



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue, S207
Torrance, CA 90509-2991

TMS-NTC-13042
January 31, 2013

Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recall 13V-029 – Preliminary Dealer Notification

To whom it may concern,

Please find attached the Preliminary Dealer Notification Letter for Toyota Safety Recall 13V-029 on the following Toyota vehicles:

2003 through 2004 Model Year Corolla and Corolla Matrix Vehicles

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

A handwritten signature in black ink, appearing to read "M. J. K.", is written over a thin horizontal line.

Quality Compliance Assistant Manager

Attachments:

- Toyota 13V-029 (D0B) Dealer Notification (Prelim)

Lonnie Peterson / TMS Toyota Customer Services
 Product Quality and Service Support, Quality Compliance
 January 30, 2013
 Approved By: Bob Waltz

To: All Toyota Dealers
 From: Product Support Division

Safety Recall D0B (D1B) *Preliminary Notification*
2003 through 2004 Model Year Corolla and Corolla Matrix Vehicles
Supplemental Restraint System (SRS) Electronic Control Module (ECM)

On January 30, 2013, Toyota will file a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on 2003 through 2004 Corolla and Corolla Matrix Vehicles.

This preliminary information is being provided to keep you informed of the filing. ***Toyota is currently preparing the remedy for this condition.*** We will notify dealerships again at the time of the next phase, prior to the owner notification starting.

Condition

The Electronic Control Module (ECM) for the Supplemental Restraint System (SRS) in these vehicles could have been manufactured with integrated circuits that are susceptible to internal short circuiting when exposed to certain electrical noise from various vehicle electrical components. If internal short circuiting occurs, the front airbag(s) and/or seat belt pretensioners could inadvertently deploy. An airbag that deploys inadvertently can, under some circumstances, increase the risk of minor injury and the possibility of a crash.

Covered Vehicles

- There are approximately 752,000 Corolla and Corolla Matrix vehicles (2003 through 2004 model Year) covered by this Safety Recall in the US.

Model	Model Year	Production Range	Appx. UIO
Corolla	2003	Late December, 2001 through Early May, 2004	604,000
Matrix	through 2004	Early January, 2002 through Late April, 2004	148,000

Status

- D0B ("D1B" until the remedy is launched) Preliminary Notification documents will be posted on TIS starting the morning of Wednesday, January 30, 2013. ***For reference purposes only***, VINs covered by this Safety Recall will be searchable on TIS starting Wednesday morning, January 30, 2013.
- Toyota is currently working on obtaining the remedy parts.***

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Brian Lyons (310) 468-2552 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

Customer Handling

A Q&A is attached to help dealerships respond to any customer concerns. If the customer has any further questions, they are requested to contact the Toyota Customer Experience Center. The Toyota Customer Experience Center can be reached at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

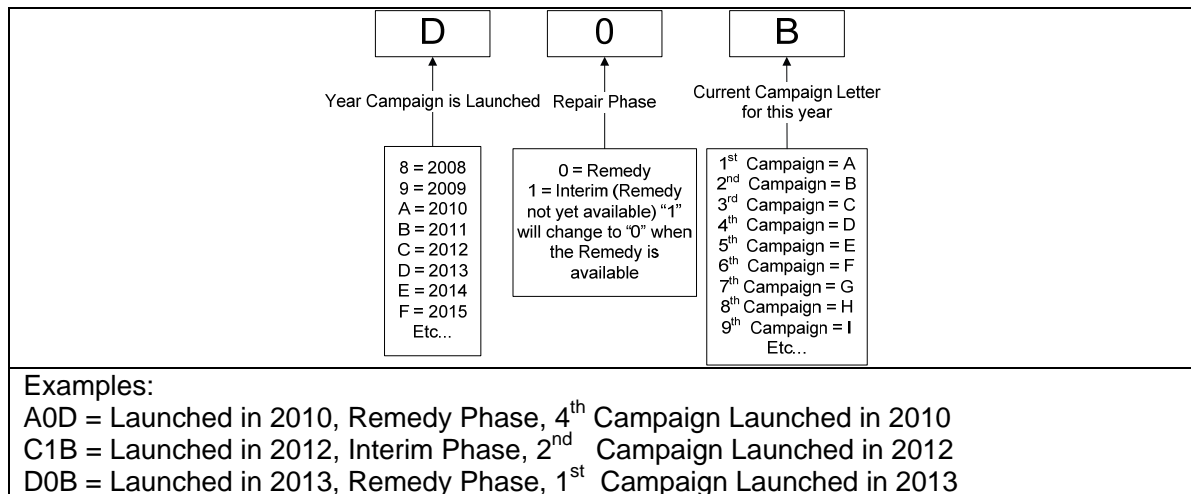
Inadvertent Deployment Handling Instructions

In the rare instance a customer contacts your dealership with a vehicle that has experienced inadvertent deployment of the Airbags or Pretensioners, please assist the customer by setting up an appointment to verify the condition and perform the repair. If inadvertent deployment occurred, the repair will be performed at **no charge**.

Prior to starting repairs, contact your Regional representative to determine if further inspection or reporting (documentation) is necessary. To assist in determining if any additional reporting is necessary, confirm the following information is available when contacting your Regional representative.

- The situation in which the inadvertent deployment occurred
- Any incidents of bodily injury that may have been caused by the inadvertent deployment

Campaign Designation Decoder



Please review this preliminary notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.



**Safety Recall D0B - (D1B) Preliminary Notice
2003 through 2004 Model Year Corolla Vehicles
Supplemental Restraint System (SRS) Electronic Control Module (ECM) – Q&A**

Toyota is currently working on obtaining sufficient quantities of remedy parts. We will notify dealerships again when parts are available.

Q1: What is the condition?

A1: The Electronic Control Module (ECM) for the Supplemental Restraint System (SRS) in these vehicles could have been manufactured with integrated circuits that are susceptible to internal short circuiting when exposed to certain electrical noise from various vehicle electrical components. If internal short circuiting occurs, the front airbag(s) and/or seat belt pretensioners could inadvertently deploy. An airbag that deploys inadvertently can, under some circumstances, increase the risk of minor injury and the possibility of a crash.

Q2: What is the cause?

A2: Under certain circumstances, electrical noise generated by various electronic parts on the vehicle could damage an IC chip in the airbag control module.

Q3: Are there any warning that this condition exists?

A3: No, there are no specific warnings for when this condition will occur. In limited instances the airbag warning lamp may illuminate. If the airbag warning lamp* is illuminated, the vehicle should be taken to an authorized Toyota dealer for diagnosis and repair.

*The airbag warning lamp may be illuminated for conditions unrelated to this Safety Recall.

Q4: What is Toyota going to do?

A4: **Toyota is currently working on obtaining the necessary remedy parts.** Once the parts are available, we will notify owners.

Once the remedy parts have been produced in sufficient quantities, Toyota will send (consistent with parts availability and repair capacity) a owner notification by first class mail advising owners to make an appointment with his/her authorized Toyota dealer to have a sub wire harness with a noise filter installed to the SRS ECM at **no charge**.

Q4a: When does Toyota anticipate the owner notification (remedy) to begin?

A4a: Toyota is currently working on obtaining the remedy parts for this Safety Recall; we will notify dealerships prior to the start of the owner notification.

Q4b: What should a customer do if the AirBag Warning light is illuminated?

A4b: The airbag warning light is designed to come on when the engine switch is turned to the “ON” position during the ignition cycle check function. It goes off after about 6 seconds. **This means the system is operating as designed.** If the airbag warning light illuminates or remains illuminated **after** this period, the customer should contact their local authorized Toyota dealer for diagnosis and appropriate repair. If the warning lamp illumination is related to the condition covered by this Safety Recall the repair will be performed at **no charge**.

Q4c: What does the sub wire harness with noise filter do?

A4c: The sub wire harness minimizes the induction of electrical noise to the SRS ECM.

Q5: Which and how many vehicles are covered by this Safety Recall Campaign?

A5: There are approximately 752,000 Corolla and Corolla Matrix vehicles (2003 through 2004 Model Year) covered by this Safety Recall in the U.S.

Model	Model Year	Production Range	Appx. UIO
Corolla	2003	Late December, 2001 through Early May, 2004	604,000
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Q5a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?

A5a: No, this condition only affects 2003 through 2004 Corolla and Corolla Matrix vehicles.

Q5b: Are there any Lexus/Toyota/Scion vehicle involved in other markets?

A5b: Yes, in the Japan domestic market, the Voltz is covered by this Safety Recall.

Q6: How long will the repair take?

A6: The repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q7: What if a customer has previously paid for repairs to his/her vehicle for this condition?

A7: Reimbursement consideration instructions will be provided in the remedy owner letter.

Q8: What if an owner has additional questions or concerns?

A8: Owners with questions or concerns are asked to please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

January 30, 2013

Toyota Fast Facts is an update on Toyota and industry news. Please feel free to share this information with family and friends. For more news, visit www.toyotanevnewsroom.com.

Toyota Announces Two Voluntary Safety Recalls of Certain 2003 and 2004 Corolla and 2006 Through Early 2012 Lexus IS Vehicles

Toyota Motor Sales, USA, Inc. (TMS), will conduct two separate safety recalls involving approximately 752,000 Corolla and Corolla Matrix vehicles and approximately 270,000 Lexus IS vehicles.

The airbag control module for the supplemental restraint system (SRS) in the Corolla and Corolla Matrix vehicles could have been manufactured with application-specific integrated circuits (ASICs) that are susceptible to internal shorting. These ASICs could experience an internal short that creates abnormal current flow and increased heat. If this occurs, there is a possibility that the ASIC could become damaged. In some instances, the front airbag(s) and/or seat belt pretensioners could inadvertently deploy.

The second safety recall involves the front wipers on certain Lexus IS vehicles where the wiper arm nut might not be sufficiently tight. If movement of the wipers is restricted by an external load, such as a buildup of heavy snow on the windshield, one or both of the wipers could become inoperative.

Owners of vehicles covered by these safety recalls will receive an owner notification letter via first class mail in the near future. Any authorized Toyota or Lexus dealer will perform this recall at no charge to the vehicle owner.

Detailed information is available to customers at www.toyota.com/recall and the Toyota Customer Experience Center at 1-800-331-4331 or www.lexus.com/recall and Lexus Customer Satisfaction at 1-800-255-3987.

**TOYOTA ANNOUNCES TWO VOLUNTARY SAFETY RECALLS OF CERTAIN 2003
AND 2004 COROLLA AND 2006 THROUGH EARLY 2012 LEXUS IS VEHICLES**

TORRANCE, Calif., January 30, 2013 – Toyota Motor Sales, USA, Inc. (TMS), will conduct two separate safety recalls involving approximately 752,000 Corolla and Corolla Matrix vehicles and approximately 270,000 Lexus IS vehicles.

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MEDIA CONTACTS:

Vehicle Safety and Quality Communications

Brian R. Lyons (310) 468-2552

Cindy Knight (310) 468-2170

John Hanson (310) 468-4718

Toyota Motor Sales, USA, Inc. Media Line (310) 468-5297