts are mounted in the access door panels of the vehicle. Due to insufficient strength of the access door panel, cracks could develop in the panel if the access door is repeatedly and forcefully closed over an extended period of time. If cracks occur in the panel around the lower retractor anchor, the seat belt retractor could become detached, which could increase the risk of injury to an occupant in the event of a crash.

What will Toyota do?

Toyota dealers will perform an inspection and install reinforcement brackets on both doors access at **NO CHARGE** to you. Based upon the inspection, in limited cases, the seat belt retractor(s) and/or access door(s) may be replaced.

What should you do?

This is an important Safety Recall

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible.

The repair will take approximately **three hours**. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc
Toyota Customer Experience, WC 10
19001 South Western Avenue
Torrance, CA 90509

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

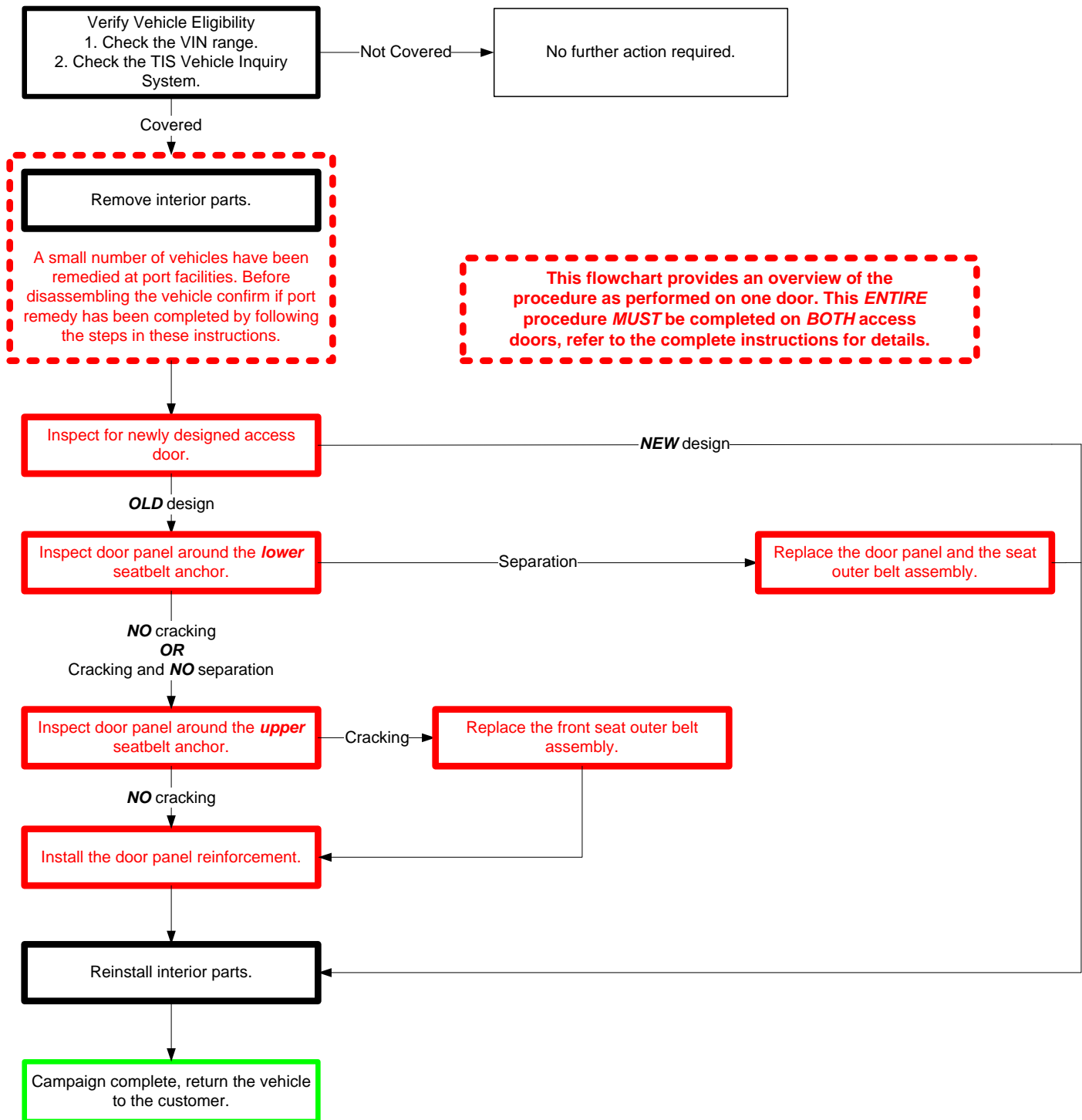
Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

TECHNICAL INSTRUCTIONS
FOR
SAFETY RECALL D0C
ACCESS DOOR INNER PANEL
2007 – LATE 2013 MODEL YEAR FJ CRUISER

I. OPERATION FLOW CHART

The flow chart is for reference only. **DO NOT** use it in place of the full technical instructions. Follow **ALL** steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



II. IDENTIFICATION OF AFFECTED VEHICLES

A. COVERED VIN RANGE

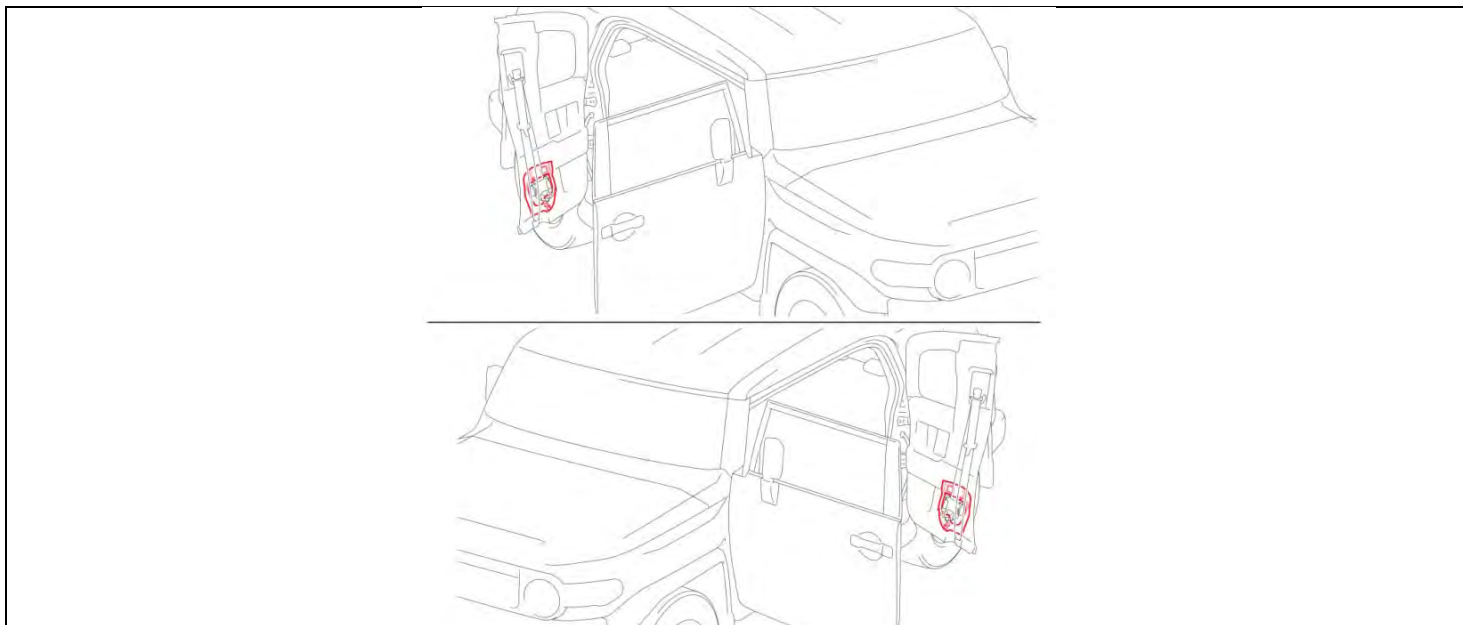
WMI	Year	VIN Range	
		VDS	Range
JTE	2007	BU11F	0001004-0101420
		ZU11F	0001005-0019076
	2008	BU11F	0101421-0107257
		BU11F	K001003-K056845
		ZU11F	0019077-0019919
	2009	ZU11F	K001001-K007996
		BU11F	K056849-K070006
	2010	ZU11F	K007997-K008509
		BU4BF	K070007-K099142
	2011	ZU4BF	K008510-K010844
		BU4BF	K092698-K116292
	2012	ZU4BF	K010845-K011727
		BU4BF	K115382-K148760
	2013	ZU4BF	K011728-K012746
		BU4BF	K148761-K166714
	2013	ZU4BF	K012747-K013341
		BU4BF	K012747-K013341

NOTE:

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

III. BACKGROUND

The retractors for the front driver and passenger seat belts are mounted in the access door panels of the vehicle. Due to insufficient strength of the access door panel, cracks may develop in the panel if the access door is repeatedly and forcefully closed over an extended period of time. If cracks occur in the panel around the lower retractor anchor, the seat belt retractor could become detached, which could increase the risk of injury to an occupant in the event of a crash.



IV. PREPARATION

A. TECHNICIANS

Technicians **MUST** be Certified level or above to perform this campaign. Maintenance level technicians **ARE NOT** qualified to perform this repair. Contact your region for technician training and certification.

B. PARTS

Part Number	Part Description	Quantity
04003-09135	Body Fitting Reinforcement Kit*	1
*The kit above includes the following parts.		
67385-35010	Access Panel Reinforcement RH	1
67386-35010	Access Panel Reinforcement LH	1
91552-81025	Bolt	2
67187-35010	Bolt with Washer	2
67447-35030	Nut Plate	2
90269-05071	Rivet	20*

*Only 16 rivets are needed for the repair, 4 extra rivets are also provided as supplements.

Part Number	Part Description	Model Year	Note
04003-14835	Belt Assy, Outer LH	2007-2009	All seat belt assemblies will be placed on MAC, refer to the dealer letter for details.
04003-13235	Belt Assy, Outer RH		
04003-13535	Belt Assy, Outer LH	2010	
04003-13635	Belt Assy, Outer RH		
04003-13935	Belt Assy, Outer LH	2011-2013	
04003-14935	Belt Assy, Outer RH		
Carefully follow the inspection instructions to determine if belt replacement is necessary.			

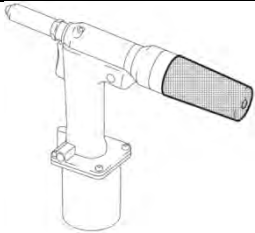
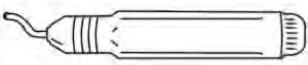

Based on the results of the inspection, the access door may require replacement in rare cases. Carefully follow the inspection instructions to determine if door replacement is needed. If door replacement is necessary, refer to the appendix SECTION XIII. for details on necessary parts.

All parts will be placed on random recovery. If any recovered parts are inspected and determined to be replaced unnecessarily, the claim will be debited.

C. TOOLS & EQUIPMENT

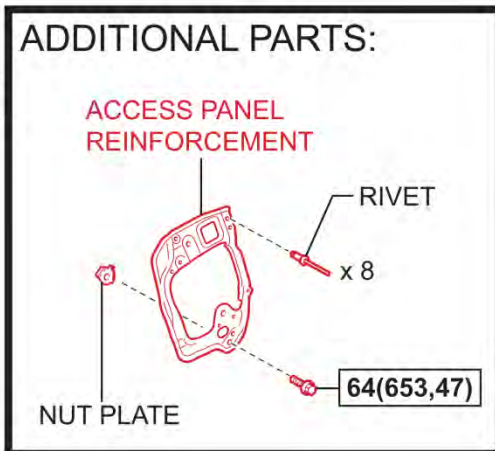
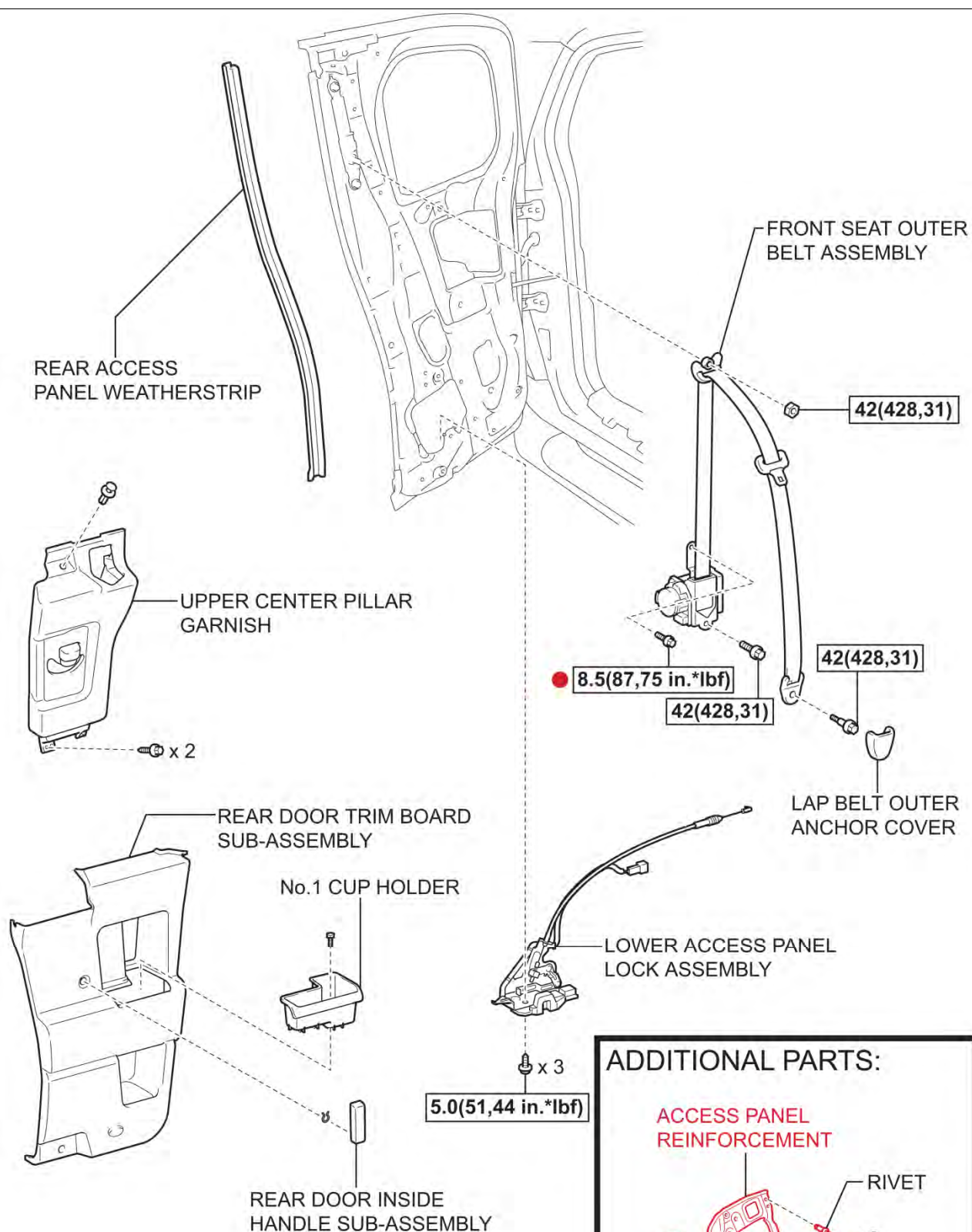
- Standard hand tools
- Torque wrench
- Techstream
- Small paint brush or cotton swab
- Molding remover set
- Vacuum
- Vinyl tape
- Rust-Oleum 7779 or equivalent (touch-up paint)
- FIPG 00295-00103, 1 tube per 3 vehicles approximately

CAMPAIGN TOOLS – These tools are provided to the dealership.

Image	Name	Quantity
	Pneumatic Rivet Gun	1
	Deburring Tool	1
	Drill Bits	13/64"(5mm): 5 5/16"(8mm): 5 25/64"(10mm): 5

NOTE: These tools CANNOT be ordered through the parts or tools system. Additional tools are not available at this time.

V. COMPONENTS



[N*m (kgf*cm, ft*lbf)] : Specified torque

● New replacement part

R1302150001E02

VI. PORT MODIFICATION CHECK



1. CONFIRM THE REMEDY HAS NOT BEEN APPLIED AT A PORT FACILITY

- a) Inspect the LH access door for a round, green sticker near the certification label.

CONDITION 1	ACTION REQUIRED
Sticker present	Vehicle was remedied at the port. No further action required.
CONDITION 2	ACTION REQUIRED
Sticker NOT present	Remedy was not performed at the port. Proceed the SECTION VII .

VII. REMOVE INTERIOR PARTS



These instructions use the right side to explain the procedure. Perform **ALL** work on **BOTH** right and left sides.

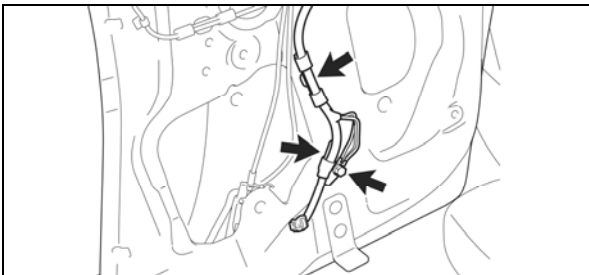
1. DISCONNECT THE NEGATIVE BATTERY TERMINAL



- Wait at least 90 seconds after disconnecting the cable from the negative battery terminal to prevent airbag and seat belt pretensioner deployment.
- Follow all precautions as outlined on TIS before servicing the SRS system.

2. REMOVE THE FRONT SEAT OUTER BELT ASSEMBLY

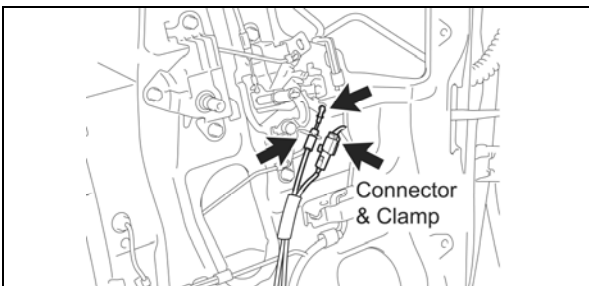
[Refer to TIS for instructions on front seat outer belt assembly removal](#)



3. DISCONNECT THE DOOR WIRE HARNESS

- b) Remove the ground bolt.
c) Disengage and remove the clamps.

NOTE: Squeeze the clamps from the back side to avoid breaking the clamps.

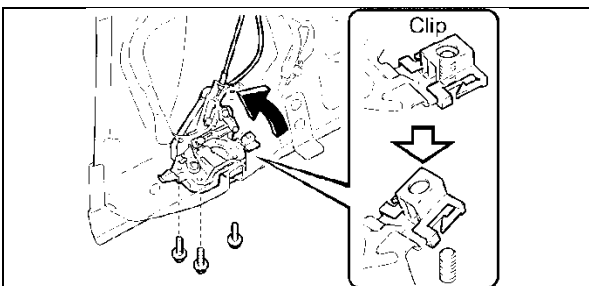


4. REMOVE THE LOWER ACCESS PANEL LOCK ASSEMBLY

- a) Disconnect the connector and clamp.
b) Disconnect the control cable.



The lock assembly **MUST** be removed to prevent metal shaving from damaging the assembly.



- c) Remove the three screws.
d) Hold the access panel lock and disengage the clip.
e) Remove the access panel lock.

NOTE: This clip is used as a positioner during the manufacturing process. If it is damaged there is no need to replace it, remove it and reinstall the lock assembly.

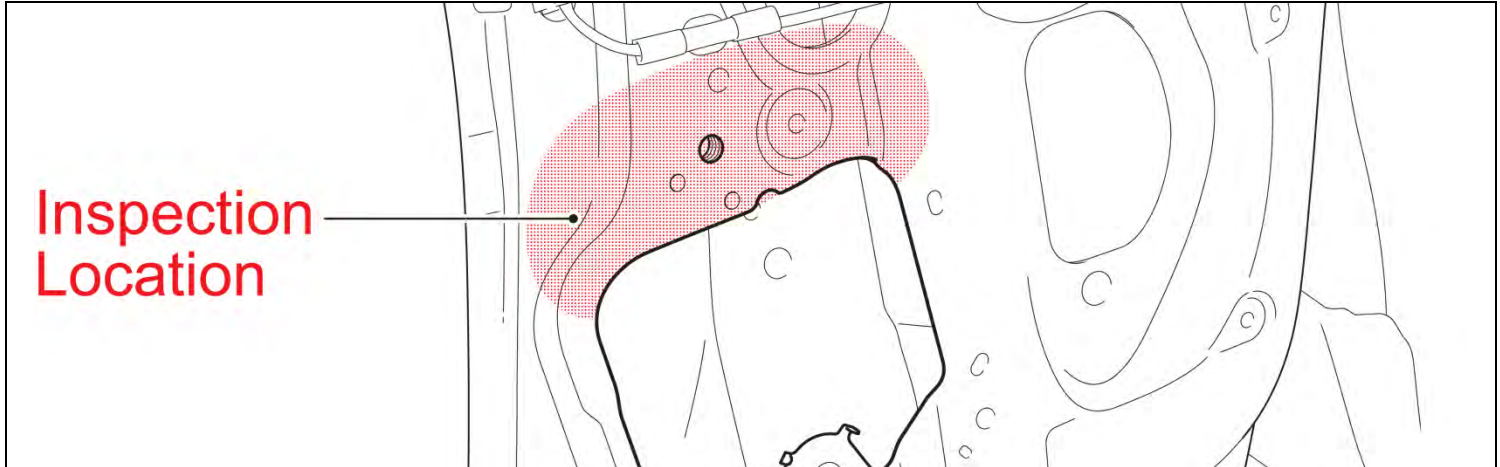
VIII. INSPECT THE DESIGN OF THE DOOR PANEL



Visually inspect the door panel to determine if a newly designed door has been installed. It is not necessary to install the access panel reinforcement if a newly designed door panel is already installed. This could have occurred during sheet metal repair for accident damage.

1. INSPECT THE REAR DOOR PANEL

- a) Visually inspect the inside of the door panel from the underside for a large retainer to determine if the vehicle has a newly designed door. The inspection can also be performed based on the amount of spot welds.



INSPECTION RESULT 1

NOT newly designed door panel

Spot Welding

NO Large Retainer Present

Additional inspections required. Proceed to **SECTION IX**.

INSPECTION RESULT 2

Newly designed door panel

Spot Welding

Large Retainer

It is **NOT** necessary to install a reinforcement or replace the seat outer belt assembly because the door is already equipped with a large retainer. Proceed to **SECTION XII**.

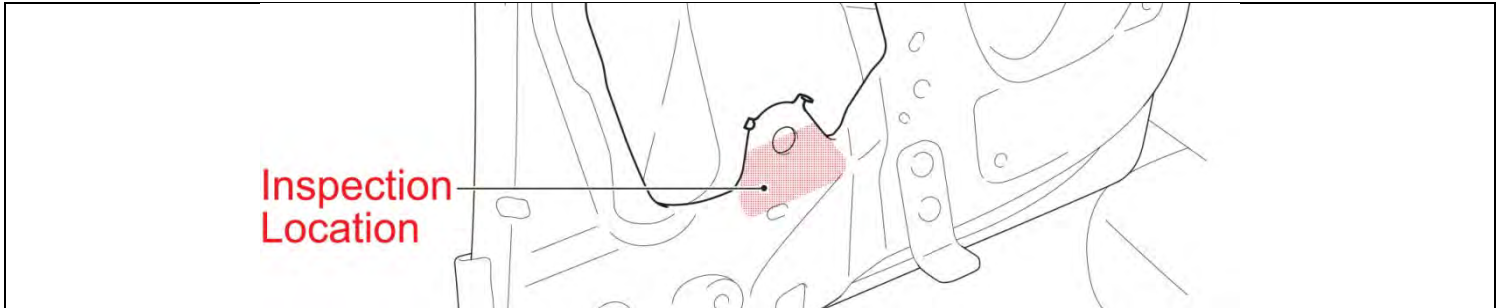
IX. INSPECT THE DOOR PANEL AROUND THE LOWER SEATBELT ANCHOR



Visually inspect the door panel around the lower seatbelt anchor to determine if any cracking or separation is found.

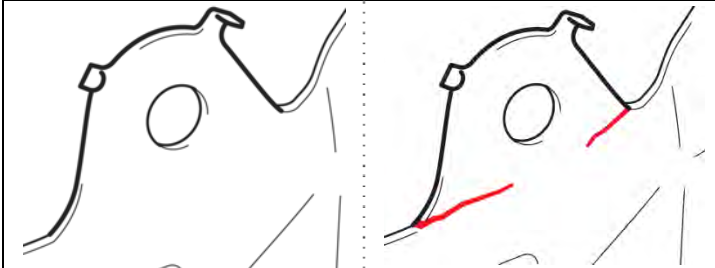
1. INSPECT THE REAR DOOR PANEL

- a) Visually inspect the lower seatbelt anchor area for cracks or separation.



INSPECTION RESULT 3

No cracking or some cracking present
NO separation



If the anchor is cracking but not separated or there are no cracks present, additional inspection is required. Complete **STEP 2** below then proceed to **SECTION X**.

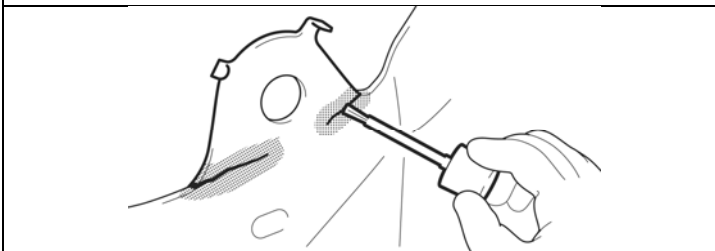
NOTE: It is only necessary to replace the door panel if the anchor is completely separated.

2. APPLY ANTI-RUST TREATMENT TO THE CRACK(S)

- a) Apply touch-up paint to the crack(s) to prevent rust formation.

NOTE

- Use Rust-Oleum 7779 or equivalent, touch-up paint.
- **ONLY** perform this step if inspection result 3 was identified.
- It is only necessary to apply paint if cracks are present.
- If the anchor separates during any of the remaining procedure, replace the door panel as outlined in inspection result 4.



INSPECTION RESULT 4

Lower seatbelt anchor separation



It is necessary to replace the door panel and the seat outer belt assembly. A picture of the separation **MUST** be taken for MAC parts release. First, replace the door panel, refer to **SECTION XIII**. for details. Then complete **SECTION XII**.

NOTE:

- It is not necessary to install the access panel reinforcement if a newly designed door panel is installed.
- Confirm the new door being installed is the new design with the large retainer, **DO NOT** use an old design door for replacement.
- For MAC part release details, refer to the dealer letter.

X. INSPECT THE DOOR PANEL AROUND THE *UPPER* SEATBELT ANCHOR



Visually inspect the door panel around 2 welding points near the upper seatbelt anchor to determine if any cracking is found.



1. INSPECT THE REAR DOOR PANEL

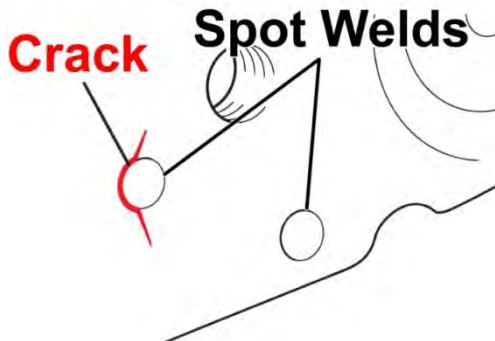
- a) Visually inspect the 2 welds near the upper seatbelt anchor for cracking.



- **DO NOT** confuse cracking with normal wear / paint peeling caused by to the use of the seat outer belt assembly.
- **DO NOT** confuse cracking with welding spatter.

INSPECTION RESULT 5

Cracking preset



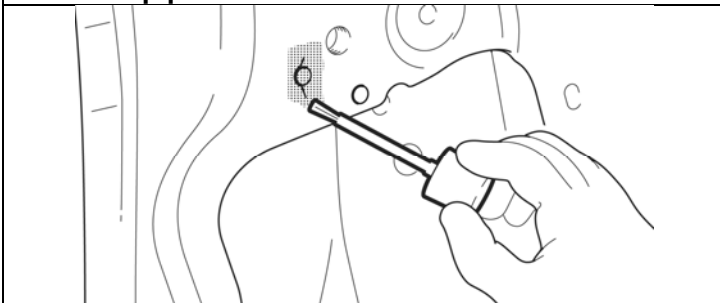
It is necessary to install the access panel reinforcement and replace the seat outer belt assembly. Complete **STEP 2** below then proceed to **SECTION XI**.

2. APPLY ANTI-RUST TREATMENT TO THE CRACK(S)

- a) Apply touch-up paint to the crack(s) to prevent rust formation.

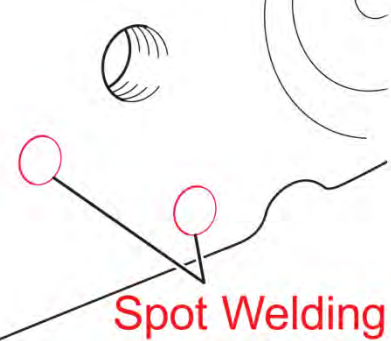
NOTE:

- Use Rust-Oleum 7779 or equivalent, touch-up paint.



INSPECTION RESULT 6

NO cracking present

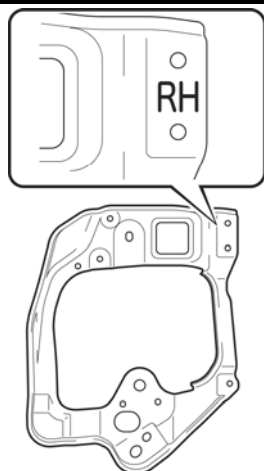


It is necessary to install the access panel reinforcement. Proceed to **SECTION XI**.

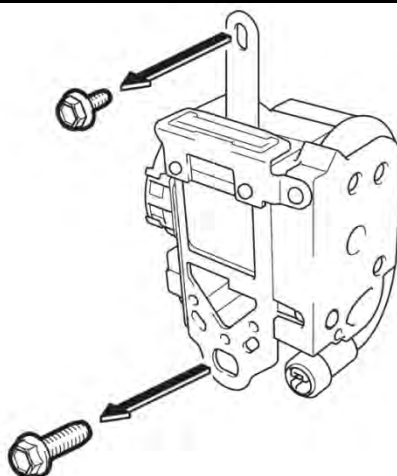
NOTE: If no cracking was found during inspections it is not necessary to replace the seat outer belt assembly.

XI. INSTALL THE ACCES PANEL REINFORCEMENT

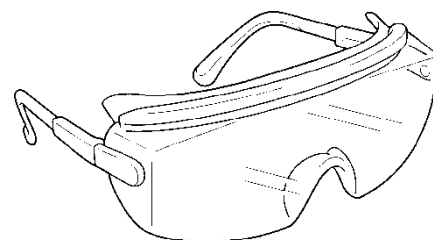
PREPARATION NOTES



The access panel reinforcement is stamped 'RH' or 'LH' to identify with the corresponding door.



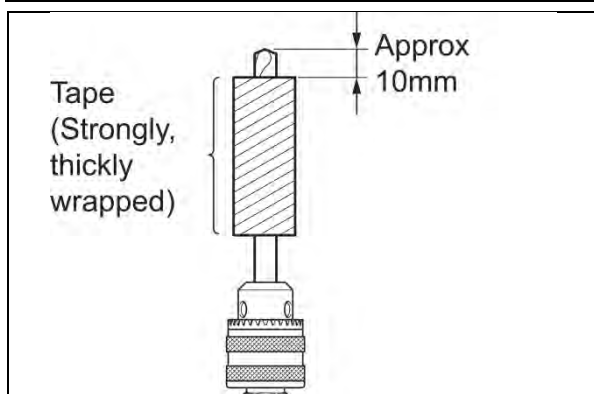
The bolts that were removed from the seatbelt will be used to hold the panel reinforcement when drilling. A **NEW** upper bolt will be used during **FINAL** installation of the seatbelt.



Wear Protective Eye Wear

R1105*90026E01

Always wear protective eyewear when drilling.

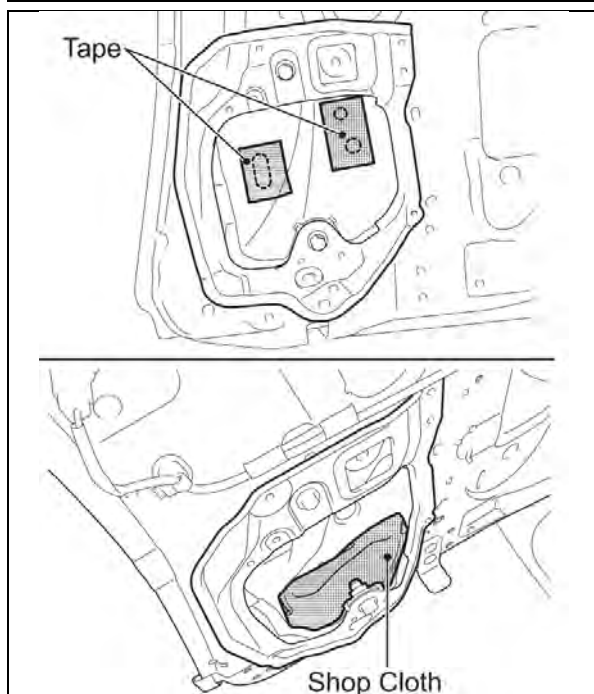


1. WRAP THE DRILL BITS WITH TAPE

- Wrap the drill bits with tape approximately 10mm from the tip of the bit.

STOP

It is critical to wrap the bits with tape to prevent damage to the outer panel.

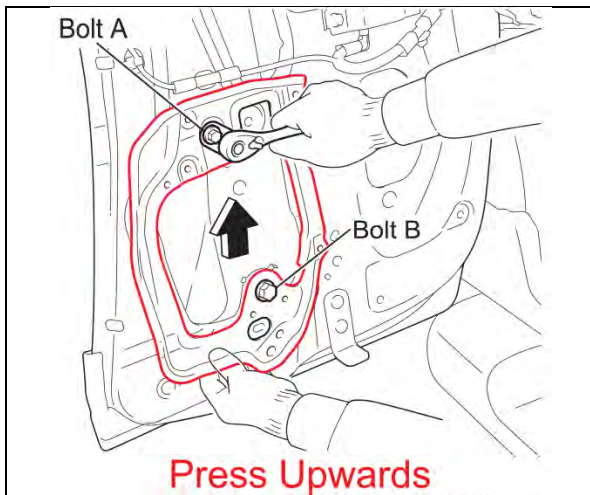


2. APPLY PROTECTIVE MATERIALS

- Affix tape to the highlighted holes to prevent metal shavings from getting in the holes.

NOTE:The number of holes may differ.

- Place a shop cloth inside the door to catch metal shavings.



3. TEMPORARILY INSTALL THE ACCESS PANEL REINFORCEMENT

- Press the reinforcement upwards and hold it while installing the 2 bolts. Use the bolts that were removed from the seatbelt.

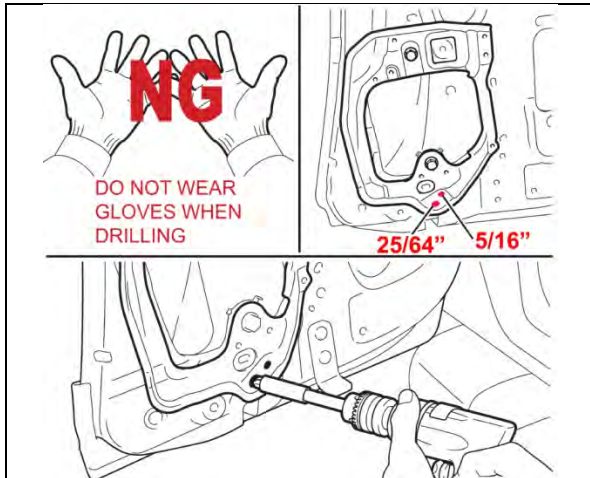
Torque:

Bolt A: 75in. lbf (8.5N·m)

Bolt B: 31ft. lbf (42N·m)



Be sure to press the panel firmly upwards while tightening the bolts to confirm close contact between the door panel and the reinforcement.

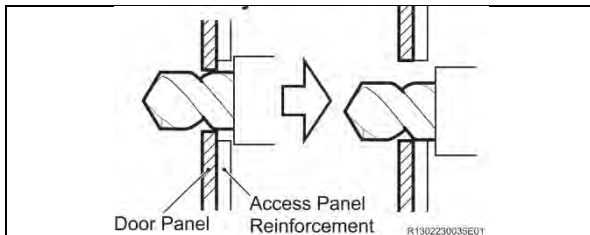


4. DRILL THE PANEL REINFORCEMENT INSTALLATION HOLES

- Drill the 2 lower holes highlighted in the illustration with the 5/16" and 25/64" drill bits that match the hole sizes.

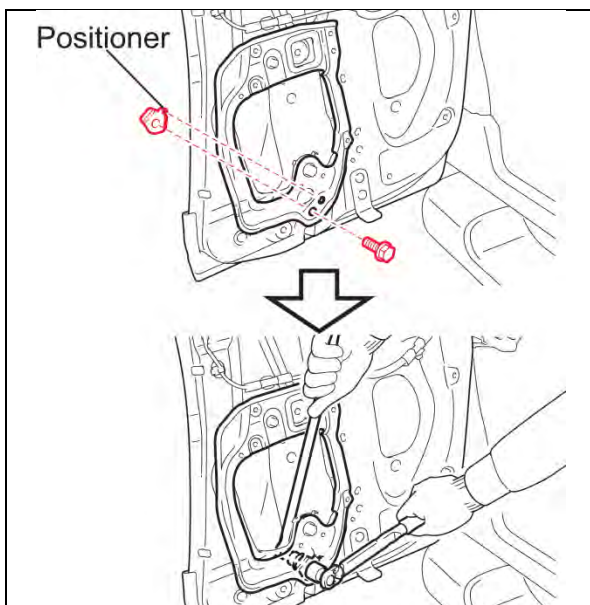


DO NOT wear gloves when using the drill to prevent them from being caught in the drill.



- Continue to drill the 25/64" hole to widen it until it is approximately the same size as the hole on the reinforcement.

NOTE: Only widen the 25/64" hole.

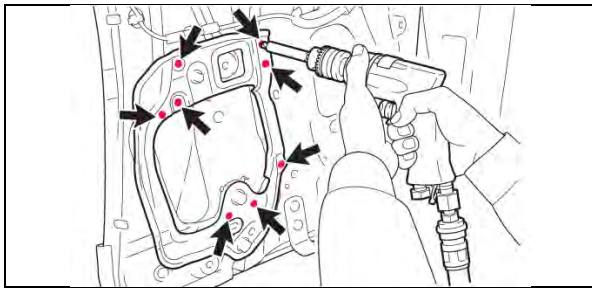


- Temporarily install the **NEW** nut plate and **NEW** bolt. Hold the nut plate with a wrench when tightening the bolt.

Torque: 47ft. lbf (64N·m)



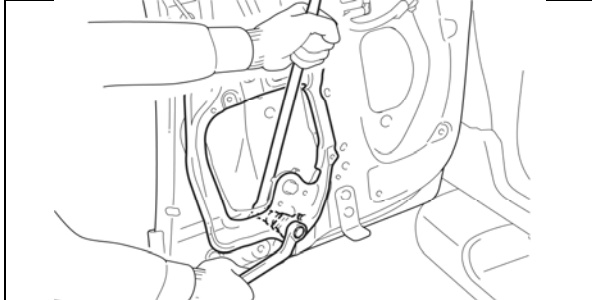
- Failure to hold the nut plate with a wrench when tightening will damage the nut plate.**
- ALWAYS install the nut plate to prevent misalignment when drilling the remaining holes.**



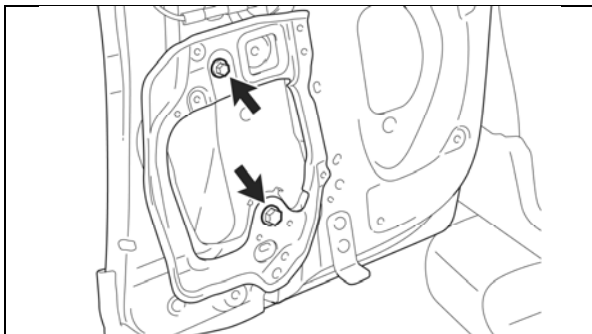
d) Use the 13/64" drill bit to drill the 8 remaining holes.



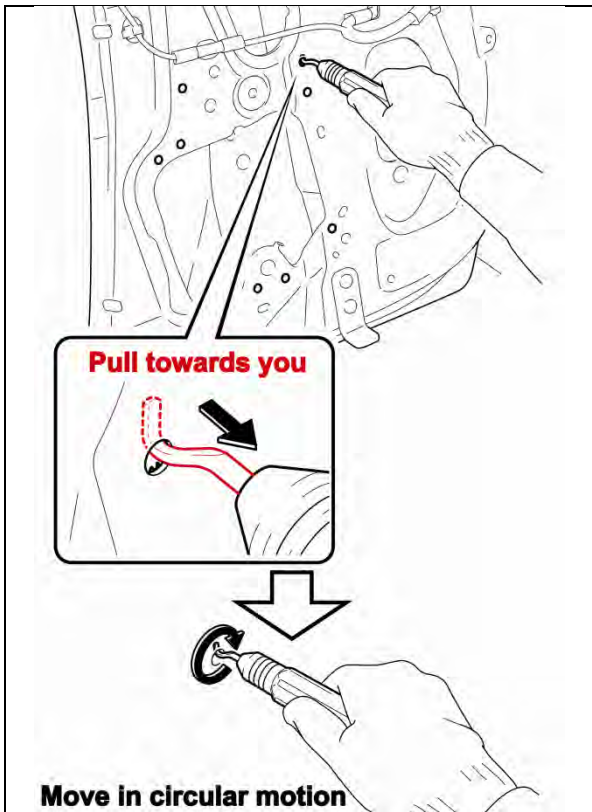
Confirm the drill bits are wrapped with enough tape to prevent the bit from damaging the outer panel.



e) Hold the nut plate with a wrench and remove the bolt.



f) Remove the 2 bolts and the panel.

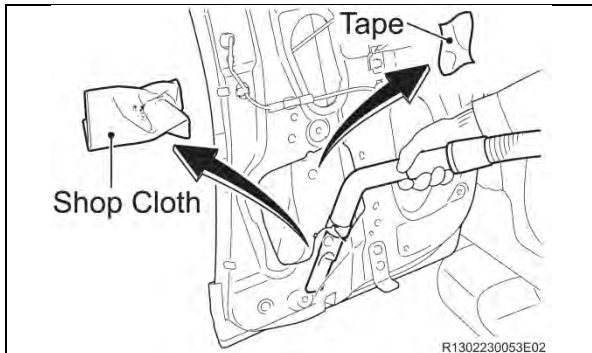
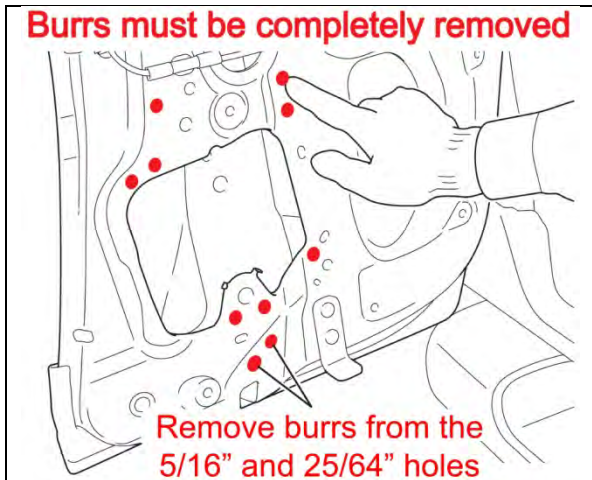
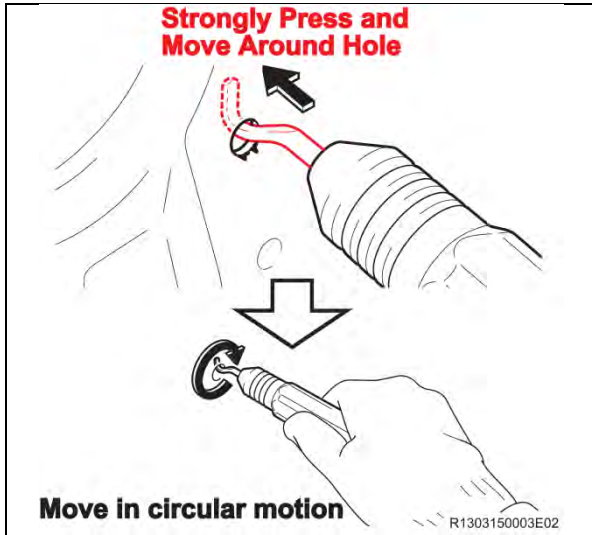
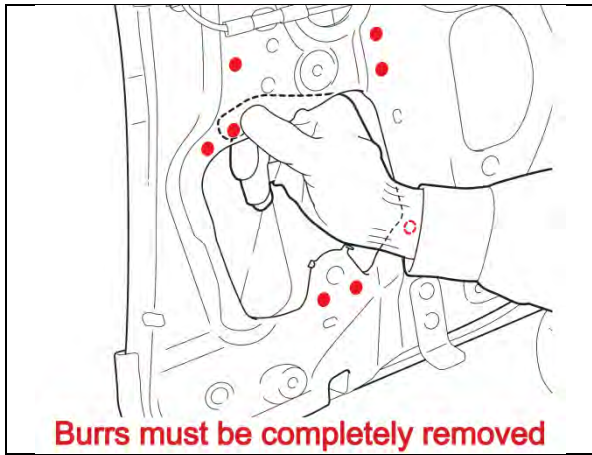


g) Remove any burrs from the back side of the drilled holes using the deburring tool.



- The burrs **MUST** be removed to ensure the panel is secured tightly with the rivets.
- Do not apply excessive force when using the deburring tool or the bit will fracture.

- 1) Insert the tool into the hole.
- 2) Firmly press the blade against the edge of the hole.
- 3) Pull the blade towards yourself while moving it around the edge of the hole.



- 4) Confirm the burrs have been completely removed from the back side of the holes.

- h) Remove any burrs from the front side of the drilled holes using the deburring tool.

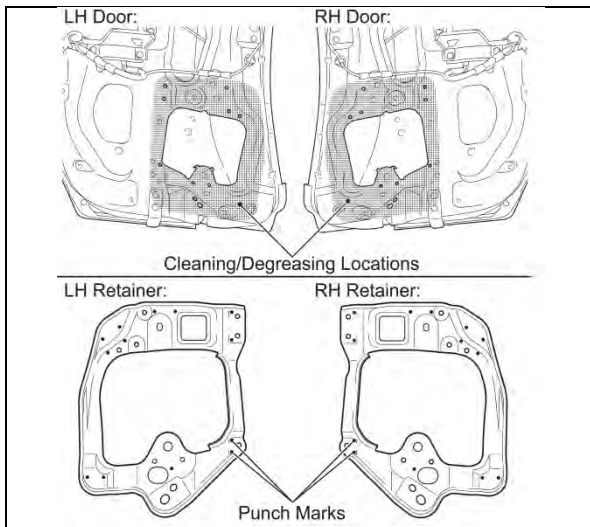
STOP The burrs **MUST** be removed to ensure the panel is secured tightly with the rivets.

- 1) Insert the tool into the hole.
- 2) Firmly press the blade against the edge of the hole.
- 3) Push the blade towards the door panel while moving it around the edge of the hole.

- 4) Confirm the burrs have been completely removed from the front side of the holes.

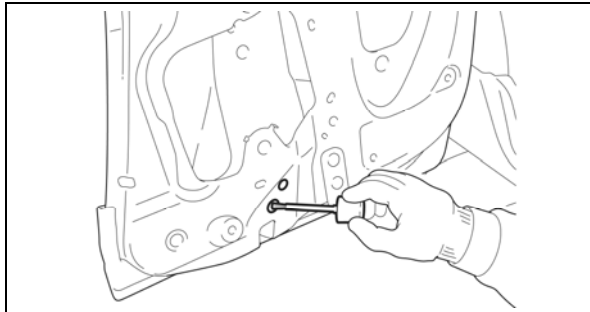
5. CLEAN UP THE SHAVINGS

- a) Remove the shop cloth and tape from the door panel.
- b) Use a vacuum to remove any remaining shavings.



6. CLEAN / DEGREASE THE MATING SURFACES OF THE DOOR PANEL AND PANEL REINFORCEMENT

- The surfaces must be clean to confirm the FIPG adheres properly.

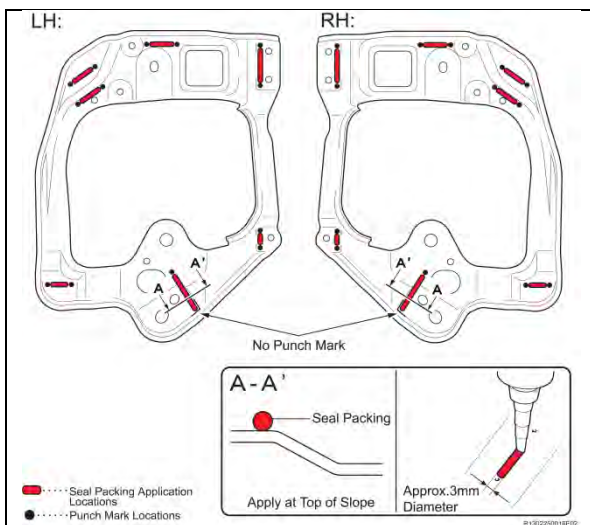


7. APPLY ANTI-RUST TREATMENT TO THE NUT PLATE INSTALLATION HOLES

- Apply touch-up paint to the 2 nut plate installation holes.

NOTE:

- Rivet installation holes do not require touch-up paint because FIPG will be used in later steps.
- If the paint on the access panel reinforcement mounting hole is peeling, apply touch-up paint to prevent rust formation.



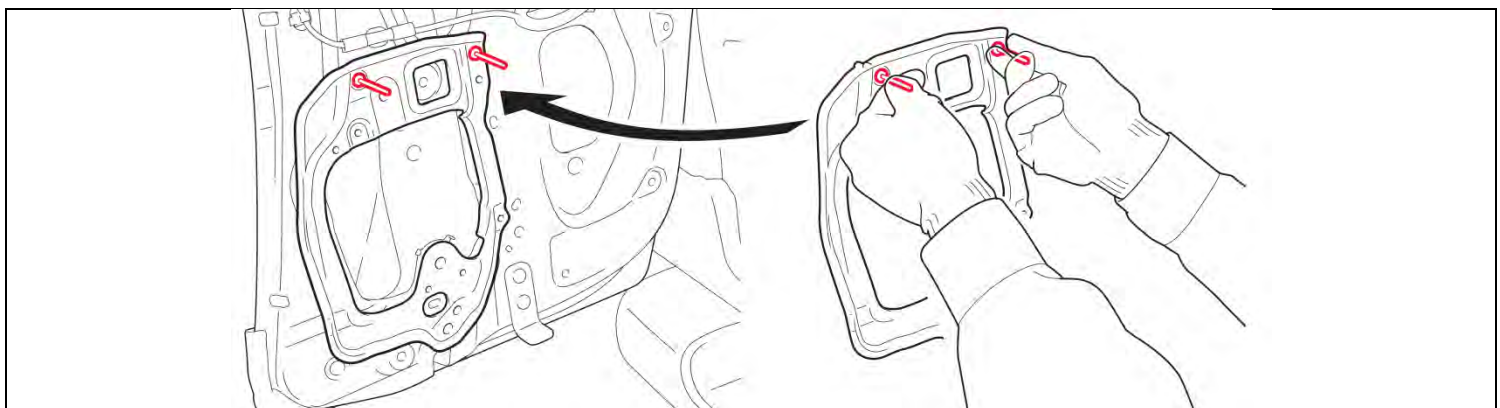
8. APPLY FIPG TO THE ACCESS PANEL REINFORCEMENT

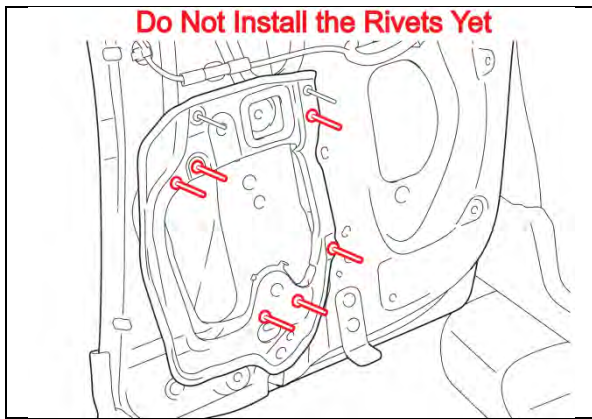
- Apply approximately 3mm thick bead of FIPG to connect the punch marks together.

NOTE: There is one location on each panel that only has one punch mark, apply as shown in the illustration.

9. PLACE THE PANEL REINFORCEMENT

- Set the upper right and left rivets in the reinforcement and place the reinforcement on the door.

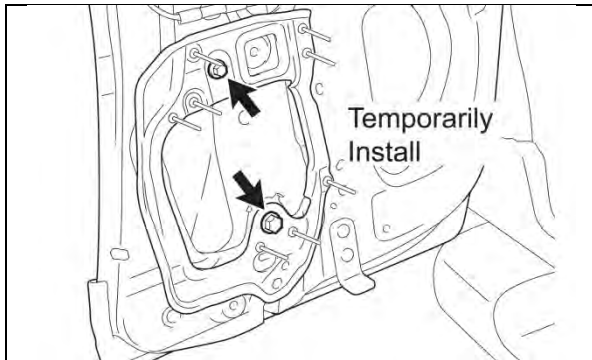




10. SET THE REMAINING RIVETS IN PLACE

- a) Set the remaining rivets in **BY HAND ONLY**.

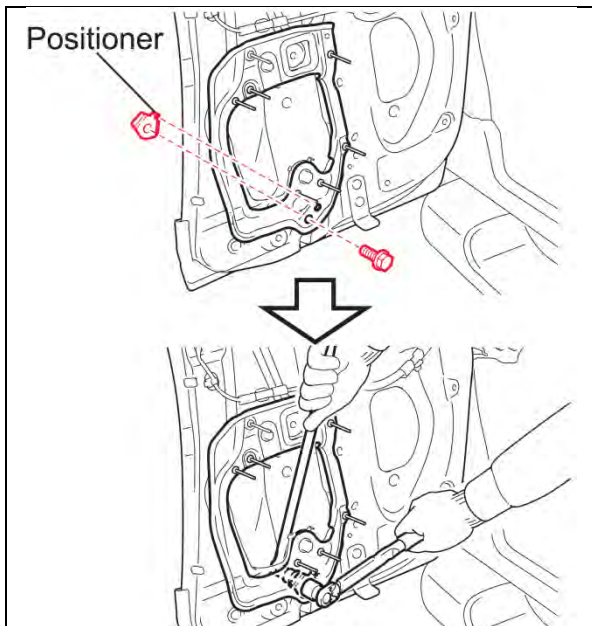
NOTE: 20 rivets are supplied in the kit, each panel requires 8 rivets.



- b) Temporarily install the 2 bolts that were removed with the seatbelt.



- **DO NOT** use a new upper bolt that is supplied in the kit in this step.
- Set all bolts and rivets in place prior to permanently installing the rivets to ensure correct alignment of the panel.



- c) Install the nut plate and bolt. Hold the nut plate with a wrench (15mm) when tightening the bolt.

Torque: 47ft. lbf (64N-m)



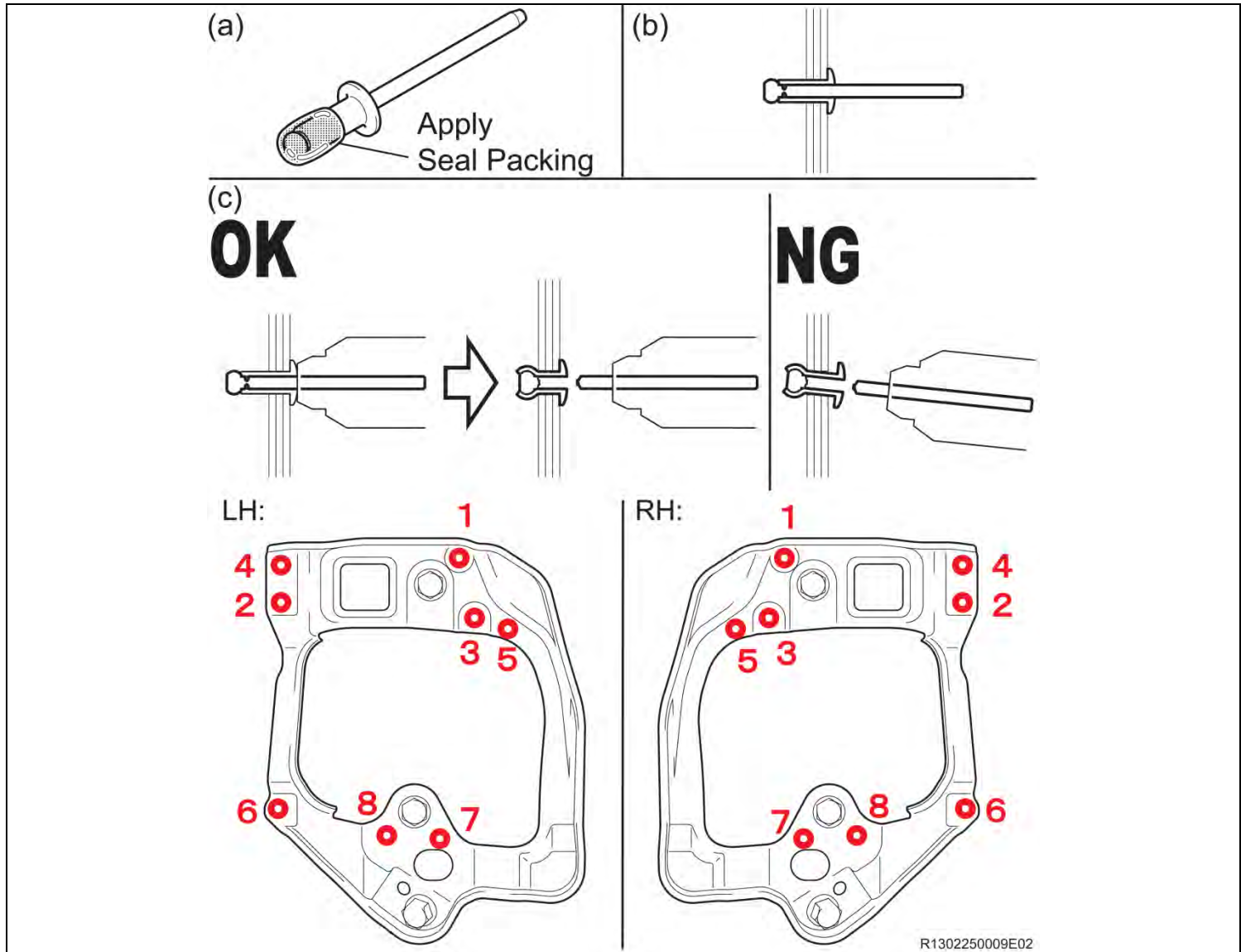
- This is the final installation of the nut plate, confirm torque is applied correctly.
- Failure to hold the nut plate with a wrench when tightening will damage the nut plate.

11. INSTALL THE RIVETS

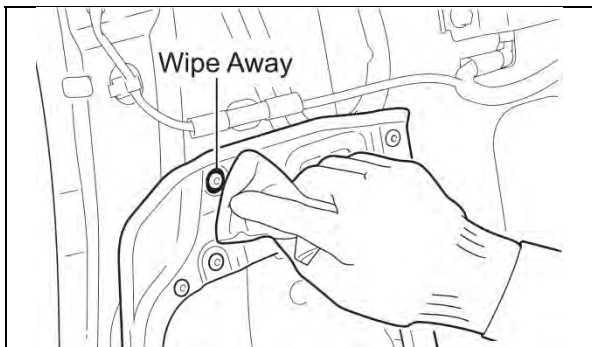


- Perform steps a), b), c) one rivet at a time.
- The rivets **MUST** be installed in the order shown to confirm the panel is secured correctly.
- Failure to hold the riveter firmly and perpendicularly to the panel can result in gaps between the panel and door. If a rivet is installed incorrectly, a new rivet **MUST** be installed.

- Starting with number 1, remove the rivet and apply FIPG as shown.
- Place the rivet in the door panel.
- Press the riveter firmly and perpendicularly against the panel, install the rivets in the order shown.



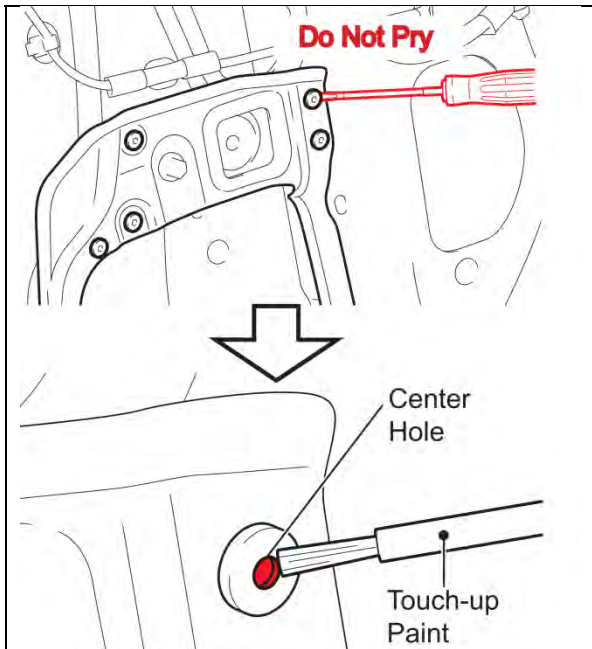
- Clean any FIPG from the tip of the riveter before it hardens.



- e) Wipe any excess FIPG from the rivets to prevent it from getting on the seatbelt.



DO NOT use brake cleaner, it can damage the FIPG seal.

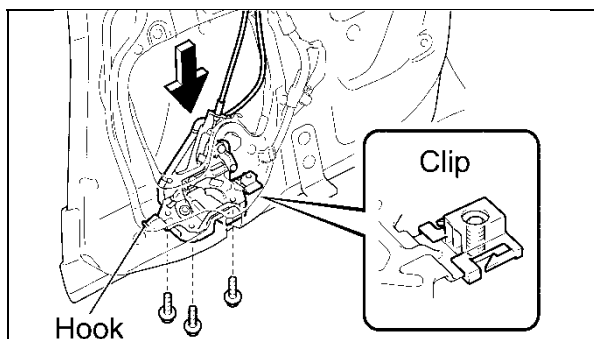


- f) Confirm the installation of each rivet by pressing a flat-head screwdriver against all rivets.

NOTE:

- **DO NOT** pry on the rivet head, only press the screwdriver against the head to check for gaps.
 - If any rivets are found to have been installed incorrectly, the rivet **MUST** be removed and a new rivet installed. Refer to APPENDIX SECTION XIII. for rivet removal instructions.
- g) Apply touch-up paint to the center of each rivet to indicate it has been checked and to prevent rust.
- h) Confirm paint has been applied to all 8 rivets.

XII. INSTALL INTERIOR PARTS



1. INSTALL THE LOWER ACCESS PANEL LOCK ASSEMBLY

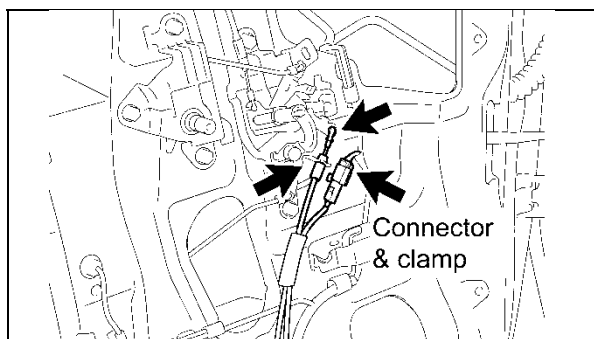
- a) Insert the hook on the lock assembly through the hole on the door panel and engage the clip on the stud.

NOTE: This clip is used as a positioner during the manufacturing process. If it is damaged there is no need to replace it, remove it and reinstall the lock assembly.

- b) Install the lock with the 3 screws.

Torque: 44in. lbf (5N-m)

- c) Connect the control cable.
d) Connect the clamp and connector.



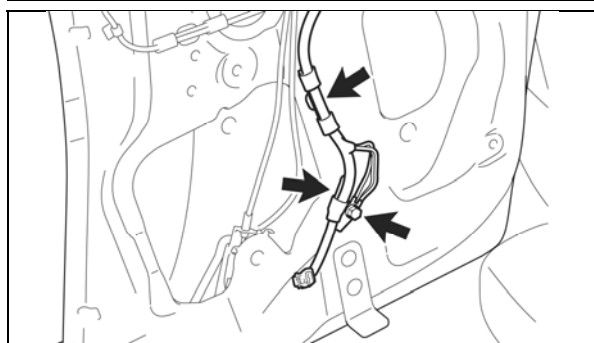
2. INSTALL THE DOOR WIRE HARNESS

- a) Confirm the harness is routed behind the control cable.



- b) Engage the harness clamps.
c) Install the ground bolt.

Torque: 71in. lbf (8N-m)

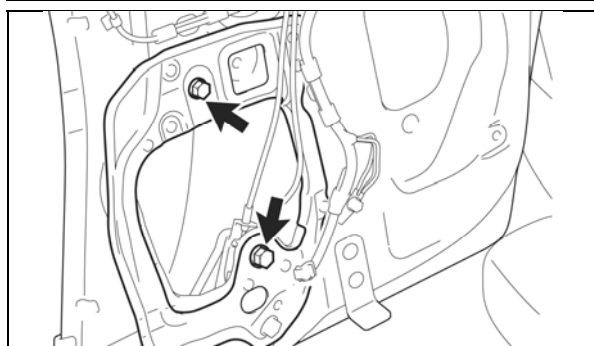


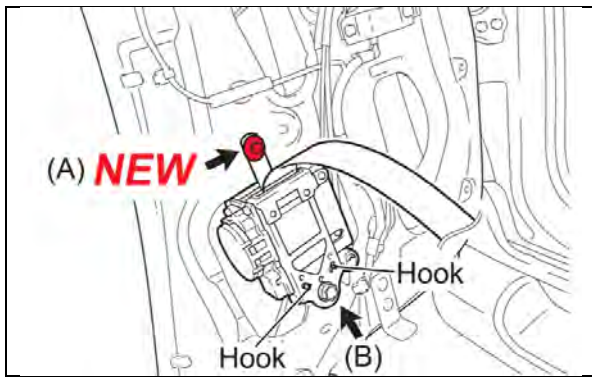
3. INSTALL THE FRONT SEAT OUTER BELT ASSEMBLY



If the seat belt was identified as requiring replacement during the inspection steps, a new seatbelt **MUST** be installed at this time.

- a) Remove the 2 bolts and discard the upper bolt, a new upper bolt is provided in the kit.





- b) Position the seatbelt so that the hooks on the door panel engage with the holes on the seatbelt bracket and loosely install the bolts.
- c) Torque **NEW** bolt A.
Torque: 75in. lbf (8.5N-m)
- d) Torque bolt B.
Torque: 31ft. lbf (42N-m)

4. INSTALL ALL REMAINING PARTS

[Refer to TIS for instructions on front seat outer belt assembly installation](#)

5. INSPECT THE SRS WARNING LIGHT

- a) Turn the ignition switch on and check that the SRS warning light comes on for approximately six seconds. (primary check)
- b) Check that the light goes off approximately six seconds after the ignition switch is turned on. (constant check)

NOTE: If the light remains on, the pretensioner connector may not have been properly connected.

6. INSPECT THE SEAT BELT ELR LOCK FUNCTION

- a) Check that the seatbelt locks when it is pulled out quickly.

7. PERFORM SYSTEM INITIALIZATIONS

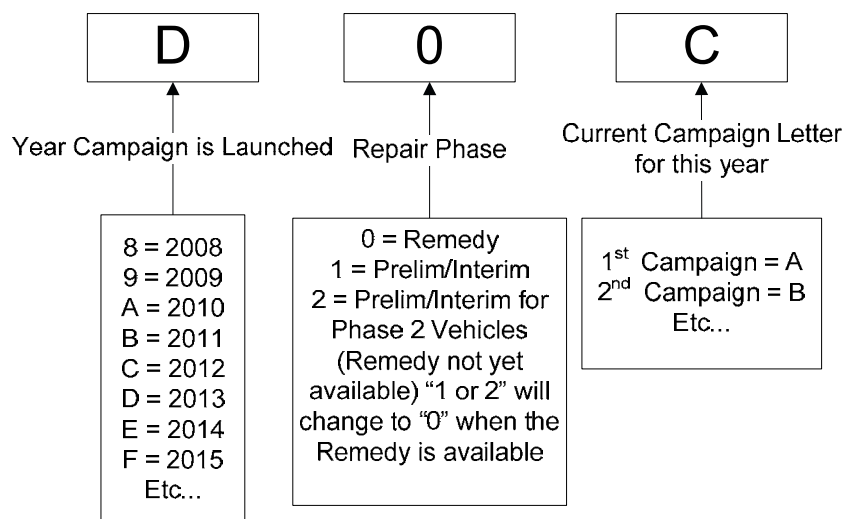
◀ VERIFY REPAIR QUALITY ▶

- Confirm the **UPPER** and **LOWER** inspections are performed correctly
- Confirm all holes are drilled accurately and deburred
- Confirm all metal shavings are cleaned from the door panel
- Confirm FIPG is applied in all locations on the reinforcement and on all rivets

If you have any questions regarding this update, please contact your area representative.

XIII. APPENDIX

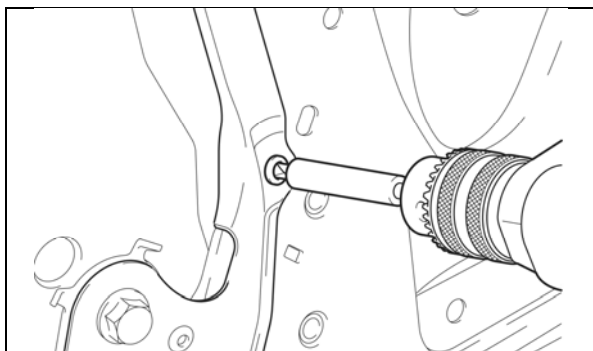
A. CAMPAIGN DESIGNATION DECODER



B. CAMPAIGN PARTS DISPOSAL

As required by Federal Regulations, please make sure all campaign parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused, **unless requested for parts recovery return.**

C. RIVET REMOVAL

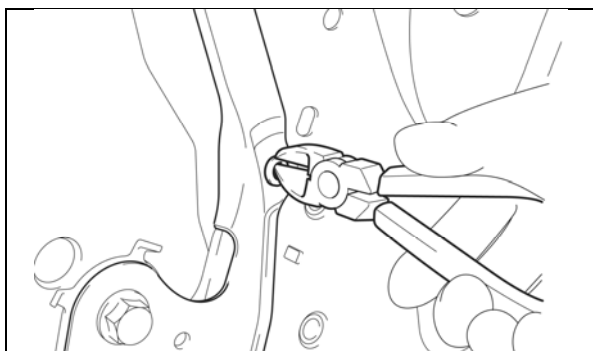


1. DRILL OUT THE CENTER OF THE RIVET

- a) Drill out the center of the rivet using a 13/64" drill bit.

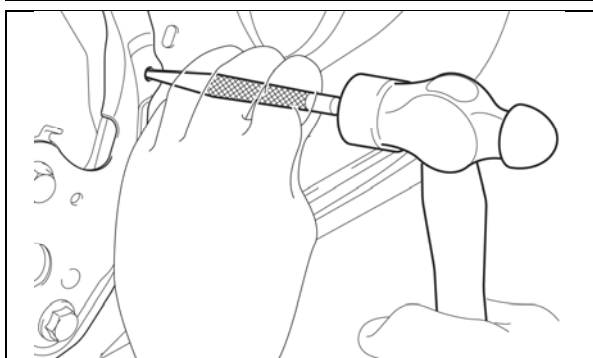
NOTE:

- Apply protective materials to the door panel as described above in SECTION XI, STEP 2.
- It may be necessary to hold the back side of the rivet with pliers while drilling.



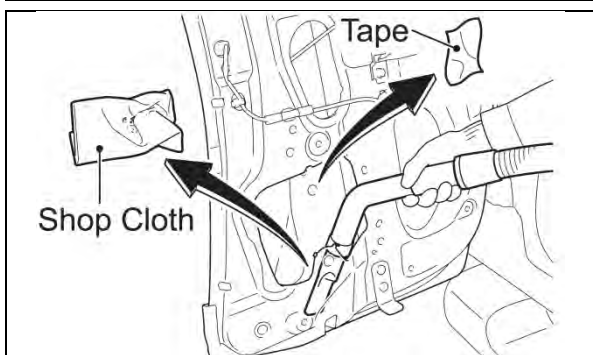
2. IF THE RIVET TURNS WITH THE DRILL BIT, CUT THE RIVET

- a) Cut the rivet out if drilling is not effective.



3. PUNCH OUT THE RIVET

- a) Once the head is removed, use a punch to remove the rivet.



4. CLEAN THE DOOR PANEL

- a) Remove the protective materials and clean up any remaining shavings.

D. ACCESS DOOR REPLACEMENT

1. REPLACE AND REFINISH THE DOOR

NOTE:

- The door should be replaced and refinished by a Toyota Certified Collision Center (TCCC).
- To find a TCCC, refer to www.toyota.com

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PARTS FOR LH ACCESS DOOR

Part Number	Part Description	Qty	Note
67004-35222	Rear Door Panel Sub Assy. LH	1	
68104-	Glass Sub Assy., Rear Door, LH (Privacy-35082) / (Green-35092)	1	
68164-35041	Weatherstrip, Rear Door Glass, Outer LH	1	
75076-35162	Moulding Sub Assy., Rear Door, Outside LH	1	
67872-35073	Weatherstrip, Access Panel, LH	1	
75932-35010	Tape, Black Out, Outer Upper LH	1	
75934-35010	Tape, Black Out, Outer Front LH	1	
75936-35010	Tape, Black Out, Outer Rear LH	1	
04003-14835	Belt Assy, Outer LH	1	2007-2009 MY
04003-13535	Belt Assy, Outer LH	1	2010 MY
04003-13935	Belt Assy, Outer LH	1	2011-2013 MY
42661-35710	Tire Pressure Information Label	1	For 16" Wheel, 2007-2009 MY
42661-35711	Tire Pressure Information Label		For 16" Wheel, 2010-2013 MY
42661-35680	Tire Pressure Information Label		For 17" Wheel, 2007-2009 MY
42661-35681	Tire Pressure Information Label		For 17" Wheel, 2010-2013 MY
See note	Certification Label	1	This label is manufactured by the Quality Compliance group. Refer to T-SB-0144-08
01007-FMVSS Order through the MDC	Addendum Label	See note	This label is only needed if the old door has an addendum label applied.

PARTS FOR RH ACCESS DOOR

Part Number	Part Description	Qty	Note
67003-35222	Rear Door Panel Sub Assy. RH	1	
68103-	Glass Sub Assy., Rear Door, RH (Privacy-35082) / (Green-35092)	1	
68163-35041	Weatherstrip, Rear Door Glass, Outer RH	1	
75075-35162	Moulding Sub Assy., Rear Door, Outside RH	1	
67871-35073	Weatherstrip, Access Panel, RH	1	
75931-35010	Tape, Black Out, Outer Upper RH	1	
75933-35010	Tape, Black Out, Outer Front RH	1	
75935-35010	Tape, Black Out, Outer Rear RH	1	
04003-13235	Belt Assy, Outer RH	1	2007-2009 MY
04003-13635	Belt Assy, Outer RH	1	2010 MY
04003-14935	Belt Assy, Outer RH	1	2011-2013 MY

NOTE:

- There are no labels that require replacement on the RH door.
- The anti-theft VIN label that is on both LH and RH doors is not available for replacement doors.

All door replacement parts will be placed on MAC, refer to the dealer letter for details.