



Mitsubishi Motors North America, Inc.

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To: All Mitsubishi Certified i-MiEV Dealers
All Mitsubishi Certified i-MiEV Dealership Service Managers

Subject: Upcoming Recall Affecting Certain 2012 i-MiEV's

In mid-to-late February, you will receive a formal/official dealer notification from MMNA regarding a safety recall affecting certain 2012 i-MiEVs.

You are receiving this advance, informal letter because the National Highway Traffic Safety Administration (NHTSA) recently announced the 2012 i-MiEV recall on their website. Accordingly, to assist you with any customer inquiries you may receive regarding this recall, we would like to provide you with the following information:

- (1) The recall will involve the brake system vacuum pump equipped on affected vehicles. A vane within the pump may have compromised structural integrity due to an inappropriate manufacturing process. In the event that this vane in the vacuum pump were to break, the vacuum pump will become inoperable. This will result in increased pedal force necessary to operate the brakes and could result in increased stopping distances.
- (2) If the vacuum pump becomes inoperable, the brake warning lamp will illuminate and an audible warning will alert the vehicle operator that the vacuum pump has become inoperable. In addition, after the warning lamp comes on and the audible warning sounds, the system will still retain enough vacuum to enable the power assist for 2 – 3 more pedal applications.
- (3) If the warning light comes on and the audible warning sounds, the vehicle should not be driven, and should be towed to the nearest certified i-MiEV dealership.

MMNA is currently sourcing an inventory of replacement parts for this recall and we anticipate providing you with official notification of this recall in mid-to-late February, and will be notifying affected customers shortly after that. In the meantime, please feel free to direct any customer inquiries regarding this issue to the MMNA Customer Relations Hotline at (888) 648-7820.

We appreciate your patience while we make the necessary preparations to launch this recall.

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