

Federal Recall Information

13KWA

Supplier

Kenworth Truck Company

Description

Recall 13KWA T680 Air Suspension Dump Control

Release Date

2/7/2013

Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth model T680 vehicles with the option for Air Suspension Dump and/or Trailer Air Suspension Dump, manufactured between November 29, 2012 and December 6, 2012. A total of 113 US chassis and 7 Canadian chassis are involved in this recall. The chassis list and a copy of the customer letter are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of "13KWA".

Situation

T680 models containing the P30-1011-105 software will re-inflate a deflated rear air suspension without warning when the ignition key is turned to the "OFF" position. Subsequently turning the key to an "ON" position will deflate the rear suspension.

Resolution

The remedy for this recall is to replace P30-1011-105 with P30-1011-106 software.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

The DWC system will indicate chassis involved in this recall with the designator of "13KWA" in the campaign field.

Submit Quick Claim 13KWA.

For Field...	Enter...
Failure Location	003-006-016
Failure Type	470 – Wrong Part
Claim Type	C
Campaign Number	13KWA
Labor	SRT 003-XXX @ 0.7 hours
CCC Notes	Install P30-1011-106 software

Parts

The remedy for this recall is to replace P30-1011-105 with P30-1011-106 software.

Labor

Quick Claim 13KWA will pay 0.7 hours for this repair (SRT 003-XXX).

Procedure

Re-flash the CECU with software part number P30-1011-106.

In the event that hitting the "Fix" button doesn't actually cause the software to download (you just get the "Fix" button again), follow the steps below:

- Close ESA
- Delete contents of C:\Documents and Settings\All Users\Application Data\PACCAR\VPD\Update (Win 7 - C:\ProgramData\PACCAR\VPD\Update) but not the Update folder itself
- Open ESA
- Click Tools > Check for Updates
- Available Updates button should be enabled
- Click Available Updates
- All updates (including previously downloaded updates) will be available
- Select All
- Download

Submit Quick Claim 13KWA.

Attachments

 [13KWA chlist for ePortal.xlsx](#)

 [13KWA USCustLtr.pdf](#)