



SAFETY RECALL

January 14, 2013

Dear ARBOC Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ARBOC Specialty Vehicles, LLC has determined that a defect with Seat Reinforcement Plates that relates to motor vehicle safety exists in certain 2012 MY Spirit of Mobility, models 21-G, 23-G, 23-D, 26-G, 26S-DC, 26-GC, 26-D, 28-G, and 28-GC. The affected vehicles were manufactured by ARBOC between May 14th 2012 and September 26, 2012.

On the affected units, the passenger seat base rear bolts are missing the reinforcement plates under the floor. Should the bus be in an accident, the seat could potentially come loose from the floor base resulting in either personal injury or death. *Customers will be instructed to not put the bus in service without first seeking repairs from their dealer.*

Owners of suspect units have been notified in a letter instructing them to contact their ARBOC dealer to schedule an appointment to have their unit repaired. A copy of this letter is attached for your reference.

Please find attached repair instructions. Information relating to the preparation and submission of claims for reimbursement can also be found attached.

Thank you for your prompt attention to this matter. If you have any questions or require assistance, please contact Mel Williams at 1-574-825-1720.

Sincerely,

ARBOC Specialty Vehicles, LLC