## GM CUSTOMER CARE AND AFTERSALES DCS2946 URGENT - DISTRIBUTE IMMEDIATELY

Date: April 16, 2013

Subject: Upcoming Safety Recall 13030 - Update

Supplemental Restraint System (SRS) Electronic Control Module (ECM)

Models: Certain 2003-2004 Pontiac Vibe

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, Used Vehicle Sales Manager,

and Warranty Administrator

On January 31, 2013, all GM dealers were advised of pending safety recall 13030. This product field action involves certain 2003-20004 model year Pontiac Vibe vehicles produced through late April, 2004. The Vibe was engineered and designed by Toyota and built by New United Motor Manufacturing (NUMMI), a joint venture between Toyota and General Motors.

Toyota reports that the Electronic Control Module (ECM) for the Supplemental Restraint System (SRS) in these vehicles could have been manufactured with integrated circuits (ICs) that are susceptible to short circuiting when exposed to certain electrical noise from various vehicle electrical components. If internal short circuiting occurs, the front airbag(s) and/or seat belt pretensioners could inadvertently deploy. An airbag that deploys inadvertently can, under some circumstances, increase the risk of injury and the possibility of a crash.

There are approximately 136,000 U. S. vehicles involved. We are working closely with Toyota to quickly obtain the parts needed to correct this condition and you will be advised when sufficient parts are available to launch this recall. However, the attached notification letter was mailed to involved customers beginning April 12, 2013. This is a generic version of the actual letter which will be personalized for each customer. The letter informs customers of the safety defect and that we will correct it at no charge. It also advises customers that they will receive another letter asking them to visit their GM dealer to have this condition corrected when parts are available.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released. Please do not call GM Technical Assistance.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES