

13V-### 13008 - Safety Recall - Rear Suspension Bolts May Not Be To Proper Torque Specification

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To: joshua.neff@dot.gov, RMD.ODI@dot.gov

The customer letter mailing will begin approximately January 21, 2013.

GM CUSTOMER CARE AND AFTERSALES
DCS2886
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 18, 2013

Subject: 13008 - Safety Recall

Rear Suspension Bolts May Not Be To Proper Torque Specification

Models: 2013 Chevrolet Malibu

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Safety Recall 13008 today. The total number of U.S. vehicles involved is approximately 200. Please see the attached bulletin for details.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in the bulletin has been performed on the vehicle.

Customer Letter Mailing

The customer letter mailing will begin approximately January 21, 2013, via FedEx Overnight mail.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated in the near future. A list of involved vehicles is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.



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13008 Owner Letter.pdf

13008 Safety Bulletin and Owner Letter.pdf

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES